

## **Attachment 1**

IT Consulting Services for Oracle/Peoplesoft  
RFP #16PSX0001

### **Classification Titles**

Oracle/Peoplesoft

#### **Classification 1.0**

##### **Oracle/ PeopleSoft Project Manager**

The Oracle/ PeopleSoft Project Manager will provide management of projects that are strategic to Core-CT and typically have a high degree of complexity and executive focus.

##### *Activities:*

- Define and document project scope and objectives, product/service deliverables in collaboration with customer.
- Work closely with customers to collect and document business, functional, technical requirements and constraints.
- Identify and document performance criteria.
- Identify, estimate, and document key resource requirements.
- Work with the Core-CT director to create a budget baseline and consistently monitor and communicate variances during the course of the project.
- Work with various teams to create a baseline project schedule, identifying milestones throughout the project and reporting status to executive management.
- Develop and manage comprehensive project plans.
- Monitor and control project schedule, scope, quality and costs.
- Conduct business process review and fit/gap analysis, and present delta functionality.
- Facilitation of project meetings and work sessions and keep track of issues and major issue resolutions.
- Performance of detail risk analysis and mitigation strategies.
- Guide the design and architecture of Oracle/ PeopleSoft solution.
- Manage the activities of the functional, technical and user agency personnel in the completion of work plan tasks.
- Lead project team to successfully deliver on time on cost project objectives.

##### *Pre-Requisites:*

- 5+ Years of experience in project management experience with regard to customization and implementation of Oracle/ PeopleSoft technologies.
- Experience in all phases of project implementation lifecycle.
- Knowledge of software implementation methodology.
- Ability to negotiate consensus among diverse groups.
- Excellent time management skills with demonstrated experience in managing project teams.
- Detail orientation with strong organization skills.
- Experience with Microsoft Enterprise Project is preferred.
- Experience leading an Oracle/ PeopleSoft module implementation or major upgrade may be required.
- Experience leading an upgrade for Oracle/ PeopleSoft Enterprise Performance Management may be required.

## **Attachment 1**

IT Consulting Services for Oracle/Peoplesoft  
RFP #16PSX0001

- Experience leading implementation of Oracle/ PeopleSoft Business Analytical Reporting may be required.

### **Classification 1.1**

#### **Oracle/ PeopleSoft Systems Analyst/Designer**

The Oracle/ PeopleSoft Systems Analyst/ Designer will be responsible for translating functional requirements into general and detail design documents and working with the development team to complete application enhancements.

##### *Activities:*

- Analyses of business system requirements and create the general and detailed design specifications, systems components, SQL select statements and testing scenarios.
- Review and receive approval on general and detailed design with key stakeholders.
- Executes tests and analyzes results. As part of the testing process, identifies, diagnoses and documents problems and errors in specific components of the systems.
- Documents the software in a manner that it can be interpreted, maintained and enhanced by others.
- Provide guidance and instruction to State personnel to assure they can assume support & maintenance for Oracle/ PeopleSoft Human Capital Management, Financial, Supply Chain, Supplier Relationship, Customer Relationship Management and Enterprise Services applications or the Oracle/PeopleSoft Enterprise Resources Planning data warehouse.

##### *Pre-Requisites:*

- A minimum of five (5) years of experience supporting Oracle/PeopleSoft v9.1/9.2 or higher applications, of which at least 3 years must include requirements analysis, design & development of online and batch functionality.
- Experience working on 1 or more Oracle/PeopleSoft implementations is required.
- Development experience with PeopleTools, PeopleCode, SQR, AppMessaging, AppEngine, Component Interface, XML Publisher, nVision, Test Framework and SQL is required.
- Experience in Java is preferred.
- Analytical problem solving and excellent written/ oral communication skills are also required.
- Detailed knowledge of Oracle/ PeopleSoft v9.1/9.2 or higher Financials and/ or HCM modules and module integration is required.
- Experience with Oracle/ PeopleSoft version 8.54 or higher development toolsets is required.
- Experience with Oracle/ PeopleSoft EPM data warehouse and Ascential DataStage is preferred.
- Experience developing interfaces between Oracle/ PeopleSoft and customer sub-systems is preferred.
- Oracle/PeopleSoft certification is preferred.

### **Classification 1.2**

#### **Oracle Policy Automation Functional Consultant**

The Oracle Policy Automation Functional Consultant will assist with the implementation and support of the Oracle Policy Automation product within the State's Oracle/ PeopleSoft suite of products.

##### *Activities:*

## **Attachment 1**

### **IT Consulting Services for Oracle/Peoplesoft RFP #16PSX0001**

- Analyze State policy, statutory and contract language; work with functional teams and business owners for interpretations.
- Transform legislation, contracts and policies into natural language rules and rule bases.
- Develop and unit test Oracle Policy Automation (“OPA”) rules to meet State business requirements.
- Work with other functional and technical team members to ensure the configuration and custom components meet application requirements and performance goals.
- Participate in code reviews and peer reviews.
- Correct defects identified in testing.
- Upgrade and test OPA rules to comply with software and/or hardware upgrades.
- Document online configuration updates to facilitate maintenance.

#### *Pre-Requisites:*

- A minimum of 3 years of experience developing and testing rules using OPA.
- Experience in using OPA in the Enterprise Resource Planning (“ERP”) government sector.
- Experience in developing OPA rules to integrate with the Oracle/PeopleSoft HCM and/or Financials applications.
- Experience with establishment and support of OPA communication via web services.
- Demonstrated expertise of Oracle OPA version 10.4.5 or higher is required.
- Demonstrated expertise of Oracle OPA integration with Oracle/ PeopleSoft is required.
- Ability to transfer knowledge and training for Oracle OPA is required.
- Strong verbal and written communication and facilitation skills are also required.
- Knowledge of best practices for Oracle OPA.

#### **Classification 2.0**

#### **Senior Oracle/ PeopleSoft Financial (FIN/SCM/ESA) Functional Consultant**

The Oracle/ PeopleSoft Senior Financial Functional Consultant will be responsible for the implementation of new Oracle/ PeopleSoft modules, functionality, or enhancements, or the support of modules or functionality already in production.

#### *Activities:*

- Perform analysis, planning, and requirements definition for implementation of new functionality.
- Perform functional modeling and develop functional architectures to meet new requirements.
- Perform process improvement reviews including system functionality, operations, logistics and personnel.
- Map business process activities to the functionality of the system that supports them.
- Validate that the application meets overall business process needs and work with process owners to resolve any issues.
- Define the flow of data between the processes that must be integrated.
- Facilitate requirements gathering and user design sessions.
- Work closely with application designers in completing designs for enhancements.
- Design reports as required for financial users.
- Participate in testing of new functionality and enhancements, including end-to-end testing of new processes and system integration testing.

