

To: Matthew Budzik
Assistant Attorney General

From: Mark Schaefer
Director of Healthcare Innovation

Date: 01/25/2017

Re: Contract Approval Request

Attached for your Office's review and approval is a contract between the Office of the Healthcare Advocate ("Agency") and Community Health Center, Inc. in the amount of \$499,999.

The contract contains the following items, as applicable:

1. Dated signature of the parties involved, at page 55.
2. Reference to the Agency's statutory authority to contract, at page 56.
3. If the contractor is a governmental entity from outside of Connecticut, reference to the contractor's statutory authority to contract, at page . N/A
4. Audit clause for State grants (§7-396a), at page 22. N/A
5. Whistleblower provision, if value of contract \geq \$5MM (§4-61dd), at page 41. N/A
6. Public records provision, if contract exceeds \$2.5MM (§1-218), at page . N/A
7. Provision making Connecticut law applicable and making the State of Connecticut the venue, at page 25. If omitted or changed, attached is Agency's memo with appropriate justification.
8. Provision allowing termination "in the best interests of the state" (for convenience), at page 30. If omitted or changed, attached is Agency's memo with appropriate justification.
9. Provision concerning tangible personal property (§12-411b), at page 24. N/A
10. Provision obligating contractor to indemnify and hold harmless the State, at page 24. If omitted or changed, attached is Agency's memo with appropriate justification.
11. Provision declaring the non-waiver of State's immunity, at page 25. If omitted or changed, attached is Agency's memo with appropriate justification.
12. Provision concerning State Ethics Commission's summary of ethics laws (§1-101qq), at page . N/A
13. Provision concerning audit and inspection of plants, places of business and records (§4e-29 and §4e-30), at page 2. Not applicable to contracts with political subdivisions. N/A
14. Provision concerning accountability, transparency and results based outcomes (§4e-14), at page 18.
15. Provision concerning campaign contribution restrictions if contract value \geq \$50K or if value of all of contractor's contracts \geq \$100K in calendar year (OPM Requirement), at page 59. N/A
16. Provision concerning protection of confidential information (administrative requirement), at page 20. If omitted or changed, attached is a written authorization from OPM. N/A
17. Payment schedule or statement of payment, at page 16.
18. Provision concerning Executive Order Nos. 3, 14, 16 and 17, at page 28. If omitted or changed, attached is a written authorization from the Governor's Office.
19. Nondiscrimination provisions (§4a-60 and §4a-60a), at page 61. If omitted or changed, attached is a written authorization from CHRO. Political subdivisions, quasi-publics and other government entities are statutorily exempt. N/A
20. Provision concerning HIPAA, at page 32. N/A

In addition, the following accompany the contract:

21. All exhibits and other attachments. N/A
22. Copy of original contract if the contract submitted is an amendment. N/A
23. Copies of all prior amendments to the original contract. N/A
24. For transactions to be recorded on land records (deeds, etc.) only, proof of authorization to enter into contracts. N/A (no document is being recorded)
- a. N/A (Contractor is an individual or sole proprietorship; i.e., not a legally organized entity);
If applicable, all of (b) – (e) are required:
- b. specifically states that the contractor entity itself may enter into contracts;
- c. specifically authorizes the signer to execute the contract on contractor entity's behalf;
- d. document containing the authorizations is dated less than 1 year ago; and
- e. incumbency certificate, or incumbency statement in officer's certificate, is dated within 30 days of contractor's contract execution.

For municipalities, only need town clerk's certificate indicating that the signer holds the stated office and has authority to sign contracts. Check here if applicable:

25. Waivers of the competitive procurement requirements. N/A
- a. DAS waiver if contract cost is <\$50K (§4a-58(b)). N/A
- b. Standardization Committee approval if contract cost is >\$50K (§4a-58(b)). N/A
- c. OPM waiver if the contract is a PSA and the cost is >\$20K (§§4-215 & 216). N/A
- d. State Contracting Standards Board waiver if contract cost is ≤\$10K and involves minor, nonrecurring or emergency purchase (§4e-21(c)). N/A
26. OPM approval if PSA or PSA amendment (refer to §§4-216 & 219). N/A
27. DAS written determination for contract extension (§4a-59a). N/A
28. DAS Personal Service Agreement Certificate if PSA for individual. N/A

I am duly authorized to confirm, and have verified, that:

29. Check **ONLY ONE** of the following 3 boxes, whichever is applicable, (Comptroller's requirement):
- a. This contract does not involve a change in name of the contractor or an assignment to a different contractor; **OR**
- b. This contract involves a change in the name of the contractor and the contractor's FEIN remains the same; **OR**
- c. This contract involves an assignment and assumption. A different contractor entity, with a new FEIN, will perform and the Agency and contractor have followed the assignment and assumption procedures set forth in the State Accounting Manual published by the State's Comptroller's Office.
30. If this contract is a privatization contract that is subject to §4e-16(a), then the Agency has received the business case approval from the State Contracting Standards Board. N/A

31. If this contract is a privatization contract that is not subject to §4e-16(a), but is subject to §4e-16(p), then the Agency has conducted the cost-effectiveness evaluation and has received the OPM verification required under §4e-16(p). N/A

I am duly authorized to confirm, and have verified, that the contractor and Agency have completed the following applicable forms fully in accordance with their terms and that the contractor has uploaded its forms to BizNet:

32. Contractor Nondiscrimination Certification. N/A
33. Iran Certification (§4e-16).
34. Gift and Campaign Contribution Certification (§4-252, §9-612 and Executive Order 1). Not required if contract is for a grant or loan. N/A
- a. initial certification, dated no later than date of contract signing (OPM Ethics Form 1). N/A
- b. 12-month anniversary update (OPM Ethics Form 1—a requirement if multi-year contract \geq \$50K. Also applies if $<$ \$50K, but the contract is an amendment and its value raises the total value of entire contract to \geq \$50K). N/A
35. Agency Certification if contract value is \geq \$50K (OPM Ethics Form 3) (§4-252). N/A
36. Consulting Agreement Affidavit dated PRIOR TO the date that the Agency executes the contract, or dated not later than the date that the Agency executes the contract if a sole source award. Applicable if contract value is \geq \$50K (OPM Ethics Form 5) (§4a-81). N/A
37. Affirmation of Receipt of State Ethics Laws Summary from contractor and subcontractors dated PRIOR TO date of contract signing, or dated not later than contract signing if sole source award. Applicable if contract cost is $>$ \$500,000 (§1-101qq) (OPM Ethics Form 6). N/A

In addition, I am duly authorized to confirm, and have verified, that the contract DOES NOT include any provisions which:

38. Incorporate into the contract additional terms and conditions that are found on a non-State website.
39. Permit the filing of liens against the State.
40. Obligate the State to indemnify or hold harmless the contractor.
41. Make the State subject to binding arbitration.
42. Waive or modify the implied warranties of fitness or merchantability. If waived or modified, attached is Agency's memo with appropriate justification.
43. Indicate that the contract has expired or terminated.

COMMENTS:

Revision of May 2015

Original Contract Number: 17SIM0001
Amendment Number: -
Maximum Contract Value: \$499,999
Contractor Contact Person and Telephone: Sharon B. Radler, (860) 347-6971
Purchase of Service (POS): 1/24/2017



STATE OF CONNECTICUT
OFFICE OF THE HEALTHCARE ADVOCATE
STATE INNOVATION MODEL PROGRAM MANAGEMENT OFFICE
COMMUNITY & CLINICAL INTEGRATION PROGRAM (CCIP)
PARTICIPATING ENTITY CONTRACT

CONTRACT SUMMARY

This contract is entered into by and between The STATE of Connecticut Office of the Healthcare Advocate, STATE Innovation Model Program Management Office (hereinafter referred to as the "State" or "OHA"), located at 450 Capitol Avenue, Hartford, CT 06106 and Community Health Center, Inc. located at 635 Main Street, Middletown, CT 06457, with an FEIN Number of 06-0897105 (hereinafter referred to as the "Contractor").

The STATE and the CONTRACTOR agree to the following:

Term of Contract	Effective upon signature through July 31, 2018.
Statutory Authority	The STATE is authorized to enter into this contract pursuant to § 17a – 22a of the Connecticut General Statutes.
Set-Aside Status	CONTRACTOR <input type="checkbox"/> IS or <input checked="" type="checkbox"/> IS NOT a set aside CONTRACTOR pursuant to § 32-9e of the Connecticut General Statutes.
Effective Date	This contract shall become effective only as of the date of signature by the States' authorized official(s) and, where applicable, the date of approval by the Attorney General. Upon execution, this contract shall be deemed effective for the entire Term specified above.

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A. GENERAL

A.1 Overview

This Purchase of Services Agreement (hereinafter referred to as "Agreement" or "Contract") is entered into between the STATE of Connecticut (hereinafter "STATE") acting through the Office of the Healthcare Advocate (hereinafter "OHA") pursuant to Connecticut General Statutes §§ 4-8, 4-65a and 4-66, and Community Health Center, Inc. located at 635 Main Street, Middletown, CT 06457 (hereinafter "CONTRACTOR"). The parties agree to the commitments and provisions specified in this Agreement.

B. CONTRACT PERIOD AND DEFINITIONS

B.1 Contract Period

This Agreement shall commence as of the date this Agreement is fully executed by the parties hereto and the duties of the STATE and the CONTRACTOR as set forth in Sections E and F of this Agreement shall be completed by April 30, 2018 and validated by July 31, 2018 (hereinafter "end date") unless amended.

B.2 Definitions

- B.2.1 "Community and Clinical Integration Program" or "CCIP" shall mean the program established by the STATE to help providers achieve capabilities necessary to effectively support individuals with complex health care needs, identify and reduce health equity gaps, and better identify and support individuals with behavioral health needs in addition to elective capabilities in the areas of medication management, oral health and e-consultation.
- B.2.2 "Confidential Information" means any data or information that the STATE or its representatives provide to the CONTRACTOR including without limitation, any information furnished orally, or in writing, or gathered by inspection and regardless of whether specifically identified as "confidential," together with documents prepared by the CONTRACTOR that contain or otherwise reflect such information. Confidential Information shall also include any competitively sensitive material that is not generally known to the public
- B.2.3 "Contractor" means Community Health Center, Inc.
- B.2.4 "Advanced Network" means independent practice associations, large medical groups, clinically integrated networks, or integrated delivery system organizations that have entered into shared savings plan (SSP) arrangements with at least one payer. This definition includes entities designated as Accountable Care Organizations for the purpose of participating in Medicare's SSP.
- B.2.5 "CCIP Participating Entity" or "Participating Entity" means an organization that has entered into an agreement to receive CCIP technical assistance services.
- B.2.6 "CCIP Standards" means the program requirements established by the STATE, as amended from time to time, and includes associated elements, criteria, and details.

- B.2.7 **“CCIP Transformation Award” or “Transformation Award”** means the funding the CONTRACTOR has received from the STATE to support Participating Entities in meeting the CCIP Standards.
- B.2.8 **“CCIP Transformation Vendor” or “CCIP Vendor”** means the State’s contractor responsible for providing technical assistance and learning collaborative support to CCIP Participating Entities on behalf of the State. The STATE has contracted with Qualidigm to serve as the STATE’s CCIP Transformation Vendor.
- B.2.9 **“Community Health Collaborative”** means multi-sector groups currently existing in the CONTRACTOR’s region or organized in the region by the CCIP Transformation vendor in which the CONTRACTOR will participate. Community Health Collaboratives will promote coordination between clinical and community organizations and the development of shared protocols for linking community resources with clinical service providers
- B.2.10 **“Connecticut STATE Innovation Model” or “CT SIM”** means the innovative health care payment and service delivery models outlined in the Center for Medicare & Medicaid Innovation (CMMI) approved Operational Plan for which CMMI is providing funding and technical assistance under a Cooperative Agreement with the STATE. The goal of CT SIM is to establish a whole person centered health care system that improves community health and eliminates health inequities; ensures superior access, quality, and care experience; empowers individuals to actively participate in their health and healthcare; and improves affordability by reducing healthcare costs.
- B.2.11 **“Federally Qualified Health Center”** means an entity that meets the definition of an FQHC in section 1905(l)(2)(B) of the Social Security Act and meets all requirements of the HRSA Health Center Program, including both organizations receiving grants under Section 330 of the Public Health Service Act and also FQHC Look-Alikes, which are organizations that meet all of the requirements of an FQHC but do not receive funding from the HRSA Health Center Program.
- B.2.12 **“Good standing”** means the status of a CONTRACTOR that continues to make reasonable effort to progress towards achieving CCIP standards and continues to engage in the CCIP initiative as evidenced by participation in scheduled meetings, webinars, transformation activities, technical assistance, and in data collection and reporting activities as assessed by the CCIP Transformation Vendor.
- B.2.13 **“Learning Collaborative”** means a community of CCIP Participating Entities established for the purpose of fostering continuous individual and group learning opportunities to address care delivery gaps, sharing peer-to-peer expertise among participating practices, hosting site visits, serving as presenters on selected topics, exchanging tools (e.g., policies, workflows, forms, templates) and experiences among participating entities, and motivating each other to accomplish work between meetings of the community.
- B.2.14 **“Person-Centered Medical Home Plus (PCMH+)”** means an upside-only shared savings initiative for Medicaid providers and beneficiaries established by the Department of Social Services. The goal of this program is to build on successful Intensive Care Management and PCMH initiatives to improve health and satisfaction outcomes for individuals currently

served by FQHCs and Advanced Networks. The name of the program was changed from MQISSP to PCMH+ in 2016.

