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UNIVERSITY OF CONNECTICUT HEALTH CENTER
Procurement Operations & Contracts
263 Farmington Avenue, MC4036
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RFP NUMBER:	PROPOSAL DUE DATE:	PROPOSAL DUE TIME:	RFP SURETY:
5-2642	July 27, 2015	2:00 PM EST	NA
RFP TITLE: UMG Patient Calls (ASP)			

ADDENDUM NUMBER: 3

DATE ADDENDUM ISSUED: July 22, 2015

FOR: The University of Connecticut Health Center

NOTE:

This Addendum must be Signed & Returned with your proposal.

Authorized Signature of Proposer

Company Name

Approved By: _____



Lynn Brown
Buyer

(Original Signature on Document in Procurement Files)

QUESTION #1:	Are you accepting proposals from Canadian vendors?
UConn HEALTH RESPONSE:	Must be US based
QUESTION #2:	Is there an incumbent system? Has UConn Health previously deployed a patient communication solution?
UConn HEALTH RESPONSE:	Televox
QUESTION #3:	Question 10 of the Scope & Response Spreadsheet Section 2 reads: "Do you have any experience with outreach for population health needs". Please clarify- does this question refer to outbound calls related to illness outbreaks? If not, please expand on this question.
UConn HEALTH RESPONSE:	Outbound calls – nothing to do with illness breakouts. Population health is regarding preventative health – messages like it is recommended you receive a flu shot, time for your age appropriate colonoscopy etc.
QUESTION #4:	Does UConn have an existing scheduling platform or is UConn seeking a scheduling platform? Please provide a list of scheduling platforms we may be required to integrate with.
UConn HEALTH RESPONSE:	IDX is our scheduling platform
QUESTION #5:	Does UConn have a preference in regards to a hosted or premise based solution?
UConn HEALTH RESPONSE:	We prefer Hosted.
QUESTION #6:	There is no Question 22 or Question 23a in Scope & Response Spreadsheet Section 2. Is this deliberate or is there a missing question?
UConn HEALTH RESPONSE:	This was miss- numbered on the master template
QUESTION #7:	