## **Attachment 1**

### **IT Consulting Services for Oracle/Peoplesoft RFP #16PSX0001**

- Assist the team lead in defining the approach, staffing, responsibilities, and schedule for system enhancements.
- Identify cross-team issues and coordinate issue resolution.

#### *Pre-Requisites:*

- At least 5+ years of functional experience in Oracle/ PeopleSoft Financials, Supplier Relationship Management and Supply Chain v9.1/9.2 or higher environment.
- Experience and knowledge of two or more Oracle/ PeopleSoft modules and functions.
- Experience and knowledge of PeopleSoft Test Framework.
- Must have experience in full life cycle implementations (design, build, configuration, test, implement).
- Ability to transform customer requirements into a workable design at the functional and/or technical levels.
- Ability to identify, provide clarification, and resolve issues and risks, and escalating them as needed.
- State governmental experience is preferred.
- Excellent communications, interpersonal, project planning and issue resolution skills.
- Ability to review project deliverables for completeness, quality, and compliance with established project standards.

#### **Classification 2.1**

##### **Oracle/ PeopleSoft Financial (FIN/SCM/ESA) Functional Consultant**

The Oracle/ PeopleSoft Financial Functional Consultant will assist with the implementation of new Oracle/ PeopleSoft modules, functionality, or enhancements, or the support of modules or functionality already in production.

#### *Activities:*

- Perform analysis, planning, and requirements definition for implementation of new functionality.
- Perform functional modeling and develop functional architectures to meet new requirements.
- Perform process improvement reviews including system functionality, operations, logistics and personnel.
- Map business process activities to the functionality of the system that supports them.
- Validate that the application meets overall business process needs and work with process owners to resolve any issues.
- Define the flow of data between the processes that must be integrated.
- Facilitate requirements gathering and user design sessions.
- Work closely with application designers in completing designs for enhancements.
- Design reports as required for financial users.
- Participate in testing of new functionality and enhancements, including end-to-end testing of new processes and system integration testing.
- Assist the team leads in defining the approach, staffing, responsibilities, and schedule for system enhancements.
- Identify cross-team issues and coordinate issue resolution.

## **Attachment 1**

IT Consulting Services for Oracle/Peoplesoft  
RFP #16PSX0001

### *Pre-Requisites:*

- At least 2-3+ years of functional experience in Oracle/ PeopleSoft Financials, Enterprise Services, Supply Chain and Supplier Relationship Management v9.1/9.2 or higher environment.
- Experience and knowledge of two or more Oracle/ PeopleSoft modules and functions.
- Must have experience in full life cycle implementations (design, build, configuration, test, implement).
- Ability to transform customer requirements into a workable design at the functional and/or technical levels.
- Ability to identify, provide clarification, and resolve issues and risks, and escalating them as needed.
- Experience and knowledge of PeopleSoft Test Framework preferred.
- State governmental experience preferred.
- Excellent communications, interpersonal, project planning and issue resolution skills.
- Ability to review project deliverables for completeness, quality, and compliance with established project standards.

### **Classification 2.2**

#### **Senior Oracle/ PeopleSoft Financial (FIN/SCM/ESA) Developer**

The Senior Oracle/ PeopleSoft Developer will be responsible for the design and review, development, enhancements and implementation of Oracle/ PeopleSoft financial applications.

### *Activities:*

- Perform design, development and modifications to Oracle/ PeopleSoft pages, SQR's, PeopleCode, nVision and Crystal reports.
- Develop interfaces between Oracle/ PeopleSoft and customer sub-systems.
- Unit test and implement new Oracle/ PeopleSoft solutions.
- Perform analysis and trouble shoot production problems.
- Document the software in a manner that it can be interpreted, maintained and enhanced by others.
- Provide guidance and instruction to State personnel to assure they can assume support & maintenance of Oracle/ PeopleSoft Financial applications.

### *Pre-Requisites:*

- A minimum of five (5) years of Oracle/PeopleSoft Financials, Enterprise Services, Supply Chain and Supplier Relationship Management v9.1/9.2 or higher development experience is required, of which at least one year must include experience developing general and detail design specifications.
- Extensive development experience with 3 or more of the following is required: PeopleTools, PeopleCode, SQR, PS Query, Component Interface, AppEngine, nVision and SQL.
- Experience in Java is preferred.
- Development experience in COBOL may be required depending on the assignment.
- Analytical problem solving and excellent written/ oral communication skills are also required.
- Detailed functional knowledge of Oracle/ PeopleSoft Financial, Supply Chain modules and functions.
- Development experience with PeopleTools version 8.54 or higher is required.

## **Attachment 1**

### **IT Consulting Services for Oracle/Peoplesoft RFP #16PSX0001**

- Experience and knowledge of PeopleSoft Test Framework is preferred.
- Experience developing interfaces between Oracle/ PeopleSoft and customer sub-systems is preferred.
- Experience mapping customer legacy data elements to Oracle/ PeopleSoft data elements is preferred.
- Experience in applying images, bundles, patches and maintenance packs is preferred.
- Oracle/ PeopleSoft Certification is preferred.

### **Classification 2.3**

#### **Oracle/ PeopleSoft Financial (FIN/SCM/ESA) Developer**

The Oracle/ PeopleSoft Financial Developer will be responsible for the design, development, enhancements and implementation of Oracle/ PeopleSoft financial applications.

#### *Activities:*

- Perform design, development and modifications to Oracle/ PeopleSoft pages, SQR's, PeopleCode, nVision and Crystal reports.
- Develop interfaces between Oracle/ PeopleSoft and customer sub-systems.
- Unit test and implement new Oracle/ PeopleSoft solutions.
- Perform analysis and trouble shoot production problems.
- Document the software in a manner that it can be interpreted, maintained and enhanced by others.
- Provide guidance and instruction to the State to assure they can assume support and maintenance of Oracle/ PeopleSoft Financial applications.

#### *Pre-Requisites:*

- A minimum of 2-3+ years of Oracle/PeopleSoft Financials, Enterprise Services, Supply Chain and Supplier Relationship management applications v9.1 or higher development experience is required, of which at least one year must include experience developing general and detail design specifications.
- Extensive development experience with 3 or more of the following is required: PeopleTools, PeopleCode, SQR, PS Query, Component Interface, AppEngine, nVision and SQL.
- Experience in Java is preferred.
- Development experience in COBOL maybe required depending on the assignment.
- Analytical problem solving and excellent written/ oral communication skills are also required.
- Detailed functional knowledge of Oracle/ PeopleSoft Financial, Supply Chain modules and functions.
- Development experience with PeopleTools version 8.54 or higher is required.
- Experience and knowledge of PeopleSoft Test Framework.
- Experience developing interfaces between Oracle/ PeopleSoft and customer sub-systems is preferred.
- Experience mapping customer legacy data elements to Oracle/ PeopleSoft data elements is preferred.
- Experience in applying images, bundles, patches and maintenance packs is preferred.
- Oracle/ PeopleSoft Certification is preferred.