B.2.15 **"SIM Program Management Office" or "PMO"** means that office within the Office of the Healthcare Advocate (OHA) that is responsible for the administration of the Connecticut STATE Innovation Model initiative.

B.2.16 **"State"** means the Office of the Healthcare Advocate or its agents.

B.2.17 **"Technical Assistance"** means those services and supports to be provided during the contract period by the STATE for the purpose of assisting CCIP Participating Entities in achieving CCIP standards.

B.2.18 **"Transformation Plan"** Individualized plan customized to the needs, strengths, and priorities of the CCIP Participating Entity (PE). The Transformation Plan will include the PE's vision and commitment to change, readiness assessment results, tasks and activities that the PE will undertake in support of practice transformation, tasks and activities the vendor will undertake, target populations, and a strategy for progress monitoring.

B.3 Acronyms

AN	Advanced Network
CCIP	Clinical & Community Integration Program
CHCI	Community Health Center, Inc.
CHW	Community Health Worker
CMMI	Center for Medicare & Medicaid Innovations
CMS	Centers for Medicare and Medicaid Services
CT	Connecticut
DSS	Department of Social Services
FQHC	Federally Qualified Health Center
HIT	Health Information Technology
HRSA	Health Resources and Services Administration
ICM	Intensive Care Management
MQISSP	Medicaid Quality Improvement & Shared Savings Program (now PCMH+)
PCMH+	Person Centered Medical Home Plus
PCMH	Person Centered Medical Home
PMO	Program Management Office (SIM)
POS	Purchase of Services agreement
PY1	Performance Year 1
PY2	Performance Year 2
SIM	STATE Innovation Model
SSP	Shared Savings Program

C. CANCELLATION PROVISION

This Agreement may be canceled by either party upon 60 days written notice delivered by certified mail. Cancellation may jeopardize the Contractor's participation in PCMH+.

D. NOTICE

Unless otherwise expressly provided to the contrary, any other notice provided under this Agreement shall be in writing and may be delivered personally or by certified mail in the manner set forth in this section. All notices shall be effective if delivered personally or by certified mail to the following addresses:

State: STATE of Connecticut
Office of the Healthcare Advocate
P.O. Box 1543
Hartford, CT 06144
Attention: Mark Schaefer, Director, Healthcare Innovation

Contractor: Community Health Center, Inc.
635 Main Street
Middletown, CT 06457
Attention: Sharon B. Radler, Grant Manager

The parties may change their respective addresses for notices under this paragraph upon prior written notification to the other.

E. SCOPE OF WORK: COMMUNITY & CLINICAL INTEGRATION PROGRAM (CCIP)

E.1 Assign and Maintain Key Personnel and Leadership Team

E.1.1 The CONTRACTOR shall identify and deploy a committed leadership team that will steward the CCIP change process; assume accountability for CCIP activities, milestones, and improvement targets; and engage with the CCIP Transformation Vendor on an agreed-upon schedule as set forth in the Transformation Plan.

E.1.2 The CONTRACTOR shall designate a key person who shall be accountable for the scope of work contained within this agreement and who shall serve as the CONTRACTOR'S single point of contact.

E.2 Develop and Implement a Transformation Plan

E.2.1 The CONTRACTOR shall develop and implement a Transformation Plan.

E.2.2 The Transformation Plan must be approved by the State. Substantial changes to the Transformation Plan must also be approved by the State.

E.2.3 The Transformation Plan shall include the vision and goals for transformation; the activities, interventions, milestones that the CONTRACTOR shall deploy to achieve CCIP standards; identified personnel and roles for the scope of work; and all other components outlined in **Attachment A. Description of CCIP Transformation Plans**. The CCIP Transformation Vendor Support will be available to provide support to the CONTRACTOR in the development of this plan.

E.2.4 The CONTRACTOR shall undertake the care delivery transformation process established in the Transformation Plan including, but not limited to, recruiting and engaging practices and care teams; providing clinical and quality improvement expertise; deploying transformation activities; and meeting milestones and targets.

E.3 Participate and Cooperate with Assessments

E.3.1 The CONTRACTOR shall participate in and cooperate with an **Initial readiness assessment** that includes a gap analysis. This assessment will inform the development of the Transformation Plan. The gap analysis will enable the CCIP Transformation Vendor to do the following:

E.3.1.1 Determine which standards have already been met.

E.3.1.2 Document baseline performance on chosen clinical process and outcome measures.

E.3.1.3 Determine the resource and work flow intensity required by the CONTRACTOR in order to achieve the standards over the 15-month period.

E.3.1.4 Assess the feasibility of fulfilling the core intervention standards over the 15-month support period based on the current state of the organization's capabilities and resources.

E.3.1.5 Assess whether the standards fully align with the needs of the CONTRACTOR and its patient populations.

E.3.2 The CONTRACTOR shall participate in and cooperate with **Periodic Assessment(s)** to enable and inform continuous quality improvement and adjustments to the transformation process. The CCIP Transformation Vendor will share assessment results and other information about progress with the CONTRACTOR to allow for adjustments to the interventions and activities. The CCIP Transformation Vendor will work with the STATE and the CONTRACTOR to identify opportunities to aggregate and report data on the effectiveness of these interventions to promote the population health goals of Connecticut.

E.3.3 The CONTRACTOR shall participate in and cooperate with the **Post-Assessment**, which includes a validation component to confirm which CCIP standards were met by the CONTRACTOR. The validation process shall include an on-site component to ensure that transformation related activities have been meaningfully adopted.

E.3.4 The assessment activities will be used by the STATE and the CCIP Transformation Vendor to track the CONTRACTOR'S progress towards achieving CCIP standards and improving the quality of care. The assessment strategy will document initial capabilities and gaps as related to the CCIP standards, progress towards achieving the standards, and a summative assessment of which standards were ultimately achieved.

E.3.5 The CONTRACTOR shall provide the CCIP Transformation Vendor with complete aggregate quality measure data, quantitative information regarding pace indicators (e.g., number of individuals with complex health needs referred to comprehensive care team), and information about the progress towards Transformation Plan milestones, in a timely way to assist the STATE in assessing:

E.3.5.1 Core and elective standards achieved and level of improvement.

E.3.5.2 Quantifiable improvements from baseline on a set of clinical process and outcome measures (e.g., readmissions, A1C testing or control, care experience) chosen with the CONTRACTOR and documented in the Transformation Plan.

E.3.5.3 Progress on a set of quantitative pace indicators related to achieving CCIP standards. For example, the number of individuals with complex health needs who have been identified, referred, and received services from a comprehensive care team. The Transformation Vendor will establish a process with the CONTRACTOR to obtain this information.

E.3.5.4 Progress on milestones and activities identified in the Transformation Plan

E.4 Participate in Technical Assistance Provided by the Transformation Vendor

E.4.1 The CONTRACTOR shall actively collaborate and cooperate with the CCIP Transformation Vendor(s) in the implementation of all CCIP-related technical assistance activities, which may include:

E.4.1.1 Webinars, conference calls, on-site visits, trainings, learning collaboratives, and

E.4.1.2 Use of content specific guidance and resources; specific tools, interventions, and resources related to comprehensive care management, health equity interventions, behavioral health integration and other content areas; evidence-based change management approaches and quality improvement interventions (e.g., Plan-Do-Study-Act, PDSA).

E.5 Participate in Community Health Collaboratives

E.5.1 The CONTRACTOR shall actively participate in Community Health Collaboratives that have been established in regions of the state that serve the Contractor's attributed populations. Active participation includes the following:

E.5.1.1 Assigning relevant staff to attend and actively participate in collaborative meetings.

E.5.1.2 Sharing information and data to the collaborative to support planning, problem solving, and evaluation.

E.5.1.3 Implementing shared protocols developed by the Community Health Collaboratives.

E.6 Program Participation and Achievement of the CCIP Standards

E.6.1 The CONTRACTOR shall remain in "good standing" throughout the period of this agreement. Good standing shall mean the CONTRACTOR continues to make reasonable efforts to achieve the CCIP standards and continues to engage in the CCIP technical assistance activities as set forth in this Section and the approved Transformation Plan.

E.6.2 The CONTRACTOR commits to achieving the CCIP core standards within 15 months of the CCIP start date unless an accommodation is provided in writing by the STATE in accordance with Section G, Accommodations.

E.6.3 Failure to remain in good standing may jeopardize continued funding under this agreement.

E.6.4 Failure to achieve the CCIP standards within 15 months or as otherwise agreed to by the STATE may jeopardize the CONTRACTOR'S ability to continue participation in the PCMH+ program.

F. SCOPE OF WORK: TRANSFORMATION AWARDS

F.1 General

- F.1.1 The CONTRACTOR shall utilize the Transformation Award funds for the purpose of achieving CCIP standards across its organization, as described within this Agreement.
- F.1.2 The CONTRACTOR shall roll out the proposed activities at all of the CONTRACTOR's delivery sites across the state. Sixty-four primary care providers will be impacted by gaining access to additional eConsult specialties, improved integration with behavioral health, and better care management for their patients. These providers care for approximately 92,000 patients, which includes an additional 10,000 pediatric patients, now part of the CONTRACTOR's enterprise with the recent addition of CHC@Connecticut Children's, formerly the CCMC pediatric clinic. These patients will gain enhanced access to specialty care any time they need a referral. Those found to need a face-to-face consult will receive enhanced care management to help ensure that their needs are met.
- F.1.3 The CONTRACTOR shall comply with all requests from the STATE related to reporting and other requirements set forth in the *Cooperative Agreement Award to STATE of Connecticut for Model Testing Assistance*.
- F.1.4 The provisions in this section represent only a subset of the requirements that must be met in order to achieve the CCIP standards. Nothing in this section shall be construed to limit the CONTRACTOR's obligation to meet the CCIP core standards in their entirety.
- F.1.5 The CONTRACTOR shall utilize the Transformation Award funds to link eConsults, community health works, and complex care management nurses, redesign clinical workflows, develop new processes, and acquire additional infrastructure to support meeting the eConsult elective standard, with a focus on:
- F.1.5.1 Enhanced complex care management,
 - F.1.5.2 Expansion of eConsults to pediatric subspecialties, psychiatry and addiction medicine,
 - F.1.5.3 Enhanced care management for patients needing urgent face-to-face specialty consults, and
 - F.1.5.4 Conduct an evaluation comprised of a robust business process and financial analysis to fully understand the cost benefits of the model and the relationship between related costs.

F.2 Proposed Use of Funds

- F.2.1 The CONTRACTOR shall utilize the Transformation Award funds to further develop its newly implemented complex care management program, which utilizes primary care nurses in each CHCI site to provide additional support for patients with recent hospital discharge, high emergency room utilization, multiple health conditions and/or poorly controlled chronic illness. The CONTRACTOR shall further develop this program and refine

it to focus on issues of high utilizers as well as to help meet the goals of improved health equity.

F.2.2 The CONTRACTOR shall utilize the Transformation Award funds to expand eConsults to Pediatric Subspecialties, Behavioral Health and Addiction Medicine. The focus will be on the following elements of eConsult delivery:

F.2.2.1 *Identifying patients appropriate for eConsults:* The CONTRACTOR shall work with primary care providers of pediatric care and specialists from Connecticut Children's Medical Center (CCMC) to develop specific clinical protocols to identify conditions and complaints that are not appropriate for eConsultation. These protocols will be disseminated to all CHCI providers in written form and introduced through an agency wide training that will be recorded for future use by new providers and those not able to attend.

F.2.2.2 *Placing an eConsult referral to the specialist:* The CONTRACTOR shall work closely with its quality improvement teams and front line clinical teams to develop an efficient process for creating and submitting eConsults electronically. The process will be designed to minimize workflow disruption and to ensure that the reviewing specialist has appropriate documentation in order to conduct an effective review. Clinical protocols will be developed to clearly define required consult content including consult questions and additional chart content. These protocols will be developed with input from both primary care and specialty providers. The CONTRACTOR shall use its eConsult technology platform, Safety Net Connect (SNC), to convey consults between the CONTRACTOR's system and the specialist. The CONTRACTOR shall develop specific workflows for specific referral coordinators to manage the eConsult process, monitor quality, and ensure that responses are received in no more than two business days. The CONTRACTOR shall also work with the CCMC specialists to develop efficient processes to ensure all consults are reviewed and responded to and coverage is maintained throughout the year.

F.2.2.3 *Specialist determines needs for the case:* The CONTRACTOR shall ensure that each specialist is carefully trained by the eConsult project staff on how to retrieve, review, and respond to eConsults. Each specialist will have the option of recommending treatment, requesting more information, or requesting a face-to-face visit. The CONTRACTOR shall closely track and monitor the quality of consult responses, including their timeliness, the degree to which they answer the PCPs' question, the educational value of the response, and the percentage of face-to-face recommendations from each specialist.

F.2.2.4 *Specialist communicates back to the primary care provider:* The final element of the clinical protocol for each specialty, developed in consultation with primary care, specialists, and the referral care coordination team, will outline the details of how responses are transmitted back to the primary care, and how the care team response to the different types of recommendations. In all cases, the PCP will receive a consult note in the form of an incoming document in the EHR, identical to the way current face-to-face consults notes are received. Based on the specialist recommendations, PCPs will either work with the care team and the

complex care nurse to implement new treatment recommendations, order additional tests as indicated, or refer the patient for a face-to-face visit. In all cases, the complex care team will be assigned to support patients with complex needs and work to ensure that they are referred efficiently and are able to attend the visit. Additional resources will be devoted to implementing a Project Access-type model to further support patients needing face-to-face visits.

