

EXHIBIT 2

DELIVERABLES DOCUMENT

1. Responsibilities of Contractor

Contractor shall be responsible for providing all systems engineering, design, equipment, materials, fabrication and personnel to ensure full and proper operations in accordance with the specifications of the bid; whether or not all of the items required for proper operation are specifically stated within these specifications.

2. Implementation Schedule

Contractor must provide a detailed implementation schedule upon request of purchasing Department.

3. Installation

- (1) Contractor must provide project management, installation supervision and customer service coordination in order to facilitate all activity of the installation from inception through acceptance.
- (2) For onsite installation the Contractor shall furnish all necessary cables, wire, hardware, and labor with such other items as necessary to complete the installation of their services. The contractor's work must be performed in a professional manner so as to provide minimal interference with the State's operations.

4. Coordination with the State

Contractor shall seek approval and coordination from the Department for the installation of any cable and ancillary equipment in the building prior to installing cable and ancillary equipment. The cutover and selected installation schedule must be established in coordination with the Department.

5. Intrastate PIC and Interstate PIC

For voice services, Contractor must have the capability to route intrastate and interstate traffic to the State's identified vendor(s). The Department will not pay for any incorrectly routed calls.

6. Cutover

7.1 Network Cutover Date

The date on which cutover is successfully completed

7.2 Cutover Defined

Cutover is defined as that time when 100% of the network services are fully operational, the network services are installed in accordance with this bid specification, the network services are connected to the Department equipment, and the System is ready for service. No billing shall take place until after the network cutover date.

7. Codes, Permits, Licenses

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Contractor must comply with all local, State, and National Electrical Codes, rules and regulations for all work performed in the State. The Contractor, at no additional cost to the State, must obtain any permits lawfully required. All contractors, including subcontractors, responsible for installation work must hold valid State of Connecticut occupational licenses when applicable (e.g. Class T-1 or T-2). All installation methods must be in strict conformance with all applicable building, fire, and electrical codes. This must include, but is not limited to, re-establishing the fire resistance ratings of walls, floors, and any other building penetrations that are created by the installation. All penetrations must be fire stopped to a rating equal to that of the surrounding assembly.

8. Damage at Work Site

9.1 State Approval

No floors, walls, ceilings or structural members of the existing finished or unfinished work may be drilled, cut, or in any way defaced without the State's prior consultation and written approval.

9.2 Restoration

Contractor must protect, replace or restore to original or better condition, any architectural or landscape features disturbed or altered by the Contractor or subcontractors. The Contractor shall be held strictly responsible for, and must make good at its own expense, any and all damage to the work of others resulting from the delivery and/or completion of Contractor's work.

9.3 Contractor Responsibility

Contractor must protect sites above and below grade. Any damage to existing utilities must be corrected by the Contractor on an immediate, emergency basis. Established cutover dates must not be modified as the direct result of damages, delays or other circumstances. All damage is the sole responsibility of the Contractor and the repair thereof shall be at the Contractor's expense.

9.4 Cut Cables

The State shall not assume liability for cable cuts or damage to other building systems resulting from negligence on the part of the contractor. The cost for repair or replacement of damaged cable(s) shall be borne by the contractor.

9.5 Clean Work Area

Contractor must at all times keep the site free from accumulation of the contractor's waste materials and rubbish. Upon completion of each site visit, all rubbish and waste materials must be removed from the premises. The contractor must leave all areas, in which the contractor has worked, in a broom clean condition. If the Contractor fails to clean up at any time, the State may do so and the cost shall be charged to the contractor.

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9. E-Rate Eligibility

Contractors approved to provide Services under this Contract shall agree that they will cooperate to receive the maximum allowable universal service "e-rate" subsidy for services purchased pursuant to this contract. The Contractor shall provide their Service Provider Identification Number (SPIN) issued through the Schools and Library Division of the Universal Services Administrative Company under the direction of the Federal Communications Commission.

10. Payment – Billing/Administration

Contractor shall provide billing through the State's telecommunications billing and order processing contractor. The State is currently utilizing billing services from Tangoe.

11. Service Level Agreement

Contractor shall provide a detailed Service Level Agreement schedule when required by purchasing Department.