## **Attachment 1**

IT Consulting Services for Oracle/Peoplesoft  
RFP #16PSX0001

### **Classification 3.0**

#### **Senior Oracle/ PeopleSoft HCM Functional Consultant**

The Oracle/ PeopleSoft Senior HCM Functional Consultant will be responsible for the implementation of new Oracle/ PeopleSoft modules, functionality, or enhancements, or the support of modules or functionality already in production.

##### *Activities:*

- Perform analysis, planning, and requirements definition for implementation of new functionality.
- Perform functional modeling and develop functional architectures to meet new requirements.
- Perform process improvement reviews including system functionality, operations, logistics and personnel.
- Map business process activities to the functionality of the system that supports them.
- Validate that the application meets overall business process needs and work with process owners to resolve any issues.
- Define the flow of data between the processes that must be integrated.
- Facilitate requirements gathering and user design sessions.
- Work closely with application designers in completing designs for enhancements.
- Design reports as required for HCM users.
- Participate in testing of new functionality and enhancements, including end-to-end testing of new processes and system integration testing.
- Assist the team lead in defining the approach, staffing, responsibilities, and schedule for system enhancements.
- Identify and communicate cross-team issues; coordinate issue resolution.

##### *Pre-Requisites:*

- At least 5+ years of functional experience in Oracle/ PeopleSoft HCM v9.1 or higher environment.
- Extensive experience with two or more of the following Oracle/ PeopleSoft modules: Human Resources, Benefits Administration, Time & Labor, Payroll for North America, Absence Management, Pension Administration, Talent Acquisition Management/ Candidate Gateway.
- Experience with two or more Oracle/PeopleSoft self service functions.
- Must have experience in full life cycle implementations (design, build, configuration, test, implement).
- Experience and knowledge of PeopleSoft Test Framework is preferred.
- Ability to transform and document customer requirements into a workable design at the functional and/ or technical levels.
- Ability to identify, clarify, and resolve issues and risks, escalating them as needed.
- State government experience is preferred.
- Excellent communications (written and verbal), interpersonal, project planning and issue resolution skills.
- Ability to review project deliverables for completeness, quality, and compliance with established project standards.

## **Attachment 1**

IT Consulting Services for Oracle/Peoplesoft  
RFP #16PSX0001

### **Classification 3.1**

#### **Oracle/ PeopleSoft HCM Functional Consultant**

The Oracle/ PeopleSoft HCM Functional Consultant will assist with the implementation of new Oracle/ PeopleSoft modules, functionality, or enhancements, or the support of modules or functionality already in production.

##### *Activities:*

- Perform analysis, planning, and requirements definition for implementation of new functionality.
- Perform functional modeling and develop functional architectures to meet new requirements.
- Perform process improvement reviews including system functionality, operations, logistics and personnel.
- Map business process activities to the functionality of the system that supports them.
- Validate that the application meets overall business process needs and work with process owners to resolve any issues.
- Define the flow of data between the processes that must be integrated.
- Facilitate requirements gathering and user design sessions.
- Work closely with application designers in completing designs for enhancements.
- Design reports as required for HCM users.
- Participate in testing of new functionality and enhancements, including end-to-end testing of new processes and system integration testing.
- Assist the team lead in defining the approach, staffing, responsibilities, and schedule for system enhancements.
- Identify and communicate cross-team issues; coordinate issue resolution.

##### *Pre-Requisites:*

- At least 1-2+ years of functional experience in Oracle/ PeopleSoft HCM v9.1 or higher environment.
- Extensive experience with two or more of the following Oracle/ PeopleSoft modules: Human Resources, Benefits Administration, Time & Labor, Payroll for North America, Absence Management, Pension Administration, Talent Acquisition Management/Candidate Gateway.
- Experience with two or more Oracle/ PeopleSoft self service functions.
- Must have experience in full life cycle implementations (design, build, configuration, test, implement).
- Experience and knowledge of PeopleSoft Test Framework is preferred.
- Ability to transform and document customer requirements into a workable design at the functional and/or technical levels.
- Ability to identify, clarify, and resolve issues and risks, escalating them as needed.
- State government experience is preferred.
- Excellent communications (written and verbal), interpersonal, project planning and issue resolution skills.
- Ability to review project deliverables for completeness, quality, and compliance with established project standards.

## **Attachment 1**

IT Consulting Services for Oracle/Peoplesoft  
RFP #16PSX0001

### **Classification 3.2**

#### **Senior Oracle/ PeopleSoft HCM Developer**

The Senior Oracle/ PeopleSoft HCM Developer will be responsible for the design and review, development, enhancements and implementation of Oracle/ PeopleSoft HCM applications.

##### *Activities:*

- Perform design, development and modifications to Oracle/ PeopleSoft pages, SQR's, PeopleCode and Crystal reports.
- Develop interfaces between Oracle/ PeopleSoft and customer sub-systems.
- Unit test and implement new Oracle/ PeopleSoft solutions.
- Perform analysis and trouble shoot production problems.
- Document the software in a manner that it can be interpreted, maintained and enhanced by others.
- Provide guidance and instruction to State personnel to assure they can assume support & maintenance of Oracle/ PeopleSoft HCM applications.

##### *Pre-Requisites:*

- A minimum of five (5) years Oracle/ PeopleSoft HCM development experience is required, of which at least 1 year must include creating general and detail design specifications.
- Extensive development experience with 3 or more of the following is required: PeopleTools, PeopleCode, SQR, SQL, PL/SQL Scripting, PS Query, AppEngine, Integration Broker, Workflow, Application Designer and XML Publisher.
- Experience in Java is preferred.
- Development experience in COBOL maybe required depending on the assignment.
- Analytical problem solving and excellent written/ oral communication skills are also required.
- Detailed functional knowledge of Oracle/ PeopleSoft human resource modules and module integration is preferred.
- Detailed knowledge of Oracle/ PeopleSoft Portal and Security is preferred.
- Development experience with PeopleTools version 8.54 or higher is required.
- Experience and knowledge of PeopleSoft Test Framework is preferred.
- Experience developing interfaces between Oracle/ PeopleSoft and customer sub-systems is preferred.
- Experience mapping customer legacy data elements to Oracle/ PeopleSoft data elements is preferred.
- Experience in applying bundles, patches and maintenance packs is preferred.
- Oracle/ PeopleSoft Certification is preferred.