F.2.3 A similar process shall be followed to develop and implement a workflow for eConsults related to psychiatry and addiction. The CONTRACTOR shall recruit and train psychiatrists and addiction medicine specialists to use the eConsult platform and work with primary care providers to develop specific protocols for psychiatry and addiction eConsults. As with pediatrics, the CONTRACTOR shall conduct an evaluation of the current workflow for behavioral health referrals and develop new processes and protocols specifically for psychiatry and addiction eConsults.

F.2.4 The CONTRACTOR shall utilize the Transformation Award funds to support the face-to-face (F2F) referral process. The CONTRACTOR shall conduct care management to help facilitate the referral process and ensure that patients are effectively linked to specialty care and that information is exchanged appropriately between primary care and specialty care. Referral coordination and information exchange are two of the core elements of care management. The CONTRACTOR shall hire two referral care coordinators whose specific job will be to support the F2F referral process and ensure that patients, particularly those with urgent care needs, are seen.

F.2.4.1 The CONTRACTOR shall use some of the approaches developed by Project Access in New Haven to facilitate the referral process. It shall also consult with Project Access staff and the CONTRACTOR's care management nursing staff and referral management staff to design new referral workflows to provide enhanced support to patients in need of a F2F referral.

F.2.4.2 All referrals requiring a F2F visit will be scheduled by a referral coordinator. Referrals deemed urgent, of high importance, or as having complex health needs will be referred to care management for additional support. Care managers will then conduct an in-person or telephonic patient needs assessment to determine how best to support the patient during the referral process.

F.2.4.3 Specific support will vary by patient but may include scheduling, transportation, securing needed records or imaging, helping with translation, reminders, or having someone attend the visit with the patient.

F.2.5 The CONTRACTOR shall utilize the Transformation Award funds to conduct an evaluation comprised of a business process and financial analysis. The analysis will focus on the impact of eConsults on clinical outcomes and cost of care for these specialties. The CONTRACTOR shall investigate the potential causal pathways linking changes in specific costs (consultation, prescription, labs and test, etc.) to better understand the mechanisms responsible for cost savings. The CONTRACTOR shall acquire claims data from the Connecticut Department of Social Services (DSS) for patients referred to various specialists, both face-to-face and via eConsults, and conduct a detailed evaluation of costs

by category, using a similar methodology that was employed in CHCI's most recent eConsult study.

G. ACCOMMODATIONS

G.1 The **CONTRACTOR** may request accommodations with respect to meeting the CCIP standards. Such accommodations shall be subject to approval by the STATE and, if approved, incorporated into the Transformation Plan. Potential accommodations include the following:

G.1.1 Requirement Accommodation: The **CONTRACTOR** may request an exemption from or adjustment to a CCIP requirement that conflicts with, or would otherwise disrupt, their activities in relation to DSS programs such as PCMH or the CHNCT or Beacon Health Options ICM Program.

G.1.2 Hardship Accommodation: The **CONTRACTOR** may request an accommodation if the costs associated with meeting a requirement presents an insurmountable barrier.

G.1.3 Timetable Accommodation: The **CONTRACTOR** may request an additional 6-months to meet CCIP standards.

G.1.4 Alignment Accommodation: The **CONTRACTOR** may request an accommodation if a requirement does not fully align with the Contractor's care delivery model and the needs of its patient populations

G.1.5 The **CONTRACTOR** must provide sufficient detail and verification to justify each request.

H. CCIP INITIATIVE PHASES

- H.1 The Parties agree that this agreement shall comport to the timetable contained in Table 1. These phases may be adjusted at the discretion of the State.
- H.2 The Transformation Period shall last for up to 15 months, with a possibility to extend for an additional 6 months.
- H.3 Transformation Awards shall only be available during the Transformation Period.

Table 1: CCIP Initiative Phases and Core Activities

Phase	Requirements
Transformation Period (month 1-15) 2/1/2017 – 4/30/2018	<ul style="list-style-type: none">• Complete readiness assessment and gap analysis• Develop Transformation Plans: commitment letters, personnel identification, identifying activities and milestones, documenting baseline quality measure data and targets, and other.• Deploy Transformation Plans, including specific activities and interventions to make progress towards achieving CCIP standards.• Cooperate with formative assessments, and use information to make changes to interventions• Quarterly narrative and data reporting• Ongoing participation in technical assistance and learning collaborative.• Ongoing participation in Community Health Collaborative
Post-Assessment Period (month 16-18) 5/1/2018 – 7/31/2018	<ul style="list-style-type: none">• Cooperate with post-assessment and validation process

I. BUDGET, PAYMENT AND REPORTING PROVISIONS

I.1 Budget

I.1.1 The CONTRACTOR shall be responsible for completing the scope of work detailed in Sections E and F within the not to exceed amount. If the not to exceed amount is reached prior to completing the scope of work, the CONTRACTOR shall remain responsible for completing scope of work. The STATE shall not be responsible for additional expenses incurred.

I.1.2 The CONTRACTOR shall abide by the following budget (Table 2). Additional detail is located in **Attachment C: Transformation Award Budget Narrative**.

Table 2: Budget Summary

Budget Category	Total Budget
Personnel Total	\$255,520
Project Director, Dr. Daren Anderson	\$12,503
CHCI VP for Operations, Systems Redesign Specialist, Amy Taylor	\$37,500
Quality Improvement Trainer/ Systems Redesign Specialist, Patti Feeney	\$23,071
eConsults Operations Director, Jose Villagra	\$25,000
Referral Care Manager, TBH	\$50,000
Referral Care Manager, TBH	\$50,000
Research Assistant, TBH	\$57,500
Fringe Total (Fringe Rate = 23.1%)	\$59,025
Equipment Total	10,800
Server (1)	\$8,400
Laptops with docking stations (2)	\$2,400
Supplies Total	\$3,575
Software (Customizable: Salesforce)	\$3,575
Contracts Total	\$124,625
Safety Net Connect	\$36,500
Project Access	\$10,000
CCMC Specialty Coordinator	\$28,125
UCONN HDI	\$50,000
Other Total	\$1,000
Meeting and Conference Expense	\$1,000
Indirect Total (Cap = 10%)	\$45,454
GRAND TOTAL	\$ 499,999

I.2 Payment

- I.2.1 The STATE shall assume no liability for payment for services under the terms of this Agreement until a) the CONTRACTOR is notified that the Agreement has been executed and approved by Attorney General of the STATE of Connecticut and b) the CONTRACTOR is notified by the PMO that the release of funds has been authorized by CMMI.
- I.2.2 The STATE shall pay the CONTRACTOR a total sum not to exceed \$499,999 for services performed under this Agreement.
- I.2.3 The CONTRACTOR shall bill in accordance with the Budget Narrative in Attachment C. The CONTRACTOR may re-allocate among budget categories with prior written approval of the PMO.
- I.2.4 Detailed invoices shall be prepared and submitted monthly. Invoices shall, at a minimum, include the CONTRACTOR name, the Contract Number, the CONTRACTOR's Federal Employer Identification Number, the billing period, and an itemization of direct expenses by line item.
- I.2.4.1 Invoices for Personnel and fringe shall include the name and title of the individual and the total cost of that individual's work during the billing period.
- I.2.4.2 Invoices for Equipment and Supplies shall include a detailed description of the item purchased, the number, unit price, total cost, and explanation of use.
- I.2.4.3 Invoices for costs associated with contracts shall include a description of the service provided, cost breakdown including hours worked as applicable, copies of any deliverables produced, and copies of contractor invoices.
- I.2.5 The CONTRACTOR shall submit within 30 days of the end of the project period all outstanding invoices as specified above. The STATE shall review and take action within 30 days.

I.3 Availability of Funds

- I.3.1 Expenditures under this Agreement are contingent on the availability of federal funds and CMMI approval to release the funds for each Performance Year. Attachment C details how the budget is allocated across the two performance years. SIM performances years are as follows:
- I.3.1.1 Performance Year 1: September 28, 2016- September 27, 2017
- I.3.1.2 Performance Year 2: September 28, 2017- September 27, 2018
- I.3.2 Additional justification for costs described ATTACHMENT C may be required to secure a release of funds. The CONTRACTOR shall comply with any requests for additional justification.

1.4 Reporting

1.4.1 The CONTRACTOR shall submit quarterly progress reports to the STATE in a format approved by the STATE to track programmatic progress and use of funds. The quarterly progress reports shall document the Contractor's progress towards achieving the CCIP standards. CMMI requires a specified template and platform for reports which it has developed in collaboration with the PMO. The PMO will provide guidance to the CONTRACTOR in completing the required reporting.

1.4.2 The CONTRACTOR shall respond timely to any questions from the STATE in response to the Quarterly Progress Reports in order to enable the STATE to meet its reporting obligations under its Cooperative Agreement with CMMI.

1.4.3 The STATE is required to complete an Annual Report to CMMI as a condition of its Cooperative Agreement. The CONTRACTOR shall respond timely to any questions from the STATE in response to the Annual Reports in order to enable the STATE to meet its reporting obligations under its Cooperative Agreement with CMMI.

1.4.4 Quarterly reports shall be submitted based on the following schedule:

Table 3. Reporting Schedule

REPORTING PERIOD	REPORTS DUE TO PMO	REPORTS DUE TO CMMI
Quarterly Reports		
February 1, 2017 through April 30, 2017	May 15, 2017	May 30, 2017
May 1, 2017 through July 31, 2017	August 15, 2017	August 30, 2017
August 1, 2017 through October 31, 2017	November 15, 2017	November 30, 2017
November 1, 2017-January 31, 2018	February 15, 2018	March 1, 2018
February 1, 2018- April 30, 2018	May 15, 2018	May 30, 2018

J. OTHER TERMS AND CONDITIONS

The CONTRACTOR shall comply with the following terms and conditions.

- A. Definitions. Unless otherwise indicated, the following terms shall have the following corresponding definitions:
1. "Agency" shall mean the Office of the Healthcare Advocate or its agents, including the SIM Program Management Office as defined in Section B.2
 2. "Bid" shall mean a bid submitted in response to a solicitation.
 3. "Breach" shall mean a party's failure to perform some contracted-for or agreed-upon act, or his failure to comply with a duty imposed by law which is owed to another or to society.
 4. "Cancellation" shall mean an end to the Contract affected pursuant to a right which the Contract creates due to a Breach.
 5. "Claims" shall mean all actions, suits, claims, demands, investigations and proceedings of any kind, open, pending or threatened, whether mature, unmatured, contingent, known or unknown, at law or in equity, in any forum.
 6. "Client" shall mean a recipient of The CONTRACTOR's Services.
 7. "Contract" shall mean this agreement, as of its effective date, between The CONTRACTOR and the AGENCY for Services.
 8. "CONTRACTOR Parties" shall mean a CONTRACTOR's members, directors, officers, shareholders, partners, managers, principal officers, representatives, agents, servants, consultants, employees or any one of them or any other person or entity with whom The CONTRACTOR is in privity of oral or written contract (e.g. SUBCONTRACTOR) and The CONTRACTOR intends for such other person or entity to perform under the Contract in any capacity. For the purpose of this Contract, vendors of support services, not otherwise known as human service providers or educators, shall not be considered subCONTRACTORS, e.g. lawn care, unless such activity is considered part of a training, vocational or educational program.
 9. "Data" shall mean all results, technical information and materials developed and/or obtained in the performance of the Services hereunder, including but not limited to all reports, survey and evaluation tools, surveys and evaluations, plans, charts, recordings (video and/or sound), pictures, curricula, electronically prepared presentations, public awareness or prevention campaign materials, drawings, analyses, graphic representations, computer programs and printouts, notes and memoranda, and documents, whether finished or unfinished, which result from or are prepared in connection with the Services performed hereunder.
 10. "Day" shall mean all calendar days, other than Saturdays, Sundays and days designated as national or State of Connecticut holidays upon which banks in Connecticut are closed.
 11. "Expiration" shall mean an end to the Contract due to the completion in full of the mutual performances of the parties or due to the Contract's term being completed.
 12. "Force Majeure" shall mean events that materially affect the Services or the time schedule within which to perform and are outside the control of the party asserting that such an event has occurred,

including, but not limited to, labor troubles unrelated to The CONTRACTOR, failure of or inadequate permanent power, unavoidable casualties, fire not caused by The CONTRACTOR, extraordinary weather conditions, disasters, riots, acts of God, insurrection or war.

