

Lynn Brown
Buyer
860-679-3927
Telephone Number
lybrown@uchc.edu
E-mail Address
860-679-2508
Fax Number

UNIVERSITY OF CONNECTICUT HEALTH CENTER
Procurement Operations & Contracts
263 Farmington Avenue, MC4036
Farmington, CT 06032-4036

RFP NUMBER:	PROPOSAL DUE DATE:	PROPOSAL DUE TIME:	RFP SURETY:
5-2642	July 27, 2015	2:00 PM EST	
RFP TITLE: UMG Patient Calls (ASP)			

ADDENDUM NUMBER: 1

DATE ADDENDUM ISSUED: July 15, 2015

FOR: The University of Connecticut Health Center

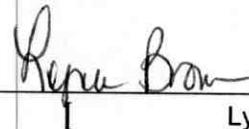
NOTE: Questions and Answers

This Addendum must be Signed & Returned with your proposal.

Authorized Signature of Proposer

Company Name

Approved By: _____



Lynn Brown
Buyer

(Original Signature on Document in Procurement Files)

QUESTION #1:	What EMR is UCHC currently using?
UCONN HEALTH RESPONSE:	NextGen
QUESTION #2:	Please identify the current provider of the requested services. How long has UCHC enjoyed a relationship with this provider?
UCONN HEALTH RESPONSE:	Contract expired.
QUESTION #3:	Are there any service delivery or performance issues with the current provider?
UCONN HEALTH RESPONSE:	None
QUESTION #4:	Is UCHC seeking a solution that the current provider is unable to deliver (technology, price, account management, ability to scale up, etc.?)
UCONN HEALTH RESPONSE:	Contract expired and need to run a bid.
QUESTION #5:	Why has UCHC gone out to bid at this particular time?
UCONN HEALTH RESPONSE:	Contract expired and need to run a bid.
QUESTION #6:	Was this RFP issued in compliance with contractual and Connecticut procurement regulations?
UCONN HEALTH RESPONSE:	Yes
QUESTION #7:	Question 21 – Do you have a Client Software Interface? Do you mean integrating with the previously mentioned IDX/Epic/NextGen software?

UCONN HEALTH

<i>UCONN HEALTH RESPONSE:</i>	Can you offer Milissa a live interface (dashboard) into the external call center?
QUESTION #8:	
<i>UCONN HEALTH RESPONSE:</i>	
QUESTION #9:	
<i>UCONN HEALTH RESPONSE:</i>	
QUESTION #10:	

UCONN HEALTH

<i>UCONN HEALTH RESPONSE:</i>		
QUESTION #11:		
<i>UCONN HEALTH RESPONSE:</i>		
QUESTION #12:		
<i>UCONN HEALTH RESPONSE:</i>		