### **Classification 3.3**

#### **Oracle/ PeopleSoft HCM Developer**

The Oracle/ PeopleSoft HCM Developer will be responsible for the design, development, enhancements and implementation of Oracle/ PeopleSoft HCM applications.

##### *Activities:*

- Perform design, development and modifications to Oracle/ PeopleSoft pages, SQR's, PeopleCode and Crystal reports.
- Develop interfaces between Oracle/ PeopleSoft and customer sub-systems.

## **Attachment 1**

### **IT Consulting Services for Oracle/Peoplesoft RFP #16PSX0001**

- Unit test and implement new Oracle/ PeopleSoft solutions.
- Perform analysis and trouble shoot production problems.
- Document the software in a manner that it can be interpreted, maintained and enhanced by others.
- Provide guidance and instruction to State personnel to assure they can assume support & maintenance of Oracle/ PeopleSoft HCM applications.

#### *Pre-Requisites:*

- A minimum of 2-3 years Oracle/ PeopleSoft HCM development experience is required, of which at least 1 year must include creating general and detail design specifications.
- Extensive development experience with 3 or more of the following is required: PeopleTools, PeopleCode, SQR, SQL, PL/SQL Scripting, PS Query, AppEngine, Integration Broker, Workflow, Application Designer and XML Publisher.
- Experience in Java is preferred.
- Development experience in COBOL maybe required depending on the assignment.
- Analytical problem solving and excellent written/oral communication skills are also required.
- Functional knowledge of Oracle/ PeopleSoft HCM modules and module integration.
- Detailed knowledge of Oracle/ PeopleSoft Portal and Security is preferred.
- Development experience with PeopleTools version 8.54 or higher is required.
- Experience and knowledge of PeopleSoft Test Framework is preferred.
- Experience developing interfaces between Oracle/ PeopleSoft and customer sub-systems is preferred.
- Experience mapping customer legacy data elements to Oracle/ PeopleSoft data elements is preferred.
- Experience in applying bundles, patches and maintenance packs is preferred.
- Oracle/ PeopleSoft Certification is preferred.

#### **Classification 4.0**

#### **Oracle/ PeopleSoft EPM Technical Analyst**

The Oracle/ PeopleSoft EPM Technical Analyst will be responsible for design, development and test modifications to optimize the Oracle/ PeopleSoft EPM data staging, reporting, analytics and BI environments and troubleshooting production issues.

#### *Activities:*

- Analysis, development and maintenance of staging/ reporting/ view tables, ETL maps and public queries in the Oracle/ PeopleSoft EPM OWS, OWE and MDW or Oracle Business Intelligence (“BI”) Applications.
- Develop, maintain and process XLS, XML and CSV FTP files for in/ outbound interfacing.
- Develop Cybermation batch job control scripts.
- Develop and performance tune SQL statements.
- Troubleshoot EPM production issues.
- Analyze and install Oracle/ PeopleSoft updates, fixes and bundles.
- Participate in installation and configuration of BI technology.
- Participate in implementation of EPM business intelligence and analytical reporting.
- Perform conversion of historical data to retire legacy information systems.

## **Attachment 1**

### **IT Consulting Services for Oracle/Peoplesoft RFP #16PSX0001**

- Develop reporting approach to provide access to information from retired systems.
- Work with developers to determine optimal ETL, PS Query and batch performance.

#### *Pre-Requisites:*

- A minimum of 3 years of experience working with Oracle/ PeopleSoft EPM 9.1 is required.
- A minimum of 3 years of experience working with PeopleTools 8.54 or higher.
- Strong ETL experience in Ascential 7.5.2 or higher is required.
- Advanced PL/SQL skills are required.
- Analytical problem solving and excellent written/oral communication skills are also required.
- Experience with Oracle Data Integrator (“ODI”) is preferred.
- Experience developing EPM business intelligence and analytical reporting.
- Experience with OBIEE is preferred.
- Experience with PilotFish is preferred.
- Experience with Ascential DataStage ETL or ODI is preferred.
- Experience with EPM Oracle/ PeopleSoft Analytics is preferred.

#### **Classification 4.1**

##### **Oracle/ PeopleSoft EPM Business Intelligence Architect**

The Oracle/ PeopleSoft EPM BI Architect will be responsible for planning, designing and leading the development and implementation of a BI solution in Oracle/ PeopleSoft EPM.

#### *Activities:*

- Advise on key architectural decisions concerning the BI platform and supporting technologies, including ETL tools and solutions.
- Perform requirements gathering on existing environments and document.
- Provide detailed technical designs for BI solutions.
- Analyze and develop Enterprise technology BI solutions in Oracle/ PeopleSoft EPM.
- Participate in supporting the EPM and Technical teams to ensure that the BI Platform is operating efficiently and troubleshoot and resolve issues.
- Oversee the installation and configuration of BI tools.
- Participate in requirements gathering and definition.
- Interpret delivered and design database models (ERDs) for BI solution; lead efforts for data modeling.
- Provide BI technical guidance to Oracle/ PeopleSoft EPM development and technical team members.
- Work closely with executive management and other team leads on BI decision making and direction.

#### *Pre-Requisites:*

- A minimum of 5 years of development and support of BI applications.
- Strong technical expertise on BI and data warehousing solutions.
- Strong customer focus and commitment to customer satisfaction.
- Strong understanding of data warehouse concepts.
- Hands-on modeling experience for a minimum of two (2) BI implementations.
- Experience with Oracle EPM Warehouse is preferred.
- Experience with Oracle BI Applications is preferred.

## **Attachment 1**

### **IT Consulting Services for Oracle/Peoplesoft RFP #16PSX0001**

- Experience with Oracle Exadata/ Exalytics is preferred.
- Experience with OBIEE 11g and Oracle/ PeopleSoft PeopleTools V 8.5+ is preferred.
- Experience with Oracle/ PeopleSoft EPM Ascential Data Stage, V 7.5.2+; MDW Maps is preferred.
- Strong SQL skills.
- Strong written and communication skills.
- Networking concepts/ skills.

#### **Classification 4.2**

##### **Oracle/ PeopleSoft EPM Business Intelligence Analyst**

The Oracle/ PeopleSoft EPM BI Analyst will play an intermediary role between the technical and business functions assisting in the definition and implementation of a BI solution in Oracle/ PeopleSoft EPM.