13. "Personal Information" shall mean any name, number or other information that may be used, alone or in conjunction with any other information, to identify a specific individual including, but not limited to, such individual's name, date of birth, mother's maiden name, motor vehicle operator's license number, Social Security number, employee identification number, employer or taxpayer identification number, alien registration number, government passport number, health insurance identification number, demand deposit account number, savings account number, credit card number, debit card number or unique biometric data such as fingerprint, voice print, retina or iris image, or other unique physical representation. Without limiting the foregoing, Personal Information shall also include any information regarding clients that the Department classifies as "confidential" or "restricted." Personal Information shall not include information that may be lawfully obtained from publicly available sources or from federal, state, or local government records which are lawfully made available to the general public.
 14. "Personal Information Breach" shall mean an instance where an unauthorized person or entity accesses Personal Information in any manner, including but not limited to the following occurrences: (1) any Personal Information that is not encrypted or protected is misplaced, lost, stolen or in any way compromised; (2) one or more third parties have had access to or taken control or possession of any Personal Information that is not encrypted or protected without prior written authorization from the AGENCY; (3) the unauthorized acquisition of encrypted or protected Personal Information together with the confidential process or key that is capable of compromising the integrity of the Personal Information; or (4) if there is a substantial risk of identity theft or fraud to the client, The CONTRACTOR, the AGENCY or STATE.
 15. "Records" shall mean all working papers and such other information and materials as may have been accumulated and/or produced by The CONTRACTOR in performing the Contract, including but not limited to, documents, data, plans, books, computations, drawings, specifications, notes, reports, records, estimates, summaries and correspondence, kept or stored in any form.
 16. "Services" shall mean the performance of Services as stated in Part I of this Contract.
 17. "STATE" shall mean the State of Connecticut, including any agency, office, department, board, council, commission, institution or other executive branch agency of State Government.
 18. "Termination" shall mean an end to the Contract affected pursuant to a right which the Contract creates, other than for a Breach.
- B. Client-Related Safeguards.
1. Inspection of Work Performed.
 - (a) The AGENCY or its authorized representative shall at all times have the right to enter into The CONTRACTOR or CONTRACTOR Parties' premises, or such other places where duties under the Contract are being performed, to inspect, to monitor or to evaluate the work being performed in accordance with Conn. Gen. Stat. § 4e-29 to ensure compliance with this Contract. The CONTRACTOR and all SUBCONTRACTORS must provide all reasonable facilities and assistance to AGENCY representatives. All inspections and evaluations shall be performed in such a manner as shall not unduly delay work. The CONTRACTOR shall disclose information on clients, applicants and their families as requested unless otherwise prohibited by federal or state law. Written evaluations pursuant to this Section shall be made available to The CONTRACTOR.

- (b) The CONTRACTOR must incorporate this section verbatim into any Contract it enters into with any SUBCONTRACTOR providing services under this Contract.
2. Safeguarding Client Information. The AGENCY and The CONTRACTOR shall safeguard the use, publication and disclosure of information on all applicants for and all Clients who receive Services under this Contract with all applicable federal and state law concerning confidentiality and as may be further provided under the Contract.
 3. Reporting of Client Abuse or Neglect. The CONTRACTOR shall comply with all reporting requirements relative to Client abuse and neglect, including but not limited to requirements as specified in C.G.S. §§ 17a-101 through 103, 19a-216, 46b-120 (related to children); C.G.S. § 46a-11b (relative to persons with intellectual disability); and C.G.S. § 17b-407 (relative to elderly persons).
 4. Background Checks. The AGENCY may require that The CONTRACTOR and CONTRACTOR Parties undergo criminal background checks as provided for in the State of Connecticut Department of Public Safety Administration and Operations Manual or such other state document as governs procedures for background checks. The CONTRACTOR and CONTRACTOR Parties shall cooperate fully as necessary or reasonably requested with the AGENCY and its agents in connection with such background checks
- C. CONTRACTOR Obligations.
1. Cost Standards. The CONTRACTOR and funding AGENCY shall comply with the Cost Standards issued by OPM, as may be amended from time to time. The Cost Standards are published by OPM on the Web at http://ct.gov/opm/fin/cost_standards.
 2. Credits and Rights in Data. Unless expressly waived in writing by the AGENCY, all Records and publications intended for public distribution during or resulting from the performances of this Contract shall include a statement acknowledging the financial support of the STATE and the AGENCY and, where applicable, the federal government. All such publications shall be released in conformance with applicable federal and state law and all regulations regarding confidentiality. Any liability arising from such a release by The CONTRACTOR shall be the sole responsibility of The CONTRACTOR and The CONTRACTOR shall indemnify and hold harmless the AGENCY, unless the AGENCY or its agents co-authored said publication and said release is done with the prior written approval of the AGENCY Head. All publications shall contain the following statement: "This publication does not express the views of the [insert AGENCY name] or the State of Connecticut. The views and opinions expressed are those of the authors." Neither The CONTRACTOR nor any of its agents shall copyright Data and information obtained under this Contract, unless expressly previously authorized in writing by the AGENCY. The AGENCY shall have the right to publish, duplicate, use and disclose all such Data in any manner, and may authorize others to do so. The AGENCY may copyright any Data without prior Notice to The CONTRACTOR. The CONTRACTOR does not assume any responsibility for the use, publication or disclosure solely by the AGENCY of such Data.
 3. Organizational Information, Conflict of Interest, IRS Form 990. During the term of this Contract and for the one hundred eighty (180) days following its date of Termination and/or Cancellation, The CONTRACTOR shall upon the AGENCY's request provide copies of the following documents within ten (10) Days after receipt of the request:
 - (a) its most recent IRS Form 990 submitted to the Internal Revenue Service, and
 - (b) its most recent Annual Report filed with the Connecticut Secretary of the State's Office or such other information that the AGENCY deems appropriate with respect to the organization and affiliation of The CONTRACTOR and related entities.

This provision shall continue to be binding upon The CONTRACTOR for one hundred and eighty (180) Days following the termination or cancellation of the Contract.

4. Federal Funds.

- (a) The CONTRACTOR shall comply with requirements relating to the receipt or use of federal funds. The AGENCY shall specify all such requirements in Part I of this Contract.
- (b) The CONTRACTOR acknowledges that the AGENCY has established a policy, as mandated by section 6032 of the Deficit Reduction Act (DRA) of 2005, P.L. 109-171, that provides detailed information about the Federal False Claims Act, 31 U.S.C. §§ 3729-3733, and other laws supporting the detection and prevention of fraud and abuse.
- (1) CONTRACTOR acknowledges that it has received a copy of said policy and shall comply with its terms, as amended, and with all applicable state and federal laws, regulations and rules. CONTRACTOR shall provide said policy to SUBCONTRACTORS and shall require compliance with the terms of the policy. Failure to abide by the terms of the policy, as determined by the AGENCY, shall constitute a Breach of this Contract and may result in cancellation or termination of this Contract.
- (2) This section applies if, under this Contract, The CONTRACTOR or CONTRACTOR Parties furnishes, or otherwise authorizes the furnishing of health care items or services, performs billing or coding functions, or is involved in monitoring of health care provided by the AGENCY.
- (c) CONTRACTOR represents that it is not excluded, debarred, suspended or otherwise ineligible to participate in federal health care programs.
- (d) CONTRACTOR shall not, for purposes of performing the Contract with the AGENCY, knowingly employ or contract with, with or without compensation: (A) any individual or entity listed by a federal agency as excluded, debarred, suspended or otherwise ineligible to participate in federal health care programs; or (B) any person or entity who is excluded from contracting with the State of Connecticut or the federal government (as reflected in the General Services Administration List of Parties Excluded from Federal Procurement and Non-Procurement Programs, Department of Health and Human Services, Office of Inspector General (HHS/OIG) Excluded Parties list and the Office of Foreign Assets Control (OFAC) list of Specially Designated Nationals and Blocked Persons List). CONTRACTOR shall immediately notify the AGENCY should it become subject to an investigation or inquiry involving items or services reimbursable under a federal health care program or be listed as ineligible for participation in or to perform Services in connection with such program. The AGENCY may cancel or terminate this Contract immediately if at any point The CONTRACTOR, SUBCONTRACTOR or any of their employees are sanctioned, suspended, excluded from or otherwise become ineligible to participate in federal health care programs.

5. Audit Requirements.

- (a) The State Auditors of Public Accounts shall have access to all Records for the fiscal year(s) in which the award was made. The CONTRACTOR shall provide for an annual financial audit acceptable to the AGENCY for any expenditure of state-awarded funds made by The CONTRACTOR. Such audit shall include management letters and audit recommendations. The CONTRACTOR shall comply with federal and state single audit standards as applicable.
- (b) The CONTRACTOR shall make all of its and The CONTRACTOR Parties' Records available at all reasonable hours for audit and inspection by the STATE, including, but not limited to, the AGENCY, the Connecticut Auditors of Public Accounts, Attorney General and State's Attorney and their

- respective agents. Requests for any audit or inspection shall be in writing, at least ten (10) days prior to the requested date. All audits and inspections shall be at the requester's expense. The STATE may request an audit or inspection at any time during the Contract term and for three (3) years after Termination, Cancellation or Expiration of the Contract. The CONTRACTOR shall cooperate fully with the STATE and its agents in connection with an audit or inspection. Following any audit or inspection, the STATE may conduct and The CONTRACTOR shall cooperate with an exit conference.
- (c) For purposes of this subsection as it relates to state grants, the word "CONTRACTOR" shall be read to mean "nonstate entity," as that term is defined in C.G.S. § 4-230.
 - (d) The CONTRACTOR must incorporate this section verbatim into any Contract it enters into with any SUBCONTRACTOR providing services under this Contract.
6. Related Party Transactions. The CONTRACTOR shall report all related party transactions, as defined in this section, to the AGENCY on an annual basis in the appropriate fiscal report as specified in Part I of this Contract. "Related party" means a person or organization related through marriage, ability to control, ownership, family or business association. Past exercise of influence or control need not be shown, only the potential or ability to directly or indirectly exercise influence or control. "Related party transactions" between a CONTRACTOR or CONTRACTOR Party and a related party include, but are not limited to:
- (a) Real estate sales or leases;
 - (b) leases for equipment, vehicles or household furnishings;
 - (c) Mortgages, loans and working capital loans; and
 - (d) Contracts for management, consultant and professional services as well as for materials, supplies and other services purchased by The CONTRACTOR or CONTRACTOR Party.
7. Suspension or Debarment. In addition to the representations and requirements set forth in Section J.D.4:
- (a) The CONTRACTOR certifies for itself and CONTRACTOR Parties involved in the administration of federal or state funds that they:
 - (1) are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any governmental agency (federal, state or local);
 - (2) within a three year period preceding the effective date of this Contract, have not been convicted or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain or performing a public (federal, state or local) transaction or contract under a public transaction; for violation of federal or state antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements or receiving stolen property;
 - (3) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (federal, state or local) with commission of any of the above offenses; and
 - (4) Have not within a three year period preceding the effective date of this Contract had one or more public transactions terminated for cause or fault.
 - (b) Any change in the above status shall be immediately reported to the AGENCY.
8. Liaison. Each Party shall designate a liaison to facilitate a cooperative working relationship between The CONTRACTOR and the AGENCY in the performance and administration of this Contract.

9. Subcontracts. Each CONTRACTOR Party's identity, services to be rendered and costs shall be detailed in Part I of this Contract. Absent compliance with this requirement, no CONTRACTOR Party may be used or expense paid under this Contract unless expressly otherwise provided in Part I of this Contract. No CONTRACTOR Party shall acquire any direct right of payment from the AGENCY by virtue of this section or any other section of this Contract. The use of CONTRACTOR Parties shall not relieve The CONTRACTOR of any responsibility or liability under this Contract. The CONTRACTOR shall make available copies of all subcontracts to the AGENCY upon request.
10. Independent Capacity of CONTRACTOR. The CONTRACTOR and CONTRACTOR Parties shall act in an independent capacity and not as officers or employees of the State of Connecticut or of the AGENCY.
11. Indemnification.
 - (a) The CONTRACTOR shall indemnify, defend and hold harmless the State of Connecticut and its officers, representatives, agents, servants, employees, successors and assigns from and against any and all:
 - (1) claims arising directly or indirectly, in connection with the Contract, including the acts of commission or omission (collectively the "Acts") of The CONTRACTOR or CONTRACTOR Parties; and
 - (2) liabilities, damages, losses, costs and expenses, including but not limited to attorneys' and other professionals' fees, arising, directly or indirectly, in connection with Claims, Acts or the Contract. The CONTRACTOR shall use counsel reasonably acceptable to the AGENCY in carrying out its indemnification and hold harmless obligations under this Contract. The CONTRACTOR's obligations under this section to indemnify, defend and hold harmless against Claims includes Claims concerning confidentiality of any part of or all of the bid or any records, and intellectual property rights, other propriety rights of any person or entity, copyrighted or uncopyrighted compositions, secret processes, patented or unpatented inventions, articles or appliances furnished or used in the performance of the Contract.
 - (b) The CONTRACTOR shall reimburse the STATE for any and all damages to the real or personal property of the STATE caused by the Acts of The CONTRACTOR or any CONTRACTOR Parties. The AGENCY shall give The CONTRACTOR reasonable notice of any such Claims.
 - (c) The CONTRACTOR's duties under this Section shall remain fully in effect and binding in accordance with the terms and conditions of the Contract, without being lessened or compromised in any way, even where The CONTRACTOR is alleged or is found to have merely contributed in part to the Acts giving rise to the Claims and/or where the AGENCY is alleged or is found to have contributed to the Acts giving rise to the Claims.
 - (d) The CONTRACTOR shall carry and maintain at all times during the term of the Contract, and during the time that any sections survive the term of the Contract, sufficient general liability insurance to satisfy its obligations under this Contract. The CONTRACTOR shall name the STATE as an additional insured on the policy and shall provide a copy of the policy to the AGENCY prior to the effective date of the Contract. The CONTRACTOR shall not begin performance until the delivery of the policy to the AGENCY.
 - (e) The rights provided in this section for the benefit of the STATE shall encompass the recovery of attorneys' and other professionals' fees expended in pursuing a Claim against a third party.
 - (f) This section shall survive the Termination, Cancellation or Expiration of the Contract, and shall not be limited by reason of any insurance coverage.

