



165 Capitol Avenue
Hartford, CT 06106-1658

July 6, 2013

Jason Stein
Vice President & Managing Director
Xerox
101 North 1st Avenue
Phoenix, AZ 85003

Re: Master Agreement # B-03-002

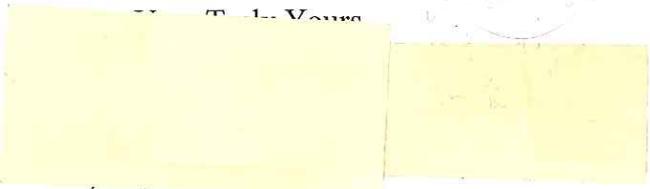
Dear Mr. Stein:

I have received your recent request to update the Product Schedule associated with the above-noted Department of Administrative Services Master Agreement. **This change adds E-pay web service outlined on the attached; in the amount of \$44,985.00 to Master Agreement A-99-005.**

Given the terms and conditions of this agreement, the request to update the Product Schedule is approved. Please consider the services a part of the associated Master Agreement and file this approval with the appropriate agreement for future reference.

A copy of your Product Schedule update request is attached to this letter. Thank you for your interest in doing business with the State of Connecticut.

Yours Truly,


Joseph Giliberto
Department of Administrative Services

JG/mmm:
cc: Master Agreement File: B-03-002



Jason S. Stein
*Vice President & Managing
Director*
Motor Vehicle and Revenue
Services

*Xerox State & Local Solutions,
Inc.*
101 North 1st Avenue
Suite 2250
Phoenix, AZ 85003

jason.stein@xerox.com
tel 602.412.2070
fax 602.261.7991

July 6, 2013

Mr. Joseph Giliberto
State of Connecticut
DAS/Procurement Services
165 Capital Avenue, 5th Floor South
Hartford, CT 06108-1658

Dear Mr. Giliberto:

Xerox State & Local Solutions, Inc. would like to add one item, E-pay web service, to the Product Schedule for DOIT Master Agreement #B-03-002 for the VISTA/RS/PRISM contract. I have included the specification/bid estimate signed by the State of Connecticut.

If you require any additional information please feel free to contact me directly. Thank you very much for your assistance.

Sincerely,



Jason S. Stein



**Xerox State & Local Solutions, Inc.
Software Specification and Approval Form**

May 21, 2013

Project Title / System Affected:	CT E-pay web service	Spec Create Date:	9/18/12
Client/Jurisdiction:	Connecticut	Authorized by:	Jason Stein
Client Contact:	Rosemary Rivers	Assigned to:	
Prepared by:	Mark Hogan	Log Number:	125590
Development Approval by:	Gerald Honma / Ed Kelly	Development Approval Date:	4/11/13

<i>Version Nbr.</i>	<i>Author</i>	<i>Modification Date</i>	<i>Description</i>
1.0	Mark Hogan	9/20/12	First draft
2.0	Mark Hogan	10/08/12	Final for CT review and signature approval
3.0	Mark Hogan	10/10/12	Added additional clarifications
4.0	Mark Hogan	10/24/12	Highlighted additional comments in yellow
5.0	Mark Hogan	4/10/13	Carrier screen / DB change to track CIVLS customer number
6.0	Mark Hogan	5/21/13	Final changes requested by CT

Software Design Section

A. Overview / Narrative

Connecticut has requested that Xerox develop a web service interface to their electronic payment vendor, Quick Service Center (QSC).

A web service request will be sent to Xerox from QSC with 4 keys (carrier#, fleet#, sup#, regyr) to identify the IRP transaction that is being paid.

The user interface screen that will be driving this process is below. Once the user keys in the transaction/supplement details the web service will query Xerox's IRP database and the invoice details will be returned to QSC and be displayed on the user interface screen.