##### *Activities:*

- Create business specification documentation from the business requirements and produce flowcharts and related visual aids to clarify business understanding.
- Conduct workshops and Joint Application Design (“JAD”) sessions for determining the business requirements.
- Define and document user requirements for BI and analytics.
- Coordinate the planning, designing, configuring and implementing of a BI solution across functional and technical team areas.
- Write data queries, analyze data model relationships.
- Create end-user reports and dashboards.
- Participate in the design of BI security.
- Troubleshoot BI tools, metadata, query and data issues.
- Assist developers with unit, integration and validation testing.
- Participate in training and deployment of BI solution.

##### *Pre-Requisites:*

- A minimum of 5 years of experience in EPM Analytics, BI and data warehousing.
- 2 years, hands-on experience with OBIEE (11g and higher) Answers, dashboards, scorecards and reports.
- Experience working on a minimum of two (2) BI implementations.
- Experience with Oracle/ PeopleSoft EPM 9.1+ Foundation, OWS, OWE, and MDW.
- Experience with Oracle BI applications is preferred.
- Strong analytical, written and verbal communication, and interpersonal skills.
- Ability to take initiative and ownership of project by working independently as well as in a team environment.
- Strong interpersonal skills.
- Planning and organizing skills.
- Sound business acumen.
- High level of influence and credibility.
- Strategic thinking ability, with an analytical approach to problem solving.
- Effective communication skills.

## Attachment 1

IT Consulting Services for Oracle/Peoplesoft  
RFP #16PSX0001

- Strong facilitation skills.
- A strong customer service focus.
- Ability to anticipate and evaluate the impact of possible problem solutions prior to implementation.
- Ability to work as part of a team.
- SQL skills.

### Classification 4.3

#### **Oracle/ PeopleSoft EPM Business Intelligence Developer/ Administrator**

The Oracle/ PeopleSoft EPM BI Developer/ Administrator will be responsible for the installation, configuration, development and deployment of BI and supporting tools in EPM.

#### *Activities:*

- Customize and develop RPD layers of BI (Physical, BMM and presentation layers), configuring metadata objects and Web catalog objects.
- Design and configure multidimensional ERDs (star and snowflake) schemas; data model.
- Interpret complex delivered multi-dimensional ETL maps.
- Oversee and/or assist in the design and development of multi-dimensional ETL maps and views.
- Performance tune ETL jobs, BI tools, sessions and queries.
- Participate in installation/ configuration of BI tools.
- Participate in definition of Security in Oracle/PeopleSoft EPM and BI tool.
- Develop reports, dashboards, and hierarchies and implement security using OBIEE.
- Develop and test application messages, spreadsheet uploads, automated interface processes and tree imports/ exports.
- Write SQL scripts and views.
- Manage BI sessions, web browser, BI server and query cache.
- Troubleshoot and resolve system and data issues.
- Conduct unit, integration and user acceptance testing.
- Participate in build out and test of cybermation batch schedule.
- Participate in deployment of BI Solution.
- Monitor, troubleshoot and resolve production support issues.

#### *Pre-Requisites:*

- A minimum of 5 years of dimensional data modeling and data profiling experience for data warehouse development.
- A minimum of 3 years of experience with Enterprise data warehouse architecture and/ or design.
- A minimum of 3 years of experience in ETL development and system analysis.
- Minimum of 2 years of experience with Oracle/ PeopleSoft Enterprise 9.1+.
- Minimum of 1 year experience PTools 8.54 or higher.
- Multi-module experience preferred.
- Specific skill with Application Designer, Application Engine, PeopleTools, PeopleCode, Oracle/ PeopleSoft Integration Broker, SQR, Change Assistant, DataMover, Component Interface, and Process Scheduler is preferred.

## **Attachment 1**

### **IT Consulting Services for Oracle/Peoplesoft RFP #16PSX0001**

- Experience working on a minimum of two (2) BI implementations.
- Strong performance tuning skills of ETLs, queries and batch processes.
- Experience with Ascential DataStage, 7.5.2 +.
- Experience with OBIEE (11g and higher) Server, RPD, Answers, Reports and Dashboards.
- Experience with Oracle Exalytics is preferred.
- Experience integrating disparate systems of record into conformed dimensions and fact tables.
- Experience with XML, XML Publisher and PS Query.
- Excellent documentation and communication skills.
- Strong Oracle PL/ SQL skills.

#### **Classification 5.0**

##### **Senior Technical Architect**

The Senior Technical Architect will be responsible for in-depth analysis, design, development and enhancement of the technical architecture and infrastructure to support the State implementation of Oracle/ PeopleSoft.

##### *Activities:*

- Participate in the detailed design and ongoing development of the technical architecture and infrastructure for the State Oracle/ PeopleSoft implementation.
- Assist in capacity and resource planning of network and/or platform facilities.
- Recommend and implement software, hardware and configuration changes to improve system performance.
- Analyze and design security procedures to proactively ensure overall security of the State PIA implementation.
- In-depth infrastructure and technical component troubleshooting ability to identify errors or deficiencies and make recommendations on possible solutions.
- Review and analyze any reoccurring issues to identify possible problem triggers or best resolution tactics.
- Make recommendations for changes to the architecture as needed and assist with its development and implementation.
- Assist in the development of detailed disaster recovery and restoration plans.
- Mentor State employees on Oracle/ PeopleSoft technical architecture and infrastructure requirements.

##### *Pre-Requisites:*

- A minimum of eight (8) years broad and in-depth experience in analysis, design, development and implementation of Oracle/ PeopleSoft 9.1 or higher technical architecture and infrastructure is required. A minimum of one (1) of these years is required with in-depth experience in analysis, design, development and implementation of Oracle/ PeopleSoft 9.2 or higher technical architecture and infrastructure.
- Experience in designing multi-platform distributed processing environments is required.
- Broad and proficient experience with Oracle/ PeopleSoft related technologies: Application Designer, Data Mover, Crystal, SQR, Application Engine, PeopleCode PeopleSoft Update Manager (PUM), Secure Enterprise Search (SES) and Application Messaging.

## **Attachment 1**

### **IT Consulting Services for Oracle/Peoplesoft RFP #16PSX0001**

- Hands on experience with Linux, Exadata, Oracle 11g/12c and Windows 2008/2012 environments is preferred.
- Experience with F5 LTM, ASM and APM configuration and support and their integration with Oracle/PeopleSoft is preferred.
- Knowledge of the broader impact of Oracle/ PeopleSoft HCM, Financials, and EPM across architectural system components and critical business processes and applications is preferred.
- Experience with detailed designing and implementation of a technical architecture and infrastructure to support Oracle/ PeopleSoft EPM Business Analytics may also be preferred.

#### **Classification 5.1**

##### **Technical Architect**

The Technical Architect will be responsible for analysis, design, development and enhancement of the technical architecture and infrastructure to support the State's implementation of Oracle/ PeopleSoft.