12. Insurance. Before commencing performance, the AGENCY may require The CONTRACTOR to obtain and maintain specified insurance coverage. In the absence of specific AGENCY requirements, The CONTRACTOR shall obtain and maintain the following insurance coverage at its own cost and expense for the duration of the Contract:
- (a) Commercial General Liability. \$1,000,000 combined single limit per occurrence for bodily injury, personal injury and property damage. Coverage shall include Premises and Operations, Independent CONTRACTORS, Products and Completed Operations, Contractual Liability, and Broad Form Property Damage coverage. If a general aggregate is used, the general aggregate limit shall apply separately to the services to be performed under this Contract or the general aggregate limit shall be twice the occurrence limit;
 - (b) Automobile Liability. \$1,000,000 combined single limit per accident for bodily injury. Coverage extends to owned, hired and non-owned automobiles. If the vendor/CONTRACTOR does not own an automobile, but one is used in the execution of this Contract, then only hired and non-owned coverage is required. If a vehicle is not used in the execution of this Contract then automobile coverage is not required.
 - (c) Professional Liability. \$1,000,000 limit of liability, if applicable; and/or
 - (d) Workers' Compensation and Employers Liability. Statutory coverage in compliance with the Compensation laws of the State of Connecticut. Coverage shall include Employer's Liability with minimum limits of \$100,000 each accident, \$500,000 Disease – Policy limit, \$100,000 each employee.
13. Choice of Law/Choice of Forum, Settlement of Disputes, Claims Against the State.
- (a) The Contract shall be deemed to have been made in the City of Hartford, State of Connecticut. Both Parties agree that it is fair and reasonable for the validity and construction of the Contract to be, and it shall be, governed by the laws and court decisions of the State of Connecticut, without giving effect to its principles of conflicts of laws. To the extent that any immunities provided by federal law or the laws of the State of Connecticut do not bar an action against the STATE, and to the extent that these courts are courts of competent jurisdiction, for the purpose of venue, the complaint shall be made returnable to the Judicial District of Hartford only or shall be brought in the United States District Court for the District of Connecticut only, and shall not be transferred to any other court, provided, however, that nothing here constitutes a waiver or compromise of the sovereign immunity of the State of Connecticut. The CONTRACTOR waives any objection which it may now have or shall have to the laying of venue of any Claims in any forum and further irrevocably submits to such jurisdiction in any suit, action or proceeding.
 - (b) Any dispute concerning the interpretation or application of this Contract shall be decided by the AGENCY Head or his/her designee whose decision shall be final, subject to any rights The CONTRACTOR may have pursuant to state law. In appealing a dispute to the AGENCY Head pursuant to this section, The CONTRACTOR shall be afforded an opportunity to be heard and to offer evidence in support of its appeal. Pending final resolution of a dispute, The CONTRACTOR and the AGENCY shall proceed diligently with the performance of the Contract.
 - (c) The CONTRACTOR agrees that the sole and exclusive means for the presentation of any claim against the STATE arising from this Contract shall be in accordance with Title 4, Chapter 53 of the Connecticut General Statutes (Claims Against the STATE) and The CONTRACTOR further agrees not to initiate legal proceedings, except as authorized by that Chapter, in any state or federal court in addition to or in lieu of said Chapter 53 proceedings.

14. Compliance with Law and Policy, Facility Standards and Licensing. CONTRACTOR shall comply with all:
- (a) pertinent local, state and federal laws and regulations as well as AGENCY policies and procedures applicable to CONTRACTOR's programs as specified in this Contract. The AGENCY shall notify The CONTRACTOR of any applicable new or revised laws, regulations, policies or procedures which the AGENCY has responsibility to promulgate or enforce; and
 - (b) applicable local, state and federal licensing, zoning, building, health, fire and safety regulations or ordinances, as well as standards and criteria of pertinent state and federal authorities. Unless otherwise provided by law, The CONTRACTOR is not relieved of compliance while formally contesting the authority to require such standards, regulations, statutes, ordinance or criteria.
15. Representations and Warranties. CONTRACTOR shall:
- (a) perform fully under the Contract;
 - (b) pay for and/or secure all permits, licenses and fees and give all required or appropriate notices with respect to the provision of Services as described in Part I of this Contract; and
 - (c) adhere to all contractual sections ensuring the confidentiality of all Records that The CONTRACTOR has access to and are exempt from disclosure under the State's Freedom of Information Act or other applicable law.
16. Reports. The CONTRACTOR shall provide the AGENCY with such statistical, financial and programmatic information necessary to monitor and evaluate compliance with the Contract. All requests for such information shall comply with all applicable state and federal confidentiality laws. The CONTRACTOR shall provide the AGENCY with such reports as the AGENCY requests as required by this Contract.
17. Delinquent Reports. The CONTRACTOR shall submit required reports by the designated due dates as identified in this Contract. After notice to The CONTRACTOR and an opportunity for a meeting with an AGENCY representative, the AGENCY reserves the right to withhold payments for services performed under this Contract if the AGENCY has not received acceptable progress reports, expenditure reports, refunds, and/or audits as required by this Contract or previous contracts for similar or equivalent services The CONTRACTOR has entered into with the AGENCY. This section shall survive any Termination of the Contract or the Expiration of its term.
18. Record Keeping and Access. The CONTRACTOR shall maintain books, Records, documents, program and individual service records and other evidence of its accounting and billing procedures and practices which sufficiently and properly reflect all direct and indirect costs of any nature incurred in the performance of this Contract. These Records shall be subject at all reasonable times to monitoring, inspection, review or audit by authorized employees or agents of the STATE or, where applicable, federal agencies. The CONTRACTOR shall retain all such Records concerning this Contract for a period of three (3) years after the completion and submission to the STATE of The CONTRACTOR's annual financial audit.
19. Protection of Personal Information.
- (a) CONTRACTOR and CONTRACTOR Parties, at their own expense, have a duty to and shall protect from a Personal Information Breach any and all Personal Information which they come to possess or control, wherever and however stored or maintained, in a commercially reasonable manner in accordance with current industry standards.

<http://www.ct.gov/doi/cwp/view.asp?a=1245&q=253968>

- (b) Each CONTRACTOR or CONTRACTOR Party shall implement and maintain a comprehensive data security program for the protection of Personal Information. The safeguards contained in such program shall be consistent with and comply with the safeguards for protection of Personal Information, and information of a similar character, as set forth in all applicable federal and state law and written policy of the Department or STATE concerning the confidentiality of Personal Information. Such data-security program shall include, but not be limited to, the following:
- (1) A security policy for employees related to the storage, access and transportation of data containing Personal Information;
 - (2) Reasonable restrictions on access to records containing Personal Information, including access to any locked storage where such records are kept;
 - (3) A process for reviewing policies and security measures at least annually;
 - (4) Creating secure access controls to Personal Information, including but not limited to passwords; and
 - (5) Encrypting of Personal Information that is stored on laptops, portable devices or being transmitted electronically.
- (c) The CONTRACTOR and CONTRACTOR Parties shall notify the Department and the Connecticut Office of the Attorney General as soon as practical, but no later than twenty-four (24) hours, after they become aware of or suspect that any Personal Information which CONTRACTOR or CONTRACTOR Parties possess or control has been subject to a Personal Information Breach. If a Personal Information Breach has occurred, The CONTRACTOR shall, within three (3) business days after the notification, present a credit monitoring and protection plan to the Commissioner of Administrative Services, the Department and the Connecticut Office of the Attorney General, for review and approval. Such credit monitoring or protection plan shall be made available by The CONTRACTOR at its own cost and expense to all individuals affected by the Personal Information Breach. Such credit monitoring or protection plan shall include, but is not limited to reimbursement for the cost of placing and lifting one (1) security freeze per credit file pursuant to Connecticut General Statutes § 36a-701a. Such credit monitoring or protection plans shall be approved by the STATE in accordance with this Section and shall cover a length of time commensurate with the circumstances of the Personal Information Breach. The CONTRACTORS' costs and expenses for the credit monitoring and protection plan shall not be recoverable from the Department, any State of Connecticut entity or any affected individuals.
- (d) The CONTRACTOR shall incorporate the requirements of this Section in all subcontracts requiring each CONTRACTOR Party to safeguard Personal Information in the same manner as provided for in this Section.
- (e) Nothing in this Section shall supersede in any manner CONTRACTOR's or CONTRACTOR Party's obligations pursuant to HIPAA or the provisions of this Contract concerning the obligations of The CONTRACTOR as a Business Associate of the Department.
20. Workforce Analysis. The CONTRACTOR shall provide a workforce Analysis Affirmative Action report related to employment practices and procedures.
21. Litigation.
- (a) The CONTRACTOR shall require that all CONTRACTOR Parties, as appropriate, disclose to The CONTRACTOR, to the best of their knowledge, any Claims involving The CONTRACTOR Parties that might reasonably be expected to materially adversely affect their businesses, operations, assets, properties, financial stability, business prospects or ability to perform fully under the Contract, no later

than ten (10) days after becoming aware or after they should have become aware of any such Claims. Disclosure shall be in writing.

- (b) The CONTRACTOR shall provide written Notice to the AGENCY of any final decision by any tribunal or state or federal agency or court which is adverse to The CONTRACTOR or which results in a settlement, compromise or claim or agreement of any kind for any action or proceeding brought against The CONTRACTOR or its employee or agent under the Americans with Disabilities Act of 1990 as revised or amended from time to time, Executive Orders Nos. 3 & 17 of Governor Thomas J. Meskill and any other requirements of federal or state law concerning equal employment opportunities or nondiscriminatory practices.
22. Sovereign Immunity. The CONTRACTOR and CONTRACTOR Parties acknowledge and agree that nothing in the Contract, or the solicitation leading up to the Contract, shall be construed as a modification, compromise or waiver by the STATE of any rights or defenses of any immunities provided by Federal law or the laws of the State of Connecticut to the STATE or any of its officers and employees, which they may have had, now have or shall have with respect to all matters arising out of the Contract. To the extent that this Section conflicts with any other Section, this Section shall govern.
- D. Changes to the Contract, Termination, Cancellation and Expiration.
1. Contract Amendment.
- (a) No amendment to or modification or other alteration of this Contract shall be valid or binding upon the parties unless made in writing, signed by the parties and, if applicable, approved by the OAG.
- (b) The AGENCY may amend this Contract to reduce the contracted amount of compensation if:
- (1) the total amount budgeted by the STATE for the operation of the AGENCY or Services provided under the program is reduced or made unavailable in any way; or
- (2) federal funding reduction results in reallocation of funds within the AGENCY.
- (c) If the AGENCY decides to reduce the compensation, the AGENCY shall send written Notice to The CONTRACTOR. Within twenty (20) Days of The CONTRACTOR's receipt of the Notice, The CONTRACTOR and the AGENCY shall negotiate the implementation of the reduction of compensation unless the parties mutually agree that such negotiations would be futile. If the parties fail to negotiate an implementation schedule, then the AGENCY may terminate the Contract effective no earlier than sixty (60) Days from the date that The CONTRACTOR receives written notification of Termination and the date that work under this Contract shall cease.
2. CONTRACTOR Changes and Assignment.
- (a) The CONTRACTOR shall notify the AGENCY in writing:
- (1) at least ninety (90) days prior to the effective date of any fundamental changes in The CONTRACTOR's corporate status, including merger, acquisition, transfer of assets, and any change in fiduciary responsibility;
- (2) no later than ten (10) days from the effective date of any change in:
- (A) its certificate of incorporation or other organizational document;
- (B) more than a controlling interest in the ownership of The CONTRACTOR; or
- (C) the individual(s) in charge of the performance.