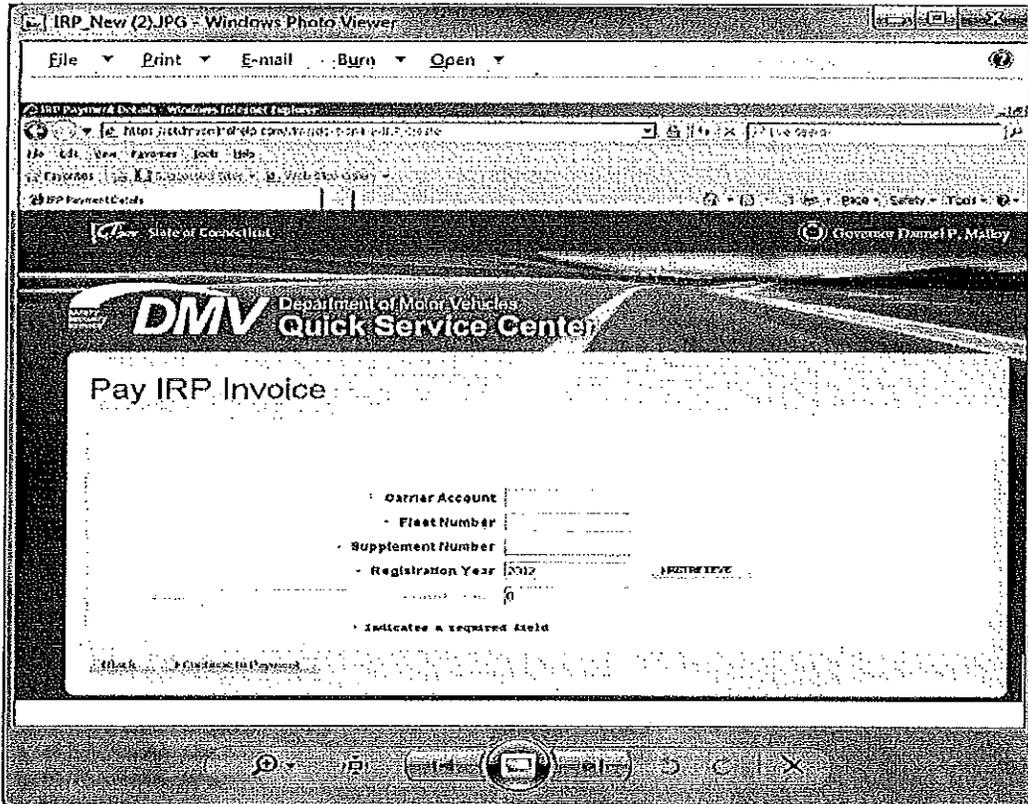
Inputs

- Carrier Account Number
- Fleet Number
- Supplement Number
- Registration Year

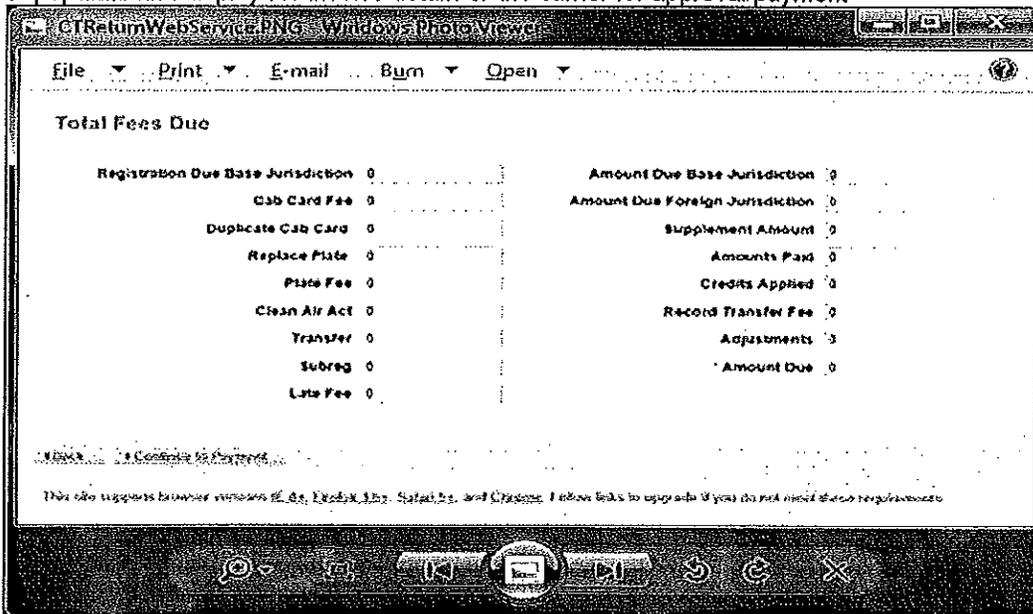
Outputs

- Any relevant error messages.
- Total Amount Due

The below screen is the user interface. The carriers will enter the transaction information and the web service request will be sent from QSC to Xerox.



The return web service will contain the below invoice information for the requested RegYr/CarrAcct/Flt/Sup. The objects of revenue described above will be used to send each field for QSC to populate and display the invoice details to the carrier for approval/payment



C. Impact Analysis

Maintenance window for the IRP system: Saturday night – Sunday morning 10pm-4am Eastern – error code will be delivered back to QSC when system is down.

Xerox will add a new 'CIVLS Customer Number' to Connecticut's carrier information user interface screen. This field is a 10 character numeric field. This field will be optional with a profile flag that can make this a required field when Connecticut IRP determines. The field will be included in the invoice return .XML web service query. It will be defined in the .XSD schema.