##### *Activities:*

- Participate in the design and ongoing development of the technical architecture and infrastructure for the State of Connecticut Oracle/ PeopleSoft implementation.
- Assist in capacity and resource planning of network and/ or platform facilities.
- Recommend and implement software, hardware and configuration changes to improve system performance.
- Analyze and design security procedures to proactively ensure overall security of the State PIA implementation.
- Troubleshoot infrastructure to identify errors or deficiencies and make recommendations on possible solutions.
- Review and analyze any reoccurring issues to identify possible problem triggers or best resolution tactics.
- Make recommendations for changes to the architecture as needed and assist with its development and implementation.
- Assist in the development of disaster recovery and restoration plans.
- Mentor State employees on Oracle/ PeopleSoft technical architecture and infrastructure requirements.

##### *Pre-Requisites:*

- A minimum of five (5) years of experience in analysis, design, development and implementation of Oracle/PeopleSoft 9.1 or higher technical architecture and infrastructure is required. A minimum of one (1) of these years is required with experience in analysis, design, development and implementation of Oracle/ PeopleSoft 9.2 technical architecture and infrastructure.
- Experience in designing multi-platform distributed processing environments is required.
- Experience with Linux, Exadata, Oracle 11g/12c and Windows 2008/2012 environments is preferred.
- Experience with F5 LTM, ASM and APM configuration and support and their integration with Oracle/PeopleSoft is preferred.
- Knowledge of the broader impact of Oracle/ PeopleSoft HCM, Financials, and EPM across architectural system components and critical business processes and applications is preferred.

## **Attachment 1**

### **IT Consulting Services for Oracle/Peoplesoft RFP #16PSX0001**

- Experience with designing and implementation of a technical architecture and infrastructure to support Oracle/ PeopleSoft EPM Business Analytics may also be preferred.

#### **Classification 5.2**

##### **Oracle/ PeopleSoft Administrator**

The Oracle/ PeopleSoft Administrator will be responsible for configuration, administration, maintenance, tuning and troubleshooting of all Oracle/PeopleSoft technical components across web, application, database, reporting and file servers across all Oracle/ PeopleSoft environments. Responsible for applying Oracle/ PeopleSoft and associated software patches, updates and fixes as necessary. Perform and provide support for object compares and code migrations.

##### *Activities:*

- Perform Oracle/ PeopleSoft administration related to upgrades, applying fixes/patches and migrations for multiple environments.
- Provide technical support with application problem diagnosis, web and application server administration and security administration.
- Provide technical support of PeopleTools, PS Query, nVision and similar tools.
- Research patches and fixes on Oracle Support with recommendations to the application development teams.
- Perform and provide support for object compares and code migrations.
- Provide guidance and instruction to State personnel to assure they can assume support for Oracle/PeopleSoft administration.

##### *Pre-Requisites:*

- A minimum of five (5) years Oracle/ PeopleSoft administration experience supporting an Oracle/PeopleSoft 9.1 or higher and PeopleTools 8.54 or higher environment is required. Most recent experience should include implementing and supporting at least one of the following Oracle/PeopleSoft 9.1 or higher and PeopleTools 8.54 or higher environments (HCM 9.2+, Financials 9.1+, EPM 9.1+).
- Experience maintaining multiple versions of PeopleTools and Oracle/ PeopleSoft applications is required.
- Broad working knowledge of Oracle/ PeopleSoft products and tools and related technologies.
- Experience with Linux and Windows 2008 environments is required.
- Experience with setup, configuration and tuning of application servers, process schedulers and web servers.
- Experience with applying Oracle/ PeopleSoft patches/ fixes using PeopleSoft Update Manager (PUM).
- Experience with migrating Oracle/ PeopleSoft and file objects through development environments to production.
- Research and analyze patches and fixes on Oracle's Support website. Download fixes as needed.
- Ability to develop and document standards and procedures.
- Strong analytical thinking and structured problem solving.
- Solid organizational, time and task management skills.
- Strong multitasking skills.
- Ability to debug complex infrastructure, application and database-related issues is required.

## Attachment 1

### IT Consulting Services for Oracle/Peoplesoft RFP #16PSX0001

- Experience with Quest Stat or other third party migration change control tool is preferred.
- Experience with Ascential is preferred.
- Experience with Cybermation or other third party scheduling tool is preferred.

#### **Classification 5.3**

#### **PeopleSoft Oracle DBA**

The Oracle DBA will create, configure, monitor and administer the Oracle database environment. The DBA must be able to work independently to provide all aspects of Oracle database administration.

#### *Activities:*

- Responsible for Oracle database design and support.
- Perform capacity planning activities as related to database storage.
- Assist in database performance monitoring, tuning and optimization.
- Suggest and implement departmental standards and procedures for database administration.
- Work with database vendors and external support on issues such as upgrades, technical problems and solutions.
- Install and configure Oracle software and identify, perform and maintain software release levels, database patches and fixes as needed. Assist with database upgrades as needed.
- Develop, test and implement backup and recovery strategy.
- Follow change control and application deployment and access control procedures.
- Develop database monitoring procedures and utilities.
- Coordinate with other DBA team members on infrastructure enhancement or large development projects.

#### *Pre-Requisites:*

- A minimum of five (5) years of Oracle DBA experience in all phases of Oracle/ PeopleSoft DBA support and Oracle/ PeopleSoft release upgrades.
- A minimum of five (5) years Oracle DBA experience in an 8.54 or higher environment is required. Most recent experience should include at least one of the following Oracle/PeopleSoft 9.1 or higher and PeopleTools 8.54 or higher environments (HCM 9.2+, Financials 9.1+, EPM 9.1+).
- Experience supporting Oracle Exadata is preferred.
- Experience with Oracle 11g RAC, ASM and DataGuard is required.
- Experience with Oracle 12c is preferred.
- Experience with partitioning and advanced compression is preferred.
- Must be able to perform database backup and recovery, exports, imports, cloning, database refreshes, database monitoring, performance tuning.
- In -depth knowledge of Oracle databases and strong system level (Linux) and infrastructure (EMC or IBM SAN attached storage/RAID configuration, etc.) understanding.
- Proficient in UNIX scripting.
- Experience in resolving software integration problems.
- Excellent analytical ability, strong consultative and communication skills.

## **Attachment 1**

IT Consulting Services for Oracle/Peoplesoft  
RFP #16PSX0001

### **Classification 5.4**

#### **Linux System Administrator**

The Linux System Administrator position will provide a high level of technical support for Linux system hardware, operating system and system software. This position would also assist with network administration functions and assure adequate connectivity to the network.