- (b) No such change shall relieve The CONTRACTOR of any responsibility for the accuracy and completeness of the performance. The AGENCY, after receiving written Notice from The CONTRACTOR of any such change, may require such contracts, releases and other instruments evidencing, to the AGENCY's satisfaction, that any individuals retiring or otherwise separating from The CONTRACTOR have been compensated in full or that allowance has been made for compensation in full, for all work performed under terms of the Contract. The CONTRACTOR shall deliver such documents to the AGENCY in accordance with the terms of the AGENCY's written request. The AGENCY may also require, and The CONTRACTOR shall deliver, a financial statement showing that solvency of The CONTRACTOR is maintained. The death of any CONTRACTOR Party, as applicable, shall not release The CONTRACTOR from the obligation to perform under the Contract; the surviving CONTRACTOR Parties, as appropriate, must continue to perform under the Contract until performance is fully completed.
 - (c) Assignment. The CONTRACTOR shall not assign any of its rights or obligations under the Contract, voluntarily or otherwise, in any manner without the prior written consent of the AGENCY.
 - (1) The CONTRACTOR shall comply with requests for documentation deemed to be appropriate by the AGENCY in considering whether to consent to such assignment.
 - (2) The AGENCY shall notify The CONTRACTOR of its decision no later than forty-five (45) Days from the date the AGENCY receives all requested documentation.
 - (3) The AGENCY may void any assignment made without the AGENCY's consent and deem such assignment to be in violation of this Section and to be in Breach of the Contract. Any cancellation of this Contract by the AGENCY for a Breach shall be without prejudice to the AGENCY's or the STATE's rights or possible claims against The CONTRACTOR.
3. Breach.
- (a) If either party Breaches this Contract in any respect, the non-breaching party shall provide written notice of the Breach to the breaching party and afford the breaching party an opportunity to cure within ten (10) Days from the date that the breaching party receives the notice. In the case of a CONTRACTOR Breach, the AGENCY may modify the ten (10) day cure period in the notice of Breach. The right to cure period shall be extended if the non-breaching party is satisfied that the breaching party is making a good faith effort to cure, but the nature of the Breach is such that it cannot be cured within the right to cure period. The Notice may include an effective Contract cancellation date if the Breach is not cured by the stated date and, unless otherwise modified by the non breaching party in writing prior to the cancellation date, no further action shall be required of any party to effect the cancellation as of the stated date. If the notice does not set forth an effective Contract cancellation date, then the non-breaching party may cancel the Contract by giving the breaching party no less than twenty four (24) hours' prior written Notice after the expiration of the cure period.
 - (b) If the AGENCY believes that The CONTRACTOR has not performed according to the Contract, the AGENCY may:
 - (1) withhold payment in whole or in part pending resolution of the performance issue, provided that the AGENCY notifies The CONTRACTOR in writing prior to the date that the payment would have been due in accordance with the budget;
 - (2) temporarily discontinue all or part of the Services to be provided under the Contract;
 - (3) permanently discontinue part of the Services to be provided under the Contract;

- (4) assign appropriate State personnel to provide contracted for Services to assure continued performance under the Contract until such time as the contractual Breach has been corrected to the satisfaction of the AGENCY;
 - (5) require that contract funding be used to enter into a subcontract with a person or persons designated by the AGENCY in order to bring the program into contractual compliance;
 - (6) take such other actions of any nature whatsoever as may be deemed appropriate for the best interests of the STATE or the program(s) provided under this Contract or both; or
 - (7) any combination of the above actions.
- (c) The CONTRACTOR shall return all unexpended funds to the AGENCY no later than thirty (30) calendar days after The CONTRACTOR receives a demand from the AGENCY.
 - (d) In addition to the rights and remedies granted to the AGENCY by this Contract, the AGENCY shall have all other rights and remedies granted to it by law in the event of Breach of or default by The CONTRACTOR under the terms of this Contract.
 - (e) The action of the AGENCY shall be considered final. If at any step in this process The CONTRACTOR fails to comply with the procedure and, as applicable, the mutually agreed plan of correction, the AGENCY may proceed with Breach remedies as listed under this section.
4. Non-enforcement Not to Constitute Waiver. No waiver of any Breach of the Contract shall be interpreted or deemed to be a waiver of any other or subsequent Breach. All remedies afforded in the Contract shall be taken and construed as cumulative, that is, in addition to every other remedy provided in the Contract or at law or in equity. A party's failure to insist on strict performance of any section of the Contract shall only be deemed to be a waiver of rights and remedies concerning that specific instance of performance and shall not be deemed to be a waiver of any subsequent rights, remedies or Breach.
 5. Suspension. If the AGENCY determines in its sole discretion that the health and welfare of the Clients or public safety is being adversely affected, the AGENCY may immediately suspend in whole or in part the Contract without prior notice and take any action that it deems to be necessary or appropriate for the benefit of the Clients. The AGENCY shall notify The CONTRACTOR of the specific reasons for taking such action in writing within five (5) Days of immediate suspension. Within five (5) Days of receipt of this notice, The CONTRACTOR may request in writing a meeting with the AGENCY Head or designee. Any such meeting shall be held within five (5) Days of the written request, or such later time as is mutually agreeable to the parties. At the meeting, The CONTRACTOR shall be given an opportunity to present information on why the AGENCY's actions should be reversed or modified. Within five (5) Days of such meeting, the AGENCY shall notify The CONTRACTOR in writing of his/her decision upholding, reversing or modifying the action of the AGENCY head or designee. This action of the AGENCY head or designee shall be considered final.
 6. Ending the Contractual Relationship.
 - (a) This Contract shall remain in full force and effect for the duration of its entire term or until such time as it is terminated earlier by either party or cancelled. Either party may terminate this contract by providing at least sixty (60) days prior written notice pursuant to the Notice requirements of this Contract.
 - (b) The AGENCY may immediately terminate the Contract in whole or in part whenever the AGENCY makes a determination that such termination is in the best interest of the STATE. Notwithstanding Section J.D.2, the AGENCY may immediately terminate or cancel this Contract in the event that The

CONTRACTOR or any subCONTRACTORS becomes financially unstable to the point of threatening its ability to conduct the services required under this Contract, ceases to conduct business in the normal course, makes a general assignment for the benefit of creditors, suffers or permits the appointment of a receiver for its business or its assets.

- (c) The AGENCY shall notify The CONTRACTOR in writing of Termination pursuant to subsection (b) above, which shall specify the effective date of termination and the extent to which The CONTRACTOR must complete or immediately cease performance. Such Notice of Termination shall be sent in accordance with the Notice provision contained on page 1 of this Contract. Upon receiving the Notice from the AGENCY, The CONTRACTOR shall immediately discontinue all Services affected in accordance with the Notice, undertake all reasonable and necessary efforts to mitigate any losses or damages, and deliver to the AGENCY all Records as defined in Section A.14, unless otherwise instructed by the AGENCY in writing, and take all actions that are necessary or appropriate, or that the AGENCY may reasonably direct, for the protection of Clients and preservation of any and all property. Such Records are deemed to be the property of the AGENCY and The CONTRACTOR shall deliver them to the AGENCY no later than thirty (30) days after the Termination of the Contract or fifteen (15) days after The CONTRACTOR receives a written request from the AGENCY for the specified records whichever is less. The CONTRACTOR shall deliver those Records that exist in electronic, magnetic or other intangible form in a non-proprietary format, such as, but not limited to ASCII or .TXT.
- (d) The AGENCY may terminate the Contract at any time without prior notice when the funding for the Contract is no longer available.
- (e) The CONTRACTOR shall deliver to the AGENCY any deposits, prior payment, advance payment or down payment if the Contract is terminated by either party or cancelled within thirty (30) days after receiving demand from the AGENCY. The CONTRACTOR shall return to the AGENCY any funds not expended in accordance with the terms and conditions of the Contract and, if The CONTRACTOR fails to do so upon demand, the AGENCY may recoup said funds from any future payments owing under this Contract or any other contract between the STATE and The CONTRACTOR. Allowable costs, as detailed in audit findings, incurred until the date of termination or cancellation for operation or transition of program(s) under this Contract shall not be subject to recoupment.

7. Transition after Termination or Expiration of Contract.

- (a) If this Contract is terminated for any reason, cancelled or it expires in accordance with its term, The CONTRACTOR shall do and perform all things which the AGENCY determines to be necessary or appropriate to assist in the orderly transfer of Clients served under this Contract and shall assist in the orderly cessation of Services it performs under this Contract. In order to complete such transfer and wind down the performance, and only to the extent necessary or appropriate, if such activities are expected to take place beyond the stated end of the Contract term then the Contract shall be deemed to have been automatically extended by the mutual consent of the parties prior to its expiration without any affirmative act of either party, including executing an amendment to the Contract to extend the term, but only until the transfer and winding down are complete.
- (b) If this Contract is terminated, cancelled or not renewed, The CONTRACTOR shall return to the AGENCY any equipment, deposits or down payments made or purchased with start-up funds or other funds specifically designated for such purpose under this Contract in accordance with the written instructions from the AGENCY in accordance with the Notice provision of this Contract. Written instructions shall include, but not be limited to, a description of the equipment to be returned, where the equipment shall be returned to and who is responsible to pay for the delivery/shipping costs. Unless the AGENCY specifies a shorter time frame in the letter of instructions, The CONTRACTOR

shall affect the returns to the AGENCY no later than sixty (60) days from the date that The CONTRACTOR receives Notice.

E. Statutory and Regulatory Compliance.

1. Health Insurance Portability and Accountability Act of 1996.

- (a) If the Contactor is a Business Associate under the requirements of the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), The CONTRACTOR must comply with all terms and conditions of this Section of the Contract. If The CONTRACTOR is not a Business Associate under HIPAA, this Section of the Contract does not apply to The CONTRACTOR for this Contract.
- (b) The CONTRACTOR is required to safeguard the use, publication and disclosure of information on all applicants for, and all clients who receive, services under the Contract in accordance with all applicable federal and state law regarding confidentiality, which includes but is not limited to HIPAA, more specifically with the Privacy and Security Rules at 45 C.F.R. Part 160 and Part 164, subparts A, C, and E; and
- (c) The State of Connecticut Agency named on page 1 of this Contract ("AGENCY") is a "covered entity" as that term is defined in 45 C.F.R. § 160.103; and
- (d) The CONTRACTOR, on behalf of the AGENCY, performs functions that involve the use or disclosure of "individually identifiable health information," as that term is defined in 45 C.F.R. § 160.103; and
- (e) The CONTRACTOR is a "business associate" of the AGENCY, as that term is defined in 45 C.F.R. § 160.103; and
- (f) The CONTRACTOR and the AGENCY agree to the following in order to secure compliance with the HIPAA, the requirements of Subtitle D of the Health Information Technology for Economic and Clinical Health Act ("HITECH Act"), (Pub. L. 111-5, §§ 13400 to 13423), and more specifically with the Privacy and Security Rules at 45 C.F.R. Part 160 and Part 164, subparts A, C, and E.

(g) Definitions

- (1) "Breach" shall have the same meaning as the term is defined in section 13400 of the HITECH Act (42 U.S.C. § 17921(1)).
- (2) "Business Associate" shall mean The CONTRACTOR.
- (3) "Covered Entity" shall mean the AGENCY of the State of Connecticut named on page 1 of this Contract.
- (4) "Designated Record Set" shall have the same meaning as the term "designated record set" in 45 C.F.R. § 164.501.
- (5) "Electronic Health Record" shall have the same meaning as the term is defined in section 13400 of the HITECH Act (42 U.S.C. § 17921(5)).
- (6) "Individual" shall have the same meaning as the term "individual" in 45 C.F.R. § 160.103 and shall include a person who qualifies as a personal representative as defined in 45 C.F.R. § 164.502(g).
- (7) "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 C.F.R. part 160 and part 164, subparts A and E.
- (8) "Protected Health Information" or "PHI" shall have the same meaning as the term "protected health information" in 45 C.F.R. § 160.103, limited to information created or received by the Business Associate from or on behalf of the Covered Entity.

- (9) "Required by Law" shall have the same meaning as the term "required by law" in 45 C.F.R. § 164.103.
- (10) "Secretary" shall mean the Secretary of the Department of Health and Human Services or his designee.
- (11) "More stringent" shall have the same meaning as the term "more stringent" in 45 C.F.R. § 160.202.
- (12) "This Section of the Contract" refers to the HIPAA Provisions stated herein, in their entirety.
- (13) "Security Incident" shall have the same meaning as the term "security incident" in 45 C.F.R. § 164.304.
- (14) "Security Rule" shall mean the Security Standards for the Protection of Electronic Protected Health Information at 45 C.F.R. part 160 and part 164, subpart A and C.
- (15) "Unsecured protected health information" shall have the same meaning as the term as defined in section 13402(h)(1)(A) of HITECH. Act. (42 U.S.C. §17932(h)(1)(A)).
- (h) Obligations and Activities of Business Associates.
- (1) Business Associate agrees not to use or disclose PHI other than as permitted or required by this Section of the Contract or as Required by Law.
- (2) Business Associate agrees to use appropriate safeguards to prevent use or disclosure of PHI other than as provided for in this Section of the Contract.
- (3) Business Associate agrees to use administrative, physical and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of electronic protected health information that it creates, receives, maintains, or transmits on behalf of the Covered Entity.
- (4) Business Associate agrees to mitigate, to the extent practicable, any harmful effect that is known to the Business Associate of a use or disclosure of PHI by Business Associate in violation of this Section of the Contract.
- (5) Business Associate agrees to report to Covered Entity any use or disclosure of PHI not provided for by this Section of the Contract or any security incident of which it becomes aware.
- (6) Business Associate agrees to insure that any agent, including a subCONTRACTOR, to whom it provides PHI received from, or created or received by Business Associate, on behalf of the Covered Entity, agrees to the same restrictions and conditions that apply through this Section of the Contract to Business Associate with respect to such information.
- (7) Business Associate agrees to provide access, at the request of the Covered Entity, and in the time and manner agreed to by the parties, to PHI in a Designated Record Set, to Covered Entity or, as directed by Covered Entity, to an Individual in order to meet the requirements under 45 C.F.R. § 164.524.
- (8) Business Associate agrees to make any amendments to PHI in a Designated Record Set that the Covered Entity directs or agrees to pursuant to 45 C.F.R. § 164.526 at the request of the Covered Entity, and in the time and manner agreed to by the parties.
- (9) Business Associate agrees to make internal practices, books, and records, including policies and procedures and PHI, relating to the use and disclosure of PHI received from, or created or received by, Business Associate on behalf of Covered Entity, available to Covered Entity or to the Secretary in a time and manner agreed to by the parties or designated by the Secretary, for purposes of the Secretary determining Covered Entity's compliance with the Privacy Rule.