STATE OF CONNECTICUT
DEPARTMENT OF MOTOR VEHICLES
IRP Registration

DMV
DATA SECURITY
SALVAGE

Reg Yr: 2013 Carrier Number: 99999 Fleet Number: 002 Supplement Number: 000 Jurisdiction: CT 0001
Connecticut Carrier Information 1 Connecticut Carrier Information 2

Name Of Registrant: [XXXXXXXXXX] MCS-150 Last Upd Dt:

Doing Business as: [COPE EXPRESS LLC]

Renewal Month: 4 Expiration Date: [04/2014]

Account Status Code: [100] US DOT No: [7777777]

FEIN: [999999999] IFTA No: []

WY Intrastate Auth (Y/N): [N]

Type of Operation: [191] First Operated: [04/2013] Number of Registration Mths: [12]

Submit Exit Delete Account Comments

- New CIVLS Customer Number will be positioned on this screen above USDOT No and under the Expiration Date fields

D. Inputs / Outputs

The user will input the supplement/transaction details (Carrier#, Fleet#, Sup#, RegYr) which will trigger the web service query from QSC's user interface screen to Connecticut's IRP database. The IRP database will return the codes from Column H of IRP Source in the fee grid as a web service, and QSC will translate the information into DMV fee codes.

A new financial report will be scheduled and printed/emailed to Connecticut every day at 00:01:00 am (just after midnight) Eastern. QSC will also be delivering a separate report to Connecticut. These reports will provide reconciliation for all electronic payments made for the previous day between both the QSC and Xerox systems.

E. Layout and Layout Definitions

Xerox will design the web service layout for query return to QSC and also the approved reply back from QSC once a payment is processed successfully or rejected.

Windows communicator web form
Protocol will be straight .XML.

Error Handling
Error flag built into web service
Query not properly formatted

Communication issues

Error handling on return web service

If initial request fails the user on QSC's page user would retry the transaction

Failure of payment received – this is the return web service from QSC to Xerox that payment was successful. Web Service will have a field that tracks whether the update to the Xerox server is successful. If a communication issue exists QSC will have a CRON job that will retry the job until it is successful. If repeated attempts still fail because of a communications issue, QSC will provide a report to DMV on the payments that were successfully processed but did not update, back to the IRP office.

The return web service from QSC will have payment type and payment amount (does not include any kind of convenience or processing fee from QSC). The last four (4) of the credit card can be sent back for storing in the IRP system if Connecticut wants to retain this data.

Return web service data elements post payment processed via QSC: Xerox will define our return web service for payment. Carrier#/Flt#/Sup#/RegYr

Two different web servers are on BEST. The IRP lives on the outside web server and has full access to the Internet.

QSC:

Development instance outside network entirely
Stage servers for UAT and production that have unique IP addresses. The IPs will be supplied to Xerox upon execution of this SOW.

Both Xerox and QSC currently have access to BEST.

F. Security

Xerox and QSC will communicate via secure web service calls over the Internet using SSL which means all calls will go over port 443/HTTPS.

Detailed Cost Breakdown Section

Task	Staffing Category	Est Hrs	Rate	Total
Requirements Definition	Client Analyst		\$115.00	
Functional Design	Client Analyst	24	\$115.00	\$2,760.00
Detail Design	Senior Programmer Analyst		\$150.00	
Software Development/Unit Testing	Senior Programmer Analyst	230	\$150.00	\$34,500.00
Project Analysis/Review	Systems Analyst		\$130.00	
Quality Assurance Testing	Client Analyst	45	\$115.00	\$5,175.00
Documentation	Client Analyst	18	\$115.00	\$2,070.00
Installation/Implementation	Senior Technical Specialist	4	\$120.00	\$480.00
Data Dump	Senior Technical Specialist		\$120.00	
Total Cost Of Delivery		321		\$44,985.00

Software Design and Cost to Deliver Section

This is a billable enhancement. The price is:

\$44,985.00

We have reviewed the specifications for the above described project task and determined that it successfully describes the desired modifications or enhancements. We agree to the Cost to Deliver. If any changes are made to the specification document after it has been signed, the specification and associated Cost to Deliver will be considered null and void. Xerox will provide a new specification and Cost to Deliver based upon the additional requirements. This Cost to Deliver is valid for only 30 days from the date of this letter. The issue will be closed if you have not responded within this time frame.

Payment for all work under this enhancement will be due upon final client acceptance which is determined by the turnover of software to the client's production environment. If the production turnover is delayed due to no fault of Xerox, 90% of the enhancement total amount due will be payable immediately to Xerox. A production turnover will then be scheduled at the discretion of Xerox, and the remaining 10% will be due once the turnover has been successfully completed and verified.

Jurisdiction Signature:

Title:

Date:

Xerox Signature:

Title: Vice President

Date: 5/21/2013

Please return this signed Approval Form to Xerox

via fax: 602-261-7991

or email: mark.hogan@xerox.com