##### *Activities:*

- Handle server/ software installations, upgrades, configuration and administration of the Linux 64 bit cluster systems.
- Monitor, analyze and tune system for performance.
- Capacity planning.
- Coordinate service level management and hardware maintenance/ installation.
- Troubleshoot hardware, software and network issues. Determine areas requiring maintenance, repairs and upgrades.

##### *Pre-Requisites:*

- A minimum of five (5) years of experience with providing system administration in a Linux large scale Enterprise environment is required.
- In-depth working knowledge and experience with the Linux operating system is required.
- Experience in planning, designing, configuring, patching, tuning and troubleshooting servers within a VMWare based architecture.
- Experience with Linux Cluster Services.
- Experience with Puppet Enterprise solutions.
- Experience with Enterprise monitoring tools.
- Experience with Enterprise logging and log analysis tools.
- Strong Shell scripting experience is required.
- Experience with network protocols (ICMP, IGMP, UDP, TCP) is required.
- Working knowledge of Yum and RPM patching methodology.
- Experience with server backup and recovery tools; TSM is preferred.
- Working knowledge of Brocade fiber switches.
- Working knowledge and experience with IBM SAN attached storage is required.
- Working knowledge and experience with IBM's SRDF replication technology is required.
- Experience with large-scale Oracle/PeopleSoft 9.1 or higher environments is preferred.

### **Classification 5.5**

#### **Windows 2008/VMWare ESX System Administrator**

The System Administrator position will provide a high level of technical support for Windows 2008 server hardware, operating system and system software on web, application, file and reporting servers. Position also provides technical support for VMWare ESX virtual server environment and server configuration management.

##### *Activities:*

- Plan, evaluate and apply server upgrades, patches and fixes.
- Provide support for Windows Active Directory.

## **Attachment 1**

### **IT Consulting Services for Oracle/Peoplesoft RFP #16PSX0001**

- Handle server administration, configuration and installation issues with Windows 2008/2012 and VMWare vSphere Enterprise servers.
- Monitor, analyze and tune system for performance.
- Coordinate service level management and hardware maintenance/ installation.
- Troubleshoot hardware, software and network issues. Determine areas requiring maintenance, repairs and upgrades.

#### *Pre-Requisites:*

- A minimum of three (3) years of experience with providing system administration in a Windows Enterprise environment is required.
- Working knowledge and experience working with Windows 2008 operating systems is required.
- Working knowledge and experience working with Windows 2012 operating systems is preferred.
- Working knowledge, administration, implementation and configuration of VMWare ESX server and Virtual Center is required.
- Experience in planning, designing, configuring, patching, tuning and troubleshooting servers within these environments is required.
- Strong scripting skills is preferred.
- Working knowledge and experience with IBM or comparable SAN attached storage is preferred.
- Experience with large-scale systems and Oracle/PeopleSoft 9.1 or higher environments is preferred.

#### **Classification 5.6**

##### **SAN Administrator**

The SAN Administrator will be responsible for administering, configuring, maintaining, monitoring, upgrading, supporting, documenting and implementing the shared Storage/ SAN arrays and fabrics in a shared Linux and Windows environment.

#### *Activities:*

- Design, configure, implement, maintain and support all SAN hardware, software & supporting fabric.
- Support and maintain SRDF replication.
- SAN implementation and storage provisioning/ LUN allocation, zoning and LUN masking.
- SAN capacity and performance monitoring/trending; disk growth. Create and distribute utilization, capacity, trending and analysis reports.
- Monitor and track health of SAN and storage infrastructure. Provide detailed troubleshooting of SAN and storage device status to ensure support for critical services.
- Perform hardware/ software upgrades in conjunction with vendor staff.
- Provide backup software configuration support.
- Ability to develop, maintain & enhance scripted solutions.

#### *Pre-Requisites:*

- A minimum of five (5) years of experience in an IBM SAN environment; Enterprise or comparable class hardware and software products.

## **Attachment 1**

### **IT Consulting Services for Oracle/Peoplesoft RFP #16PSX0001**

- Experience with Storage Area Networks; FC switches, FC HBAs, SAN and NAS protocols.
- Experience with IBM's SAN management/ configuration tools.
- Experience with IBM's SAN management monitoring tools, automated storage problem detection/ notification/ resolution.
- Solid experience with SRDF replication technology.
- Strong Shell scripting experience.

#### **Classification 5.7**

#### **Oracle/ PeopleSoft Security Analyst/ Engineer**

The Oracle/ PeopleSoft Security Analyst/ Engineer will be responsible for the evaluation, analysis and design of Oracle/ PeopleSoft Security configuration and processes across the Oracle/ Peoplesoft ERP.

#### *Activities:*

- Conduct review and analysis of existing Oracle/ PeopleSoft security configuration, practices and procedures across HCM, CRM, Financials, EPM and Portal applications.
- Use knowledge of Oracle/PeopleSoft Security to maximize features and functionality.
- Work with project and security teams to define and communicate Oracle/ PeopleSoft Security strategies across HCM, CRM, Financials, EPM and Portal.
- Make recommendations to improve, streamline and automate Oracle/ PeopleSoft Security.
- Document Oracle/ PeopleSoft Security recommendations and approach.
- Configure/develop Oracle/ PeopleSoft Security objects.
- Implement, test, troubleshoot and document security strategies.
- Administer Oracle/ PeopleSoft Security in all applications using On-line Application and PeopleTools.
- Document Oracle/ PeopleSoft Security in a manner that it can be interpreted, maintained and enhanced by others.
- Provide guidance and instruction to State personnel to assure they can assume support & maintenance for Oracle/PeopleSoft security across all applications.
- Provide knowledge and advise best practices around Oracle/ PeopleSoft user and applications security.

#### *Pre-Requisites:*

- A minimum of five (5) years of experience supporting Oracle/ PeopleSoft applications, of which at least 3 years must include working in Oracle/ PeopleSoft Security Administration in Oracle/ PeopleSoft modules including Portal Administration.
- Experience working on one or more Oracle/ PeopleSoft implementations is required.
- Experience utilizing SQL in Oracle to audit or correct security issues within an integrated Portal/ HCM/ Finance and EPM environment utilizing Application messaging to synchronize users within the different environments, including creating queries to assist with proactive maintenance with a large scale multi database production environment.
- Strong background in implementing and upgrading Oracle/ PeopleSoft environments with respect to the testing methodologies and working with development teams to regression test system environments prior to go live.

## **Attachment 1**

### **IT Consulting Services for Oracle/Peoplesoft RFP #16PSX0001**

- Experience working with the Creation and Migration of Security Projects to work in conjunction with the implementation of new releases by the respective development teams within the Test and Production environments.
- Development experience with PeopleTools, PeopleCode, SQR, Integration Broker, AppMessaging, AppEngine, Component Interface and SQL is required.
- Analytical problem solving and excellent written/oral communication skills are also required.
- Detailed knowledge of Oracle/PeopleSoft security in Financials, HCM and portal integration is required.
- Experience with Oracle/PeopleSoft version 8.54 or higher development toolsets is required.
- Experience with Oracle/PeopleSoft version 9.1 or higher is required.
- Oracle/PeopleSoft certification is preferred.