- (10) Business Associate agrees to document such disclosures of PHI and information related to such disclosures as would be required for Covered Entity to respond to a request by an Individual for an accounting of disclosures of PHI in accordance with 45 C.F.R. § 164.528 and section 13405 of the HITECH Act (42 U.S.C. § 17935) and any regulations promulgated thereunder.
- (11) Business Associate agrees to provide to Covered Entity, in a time and manner agreed to by the parties, information collected in accordance with subsection (h)(10) of this Section of the Contract, to permit Covered Entity to respond to a request by an Individual for an accounting of disclosures of PHI in accordance with 45 C.F.R. § 164.528 and section 13405 of the HITECH Act (42 U.S.C. § 17935) and any regulations promulgated thereunder. Business Associate agrees at the Covered Entity's direction to provide an accounting of disclosures of PHI directly to an individual in accordance with 45 C.F.R. § 164.528 and section 13405 of the HITECH Act (42 U.S.C. § 17935) and any regulations promulgated thereunder.
- (12) Business Associate agrees to comply with any state or federal law that is more stringent than the Privacy Rule.
- (13) Business Associate agrees to comply with the requirements of the HITECH Act relating to privacy and security that are applicable to the Covered Entity and with the requirements of 45 C.F.R. §§ 164.504(e), 164.308, 164.310, 164.312, and 164.316.
- (14) In the event that an individual request that the Business Associate
- (A) restrict disclosures of PHI;
 - (B) provide an accounting of disclosures of the individual's PHI; or
 - (C) provide a copy of the individual's PHI in an electronic health record, the Business Associate agrees to notify the covered entity, in writing, within five (5) business days of the request.
- (15) Business Associate agrees that it shall not, directly or indirectly, receive any remuneration in exchange for PHI of an individual without
- (A) the written approval of the covered entity, unless receipt of remuneration in exchange for PHI is expressly authorized by this Contract and
 - (B) the valid authorization of the individual, except for the purposes provided under section 13405(d)(2) of the HITECH Act, (42 U.S.C. § 17935(d)(2)) and in any accompanying regulations
- (16) Obligations in the Event of a Breach.
- (A) The Business Associate agrees that, following the discovery of a breach of unsecured protected health information, it shall notify the Covered Entity of such breach in accordance with the requirements of section 13402 of HITECH (42 U.S.C. § 17932(b)) and this Section of the Contract.
 - (B) Such notification shall be provided by the Business Associate to the Covered Entity without unreasonable delay, and in no case later than 30 days after the breach is discovered by the Business Associate, except as otherwise instructed in writing by a law enforcement official pursuant to section 13402(g) of HITECH (42 U.S.C. § 17932(g)). A breach is considered discovered as of the first day on which it is, or reasonably should have been, known to the Business Associate. The notification shall include the identification and last known address, phone number and email address of each individual (or the next of kin of the individual if the individual is deceased) whose unsecured protected health information has been, or is reasonably believed by the Business Associate to have been, accessed, acquired, or disclosed during such breach.

- (C) The Business Associate, the Business Associate agrees to include in the notification to the Covered Entity at least the following information:
1. A brief description of what happened, including the date of the breach and the date of the discovery of the breach, if known.
 2. A description of the types of unsecured protected health information that were involved in the breach (such as full name, Social Security number, date of birth, home address, account number, or disability code).
 3. The steps the Business Associate recommends that individuals take to protect themselves from potential harm resulting from the breach.
 4. A detailed description of what the Business Associate is doing to investigate the breach, to mitigate losses, and to protect against any further breaches.
 5. Whether a law enforcement official has advised either verbally or in writing the Business Associate that he or she has determined that notification or notice to individuals or the posting required under section 13402 of the HITECH Act would impede a criminal investigation or cause damage to national security and; if so, include contact information for said official.
- (D) Business Associate agrees to provide appropriate staffing and have established procedures to ensure that individuals informed by the Covered Entity of a breach by the Business Associate have the opportunity to ask questions and contact the Business Associate for additional information regarding the breach. Such procedures shall include a toll-free telephone number, an e-mail address, a posting on its Web site or a postal address. For breaches involving ten or more individuals whose contact information is insufficient or out of date to allow written notification under 45 C.F.R. § 164.404(d)(1)(i), the Business Associate shall notify the Covered Entity of such persons and maintain a toll-free telephone number for ninety (90) days after said notification is sent to the Covered Entity. Business Associate agrees to include in the notification of a breach by the Business Associate to the Covered Entity, a written description of the procedures that have been established to meet these requirements. Costs of such contact procedures shall be borne by The CONTRACTOR.
- (E) Business Associate agrees that, in the event of a breach, it has the burden to demonstrate that it has complied with all notifications requirements set forth above, including evidence demonstrating the necessity of a delay in notification to the Covered Entity.
- (i) Permitted Uses and Disclosure by Business Associate.
- (1) General Use and Disclosure Provisions Except as otherwise limited in this Section of the Contract, Business Associate may use or disclose PHI to perform functions, activities, or services for, or on behalf of, Covered Entity as specified in this Contract, provided that such use or disclosure would not violate the Privacy Rule if done by Covered Entity or the minimum necessary policies and procedures of the Covered Entity.
- (2) Specific Use and Disclosure Provisions
- (A) Except as otherwise limited in this Section of the Contract, Business Associate may use PHI for the proper management and administration of Business Associate or to carry out the legal responsibilities of Business Associate.
- (B) Except as otherwise limited in this Section of the Contract, Business Associate may disclose PHI for the proper management and administration of Business Associate, provided that disclosures are Required by Law, or Business Associate obtains reasonable assurances from the person to whom the information is disclosed that it shall remain confidential and used or further disclosed only as

Required by Law or for the purpose for which it was disclosed to the person, and the person notifies Business Associate of any instances of which it is aware in which the confidentiality of the information has been breached.

- (C) Except as otherwise limited in this Section of the Contract, Business Associate may use PHI to provide Data Aggregation services to Covered Entity as permitted by 45 C.F.R. § 164.504(e)(2)(i)(B).
- (j) Obligations of Covered Entity.
- (1) Covered Entity shall notify Business Associate of any limitations in its notice of privacy practices of Covered Entity, in accordance with 45 C.F.R. § 164.520, or to the extent that such limitation may affect Business Associate's use or disclosure of PHI.
- (2) Covered Entity shall notify Business Associate of any changes in, or revocation of, permission by Individual to use or disclose PHI, to the extent that such changes may affect Business Associate's use or disclosure of PHI.
- (3) Covered Entity shall notify Business Associate of any restriction to the use or disclosure of PHI that Covered Entity has agreed to in accordance with 45 C.F.R. § 164.522, to the extent that such restriction may affect Business Associate's use or disclosure of PHI.
- (k) Permissible Requests by Covered Entity. Covered Entity shall not request Business Associate to use or disclose PHI in any manner that would not be permissible under the Privacy Rule if done by the Covered Entity, except that Business Associate may use and disclose PHI for data aggregation, and management and administrative activities of Business Associate, as permitted under this Section of the Contract.
- (l) Term and Termination.
- (1) Term. The Term of this Section of the Contract shall be effective as of the date the Contract is effective and shall terminate when the information collected in accordance with provision (h)(10) of this Section of the Contract is provided to the Covered Entity and all of the PHI provided by Covered Entity to Business Associate, or created or received by Business Associate on behalf of Covered Entity, is destroyed or returned to Covered Entity, or, if it is infeasible to return or destroy PHI, protections are extended to such information, in accordance with the termination provisions in this Section.
- (2) Termination for Cause Upon Covered Entity's knowledge of a material breach by Business Associate, Covered Entity shall either:
- (A) Provide an opportunity for Business Associate to cure the breach or end the violation and terminate the Contract if Business Associate does not cure the breach or end the violation within the time specified by the Covered Entity; or
- (B) Immediately terminate the Contract if Business Associate has breached a material term of this Section of the Contract and cure is not possible; or
- (C) If neither termination nor cure is feasible, Covered Entity shall report the violation to the Secretary.
- (3) Effect of Termination.
- (A) Except as provided in (l)(2) of this Section of the Contract, upon termination of this Contract, for any reason, Business Associate shall return or destroy all PHI received from Covered Entity, or created or received by Business Associate on behalf of Covered Entity. Business Associate shall also provide the information collected in accordance with section (h)(10) of this Section of the Contract to the Covered Entity within ten business days of the notice of termination. This section shall apply to PHI

that is in the possession of subCONTRACTORS or agents of Business Associate. Business Associate shall retain no copies of the PHI.

- (B) In the event that Business Associate determines that returning or destroying the PHI is infeasible, Business Associate shall provide to Covered Entity notification of the conditions that make return or destruction infeasible. Upon documentation by Business Associate that return or destruction of PHI is infeasible, Business Associate shall extend the protections of this Section of the Contract to such PHI and limit further uses and disclosures of PHI to those purposes that make return or destruction infeasible, for as long as Business Associate maintains such PHI. Infeasibility of the return or destruction of PHI includes, but is not limited to, requirements under state or federal law that the Business Associate maintains or preserves the PHI or copies thereof.
- (m) Miscellaneous Sections.
- (1) Regulatory References. A reference in this Section of the Contract to a section in the Privacy Rule means the section as in effect or as amended.
- (2) Amendment. The Parties agree to take such action as is necessary to amend this Section of the Contract from time to time as is necessary for Covered Entity to comply with requirements of the Privacy Rule and the Health Insurance Portability and Accountability Act of 1996, Pub. L. No. 104 191.
- (3) Survival. The respective rights and obligations of Business Associate shall survive the termination of this Contract.
- (4) Effect on Contract. Except as specifically required to implement the purposes of this Section of the Contract, all other terms of the Contract shall remain in force and effect.
- (5) Construction. This Section of the Contract shall be construed as broadly as necessary to implement and comply with the Privacy Standard. Any ambiguity in this Section of the Contract shall be resolved in favor of a meaning that complies, and is consistent with, the Privacy Standard.
- (6) Disclaimer. Covered Entity makes no warranty or representation that compliance with this Section of the Contract shall be adequate or satisfactory for Business Associate's own purposes. Covered Entity shall not be liable to Business Associate for any claim, civil or criminal penalty, loss or damage related to or arising from the unauthorized use or disclosure of PHI by Business Associate or any of its officers, directors, employees, CONTRACTORS or agents, or any third party to whom Business Associate has disclosed PHI contrary to the sections of this Contract or applicable law. Business Associate is solely responsible for all decisions made, and actions taken, by Business Associate regarding the safeguarding, use and disclosure of PHI within its possession, custody or control.
- (7) Indemnification. The Business Associate shall indemnify and hold the Covered Entity harmless from and against any and all claims, liabilities, judgments, fines, assessments, penalties, awards and any statutory damages that may be imposed or assessed pursuant to HIPAA, as amended or the HITECH Act, including, without limitation, attorney's fees, expert witness fees, costs of investigation, litigation or dispute resolution, and costs awarded thereunder, relating to or arising out of any violation by the Business Associate and its agents, including subCONTRACTORS, of any obligation of Business Associate and its agents, including subCONTRACTORS, under this section of the contract, under HIPAA, the HITECH Act, the Privacy Rule and the Security Rule.
2. Americans with Disabilities Act. The CONTRACTOR shall be and remain in compliance with the Americans with Disabilities Act of 1990 (<http://www.ada.gov/>) as amended from time to time ("Act") to

the extent applicable, during the term of the Contract. The AGENCY may cancel or terminate this Contract if The CONTRACTOR fails to comply with the Act. The CONTRACTOR represents that it is familiar with the terms of this Act and that it is in compliance with the law. The CONTRACTOR warrants that it shall hold the STATE harmless from any liability which may be imposed upon the STATE as a result of any failure of The CONTRACTOR to be in compliance with this Act. As applicable, The CONTRACTOR shall comply with section 504 of the Federal Rehabilitation Act of 1973, as amended from time to time, 29 U.S.C. § 794 (Supp. 1993), regarding access to programs and facilities by people with disabilities.

3. Utilization of Minority Business Enterprises. The CONTRACTOR shall perform under this Contract in accordance with 45 C.F.R. Part 74; and, as applicable, C.G.S. §§ 4a-60 to 4a-60a and 4a-60g to carry out this policy in the award of any subcontracts.
4. Priority Hiring. Subject to The CONTRACTOR's exclusive right to determine the qualifications for all employment positions, The CONTRACTOR shall give priority to hiring welfare recipients who are subject to time limited welfare and must find employment. The CONTRACTOR and the AGENCY shall work cooperatively to determine the number and types of positions to which this Section shall apply.
5. Non-discrimination.
 - (a) For purposes of this Section, the following terms are defined as follows:
 - i. "Commission" means the Commission on Human Rights and Opportunities;
 - ii. "Contract" and "contract" include any extension or modification of the Contract or contract;
 - iii. "CONTRACTOR" and "CONTRACTOR" include any successors or assigns of The CONTRACTOR or CONTRACTOR;
 - iv. "Gender identity or expression" means a person's gender-related identity, appearance or behavior, whether or not that gender-related identity, appearance or behavior is different from that traditionally associated with the person's physiology or assigned sex at birth, which gender-related identity can be shown by providing evidence including, but not limited to, medical history, care or treatment of the gender-related identity, consistent and uniform assertion of the gender-related identity or any other evidence that the gender-related identity is sincerely held, part of a person's core identity or not being asserted for an improper purpose.
 - v. "Good faith" means that degree of diligence which a reasonable person would exercise in the performance of legal duties and obligations;
 - vi. "Good faith efforts" shall include, but not be limited to, those reasonable initial efforts necessary to comply with statutory or regulatory requirements and additional or substituted efforts when it is determined that such initial efforts shall not be sufficient to comply with such requirements;
 - vii. "Marital status" means being single, married as recognized by the State of Connecticut, widowed, separated or divorced;
 - viii. "Mental disability" means one or more intellectual disorders, as defined in the most recent edition of the American Psychiatric Association's "Diagnostic and Statistical Manual of Mental Disorders", or a record of or regarding a person as having one or more such disorders;
 - ix. "Minority business enterprise" means any small CONTRACTOR or supplier of materials fifty-one percent or more of the capital stock, if any, or assets of which is owned by a person or persons: (1) who are active in the daily affairs of the enterprise, (2) who have the power to direct the management

and policies of the enterprise, and (3) who are members of a minority, as such term is defined in subsection (a) of Connecticut General Statutes § 32-9n; and

- x. "Public works contract" means any agreement between any individual, firm or corporation and the STATE or any political subdivision of the STATE other than a municipality for construction, rehabilitation, conversion, extension, demolition or repair of a public building, highway or other changes or improvements in real property, or which is financed in whole or in part by the STATE, including, but not limited to, matching expenditures, grants, loans, insurance or guarantees.