#### **Classification 6.0**

##### **Training Developers/ Trainers**

Trainers will be responsible for designing, developing and delivery of training to the State's end users. Agency business offices throughout the State of Connecticut require training on how to perform the State's business processes and reporting using Oracle/ PeopleSoft's Human Capital Management, Financial and EPM applications.

##### *Activities:*

- Design and develop/ modify all assigned training materials, including business process workshop materials.
- Manage the design and organization of a 'computer lab' (sandbox or training environment).
- Develop and/ or modify any needed instructor aids for use in classroom training and/ or 'computer lab' setting.
- Deliver Core-CT training to end-users.
- Evaluate end user competency of the system after attending training.
- Conduct remedial or make-up training sessions, as required.
- Work with the programming/ test team leads to ensure training manuals are updated appropriately with changes.

##### *Pre-Requisites:*

- A minimum of 3 years of experience developing and delivering end user training is required.
- Experience in developing and delivering Oracle/PeopleSoft version 9.1 or higher end user training.
- Demonstrated knowledge of Oracle/PeopleSoft version 9.1 or higher is required.
- Demonstrated knowledge of instructional design methodology is required.
- Demonstrated knowledge of effective training delivery techniques is required.
- Strong communication and facilitation skills are required.
- Oracle/PeopleSoft help desk experience is preferred.
- Experience with Oracle's User Productivity Kit (UPK) is preferred.

#### **Classification 6.1**

##### **UPK Technical Administrator**

UPK Technical Administrators will be responsible for designing and developing reports, pages and or customized documents in UPK.

## **Attachment 1**

### **IT Consulting Services for Oracle/Peoplesoft RFP #16PSX0001**

#### *Activities:*

- Design and develop specific reports to be used for monitoring and usage.
- Design and develop templates.
- Design and develop customizations within UPK version 11.1 or higher.
- Test UPK content on supported browser platforms.
- Research UPK related issues and review Oracle fixes and patch recommendations.
- Deploy UPK client software to developers.
- Review current structure and technical environments and make recommendations for improvement.

#### *Pre-Requisites:*

- A minimum of 3 years of experience developing and delivering reports from UPK.
- Experience in developing and delivering customizations for Oracle UPK 11.1 or higher.
- Demonstrated expertise of Oracle UPK version 11.1 or higher is required.
- Ability to transfer knowledge and training for Oracle UPK version 11.1 or higher is required.
- Strong communication and facilitation skills are required.
- Knowledge of best practices for Oracle UPK.

#### **Classification 7.0**

#### **Oracle/ PeopleSoft Customer Experience Functional Consultant**

The Oracle/ PeopleSoft Customer Experience Consultant will assist with implementation, upgrade and support of the Oracle/ PeopleSoft Customer Experience products, including but not limited to, Customer Relationship Management (“CRM”).

#### *Activities:*

- Work closely with the State ERP team to configure, test and support Customer Experience applications.
- Analyze the State’s business needs for opportunities to use Customer Experience products to enhance the customer interaction with the State’s Oracle/ PeopleSoft ERP applications.
- Define multiple relationships for each customer to maintain a comprehensive, consistent customer history.
- Configure CRM to establish history for customers.
- Configure CRM communication methods, including web self-service, chat, phone, fax, and email.
- Establish and enable real-time, role-based analytics to monitor or evaluate performance KPI scenarios.

#### *Pre-Requisites:*

- A minimum of 3 years of experience configuring, upgrading and testing CRM.
- Experience in CRM in the government sector.
- Experience in integrating CRM with the Oracle/PeopleSoft HCM and/or Financials applications.
- Extensive experience with PeopleTools.
- Integration experience with web services and file transfers.
- Demonstrated expertise of Oracle CRM version 9.1 or higher is required.
- Ability to transfer knowledge and training for Oracle CRM is required.

## **Attachment 1**

### **IT Consulting Services for Oracle/Peoplesoft RFP #16PSX0001**

- Strong verbal and written communication and facilitation skills are required.
- Knowledge of best practices for Oracle CRM.

#### **Classification 7.1**

##### **Oracle/ PeopleSoft Customer Experience Developer**

The Oracle/ PeopleSoft Customer Experience Developer will be responsible for the design, development, enhancements and implementation of Oracle/ PeopleSoft Customer Experience products, including but not limited to, CRM.

##### *Activities:*

- Perform design, development and modifications to Oracle/PeopleSoft pages, SQR's, PeopleCode and Crystal reports.
- Establish and monitor messages between CRM and other Oracle/PeopleSoft applications via Integration Broker.
- Unit test and implement CRM enhancements.
- Perform analysis and trouble shoot production problems.
- Document the software in a manner that it can be interpreted, maintained and enhanced by others.
- Provide guidance and instruction to State of Connecticut personnel to assure they can assume support & maintenance of Oracle/PeopleSoft CRM applications.

##### *Pre-Requisites:*

- A minimum of 3 years of experience configuring, upgrading and testing CRM.
- Experience in CRM in the government sector.
- Experience in integrating CRM with the Oracle/PeopleSoft HCM and/or Financials applications.
- Extensive experience with PeopleTools.
- Integration experience with web services and file transfers.
- Demonstrated expertise of Oracle CRM version 9.1 or higher is required.
- Strong verbal and written communication and facilitation skills are required.
- Knowledge of best practices for Oracle CRM.

#### **Classification 8.0**

##### **Oracle/ PeopleSoft Testing Consultant**

The Oracle/ PeopleSoft Testing Consultant will assist with the implementation and support of automated regression testing to be used in conjunction with the State's Oracle/ PeopleSoft suite of products.

##### *Activities:*

- Analyze current scripts, testing strategies and methodologies and make recommendations.
- Set up automated regression testing methodologies.
- Develop and test the automated regression testing.
- Set up testing plan incorporating manual and automated regression testing methodologies.
- Transfer knowledge to functional staff on testing methodologies.

##### *Pre-Requisites:*

- A minimum of 3 years of experience developing automated regression testing.

## **Attachment 1**

IT Consulting Services for Oracle/Peoplesoft

RFP #16PSX0001

- A minimum of 3 years of experience utilizing and configuring automated testing tools.
- Experience with Oracle/PeopleSoft's Testing Framework and other automated testing tools.
- Experience with Oracle Test Manager.
- Experience with scripting and testing methodologies.