For purposes of this Section, the terms "Contract" and "contract" do not include a contract where each CONTRACTOR is (1) a political subdivision of the STATE, including, but not limited to, a municipality, (2) a quasi-public agency, as defined in Conn. Gen. Stat. Section 1-120, (3) any other state, including but not limited to any federally recognized Indian tribal governments, as defined in Conn. Gen. Stat. Section 1-267, (4) the federal government, (5) a foreign government, or (6) an agency of a subdivision, agency, state or government described in the immediately preceding enumerated items (1), (2), (3), (4) or (5).

- (b) (1) The CONTRACTOR agrees and warrants that in the performance of the Contract such CONTRACTOR shall not discriminate or permit discrimination against any person or group of persons on the grounds of race, color, religious creed, age, marital status, national origin, ancestry, sex, gender identity or expression, intellectual disability, mental disability, or physical disability, including, but not limited to, blindness, unless it is shown by such CONTRACTOR that such disability prevents performance of the work involved, in any manner prohibited by the laws of the United States or of the State of Connecticut; and The CONTRACTOR further agrees to take affirmative action to insure that applicants with job-related qualifications are employed and that employees are treated when employed without regard to their race, color, religious creed, age, marital status, national origin, ancestry, sex, gender identity or expression, intellectual disability, mental disability, or physical disability, including, but not limited to, blindness, unless it is shown by The CONTRACTOR that such disability prevents performance of the work involved; (2) The CONTRACTOR agrees, in all solicitations or advertisements for employees placed by or on behalf of The CONTRACTOR, to state that it is an "affirmative action equal opportunity employer" in accordance with regulations adopted by the Commission; (3) The CONTRACTOR agrees to provide each labor union or representative of workers with which The CONTRACTOR has a collective bargaining Agreement or other contract or understanding and each vendor with which The CONTRACTOR has a contract or understanding, a notice to be provided by the Commission, advising the labor union or workers' representative of The CONTRACTOR's commitments under this section and to post copies of the notice in conspicuous places available to employees and applicants for employment; (4) The CONTRACTOR agrees to comply with each provision of this Section and Connecticut General Statutes §§ 46a-68e and 46a-68f and with each regulation or relevant order issued by said Commission pursuant to Connecticut General Statutes §§ 46a-56, 46a-68e and 46a-68f; and (5) The CONTRACTOR agrees to provide the Commission on Human Rights and Opportunities with such information requested by the Commission, and permit access to pertinent books, records and accounts, concerning the employment practices and procedures of The CONTRACTOR as relate to the provisions of this Section and Connecticut General Statutes § 46a-56. If the contract is a public works contract, The CONTRACTOR agrees and warrants that he shall make good faith efforts to employ minority business enterprises as subCONTRACTORS and suppliers of materials on such public works projects.
- (c) Determination of The CONTRACTOR's good faith efforts shall include, but shall not be limited to, the following factors: The CONTRACTOR's employment and subcontracting policies, patterns and

- practices; affirmative advertising, recruitment and training; technical assistance activities and such other reasonable activities or efforts as the Commission may prescribe that are designed to ensure the participation of minority business enterprises in public works projects.
- (d) The CONTRACTOR shall develop and maintain adequate documentation, in a manner prescribed by the Commission, of its good faith efforts.
- (e) The CONTRACTOR shall include the provisions of subsection (b) of this Section in every subcontract or purchase order entered into in order to fulfill any obligation of a contract with the STATE and such provisions shall be binding on a subCONTRACTOR, vendor or manufacturer unless exempted by regulations or orders of the Commission. The CONTRACTOR shall take such action with respect to any such subcontract or purchase order as the Commission may direct as a means of enforcing such provisions including sanctions for noncompliance in accordance with Connecticut General Statutes §46a-56; provided if such CONTRACTOR becomes involved in, or is threatened with, litigation with a subCONTRACTOR vendor as a result of such direction by the Commission, The CONTRACTOR may request the State of Connecticut to enter into any such litigation or negotiation prior thereto to protect the interests of the STATE and the STATE may so enter.
- (f) The CONTRACTOR agrees to comply with the regulations referred to in this Section as they exist on the date of this Contract and as they may be adopted or amended from time to time during the term of this Contract and any amendments thereto.
- (g) (1) The CONTRACTOR agrees and warrants that in the performance of the Contract such CONTRACTOR shall not discriminate or permit discrimination against any person or group of persons on the grounds of sexual orientation, in any manner prohibited by the laws of the United States or the State of Connecticut, and that employees are treated when employed without regard to their sexual orientation; (2) The CONTRACTOR agrees to provide each labor union or representative of workers with which such CONTRACTOR has a collective bargaining Agreement or other contract or understanding and each vendor with which such CONTRACTOR has a contract or understanding, a notice to be provided by the Commission on Human Rights and Opportunities advising the labor union or workers' representative of The CONTRACTOR's commitments under this section, and to post copies of the notice in conspicuous places available to employees and applicants for employment; (3) The CONTRACTOR agrees to comply with each provision of this section and with each regulation or relevant order issued by said Commission pursuant to Connecticut General Statutes § 46a-56; and (4) The CONTRACTOR agrees to provide the Commission on Human Rights and Opportunities with such information requested by the Commission, and permit access to pertinent books, records and accounts, concerning the employment practices and procedures of The CONTRACTOR which relate to the provisions of this Section and Connecticut General Statutes § 46a-56.
- (h) The CONTRACTOR shall include the provisions of the foregoing paragraph in every subcontract or purchase order entered into in order to fulfill any obligation of a contract with the STATE and such provisions shall be binding on a subCONTRACTOR, vendor or manufacturer unless exempted by regulations or orders of the Commission. The CONTRACTOR shall take such action with respect to any such subcontract or purchase order as the Commission may direct as a means of enforcing such provisions including sanctions for noncompliance in accordance with Connecticut General Statutes § 46a-56; provided, if such CONTRACTOR becomes involved in, or is threatened with, litigation with a SUBCONTRACTOR or vendor as a result of such direction by the Commission, The CONTRACTOR may request the State of Connecticut to enter into any such litigation or negotiation prior thereto to protect the interests of the STATE and the STATE may so enter.
6. Freedom of Information.

- (a) CONTRACTOR acknowledges that the AGENCY must comply with the Freedom of Information Act, C.G.S. §§ 1-200 et seq. ("FOIA") which requires the disclosure of documents in the possession of the STATE upon request of any citizen, unless the content of the document falls within certain categories of exemption, as defined by C.G.S. § 1-210(b).
- (b) Governmental Function. In accordance with C.G.S. § 1-218, if the amount of this Contract exceeds two million five hundred thousand dollars (\$2,500,000), and The CONTRACTOR is a "person" performing a "governmental function", as those terms are defined in C.G.S. §§ 1-200(4) and (11), the AGENCY is entitled to receive a copy of the Records and files related to The CONTRACTOR's performance of the governmental function, which may be disclosed by the AGENCY pursuant to the FOIA.
7. Whistleblowing. This Contract is subject to C.G.S. § 4-61dd if the amount of this Contract is a "large state contract" as that term is defined in C.G.S. § 4-61dd(h). In accordance with this statute, if an officer, employee or appointing authority of The CONTRACTOR takes or threatens to take any personnel action against any employee of The CONTRACTOR in retaliation for such employee's disclosure of information to any employee of the Contracting state or quasi-public agency or the Auditors of Public Accounts or the Attorney General under subsection (a) of such statute, The CONTRACTOR shall be liable for a civil penalty of not more than five thousand dollars (\$5,000) for each offense, up to a maximum of twenty per cent (20%) of the value of this Contract. Each violation shall be a separate and distinct offense and in the case of a continuing violation, each calendar day's continuance of the violation shall be deemed to be a separate and distinct offense. The STATE may request that the Attorney General bring a civil action in the Superior Court for the Judicial District of Hartford to seek imposition and recovery of such civil penalty. In accordance with subsection (f) of such statute, each large state CONTRACTOR, as defined in the statute, shall post a notice of the relevant sections of the statute relating to large state CONTRACTORS in a conspicuous place which is readily available for viewing by the employees of The CONTRACTOR.
8. Executive Orders. This Contract is subject to Executive Order No. 3 of Governor Thomas J. Meskill, promulgated June 16, 1971, concerning labor employment practices; Executive Order No. 17 of Governor Thomas J. Meskill, promulgated February 15, 1973, concerning the listing of employment openings; Executive Order No. 16 of Governor John G. Rowland, promulgated August 4, 1999, concerning violence in the workplace. This Contract may also be subject to Executive Order 7C of Governor M. Jodi Rell, promulgated July 13, 2006, concerning contracting reforms and Executive Order 14 of Governor M. Jodi Rell, promulgated April 17, 2006, concerning procurement of cleaning products and services, in accordance with their respective terms and conditions. All of these Executive orders are incorporated into and made a part of the Contract as if they had been fully set forth in it. At The CONTRACTOR's request, the AGENCY shall provide a copy of these Orders to The CONTRACTOR.
9. Campaign Contribution Restrictions. For all State contracts as defined in C.G.S. § 9-612(g) the authorized signatory to this Contract expressly acknowledges receipt of the State Elections Enforcement Commission's ("SEEC") notice advising state CONTRACTORS of state campaign contribution and solicitation prohibitions, and shall inform its principals of the contents of the notice. See SEEC Form 10 linked below:
http://www.ct.gov/seec/lib/seec/forms/contractor_reporting/seec_form_10_final.pdf



Notice to Executive Branch State Contractors and Prospective State Contractors of Campaign Contribution and Solicitation Limitations

This notice is provided under the authority of Connecticut General Statutes §9-612(g)(2), as amended by P.A. 10-1, and is for the purpose of informing state contractors and prospective state contractors of the following law (*italicized words are defined on the reverse side of this page*).

CAMPAIGN CONTRIBUTION AND SOLICITATION LIMITATIONS

No *state contractor, prospective state contractor, principal of a state contractor or principal of a prospective state contractor*, with regard to a *state contract or state contract solicitation* with or from a state agency in the executive branch or a quasi-public agency or a holder, or principal of a holder of a valid prequalification certificate, shall make a contribution to (i) an exploratory committee or candidate committee established by a candidate for nomination or election to the office of Governor, Lieutenant Governor, Attorney General, State Comptroller, Secretary of the State or State Treasurer, (ii) a political committee authorized to make contributions or expenditures to or for the benefit of such candidates, or (iii) a party committee (which includes town committees).

In addition, no holder or principal of a holder of a valid prequalification certificate, shall make a contribution to (i) an exploratory committee or candidate committee established by a candidate for nomination or election to the office of State senator or State representative, (ii) a political committee authorized to make contributions or expenditures to or for the benefit of such candidates, or (iii) a party committee.

On and after January 1, 2011, no state contractor, prospective state contractor, principal of a state contractor or principal of a prospective state contractor, with regard to a state contract or state contract solicitation with or from a state agency in the executive branch or a quasi-public agency or a holder, or principal of a holder of a valid prequalification certificate, shall knowingly *solicit* contributions from the state contractor's or prospective state contractor's employees or from a *subcontractor or principals of the subcontractor* on behalf of (i) an exploratory committee or candidate committee established by a candidate for nomination or election to the office of Governor, Lieutenant Governor, Attorney General, State Comptroller, Secretary of the State or State Treasurer, (ii) a political committee authorized to make contributions or expenditures to or for the benefit of such candidates, or (iii) a party committee.

DUTY TO INFORM

State contractors and prospective state contractors are required to inform their principals of the above prohibitions, as applicable, and the possible penalties and other consequences of any violation thereof.

PENALTIES FOR VIOLATIONS

Contributions or solicitations of contributions made in violation of the above prohibitions may result in the following civil and criminal penalties:

Civil penalties—Up to \$2,000 or twice the amount of the prohibited contribution, whichever is greater, against a principal or a contractor. Any state contractor or prospective state contractor which fails to make reasonable efforts to comply with the provisions requiring notice to its principals of these prohibitions and the possible consequences of their violations may also be subject to civil penalties of up to \$2,000 or twice the amount of the prohibited contributions made by their principals.

Criminal penalties—Any knowing and willful violation of the prohibition is a Class D felony, which may subject the violator to imprisonment of not more than 5 years, or not more than \$5,000 in fines, or both.

CONTRACT CONSEQUENCES

In the case of a state contractor, contributions made or solicited in violation of the above prohibitions may result in the contract being voided.

In the case of a prospective state contractor, contributions made or solicited in violation of the above prohibitions shall result in the contract described in the state contract solicitation not being awarded to the prospective state contractor, unless the State Elections Enforcement Commission determines that mitigating circumstances exist concerning such violation.

The State shall not award any other state contract to anyone found in violation of the above prohibitions for a period of one year after the election for which such contribution is made or solicited, unless the State Elections Enforcement Commission determines that mitigating circumstances exist concerning such violation.

Additional information may be found on the website of the State Elections Enforcement Commission, www.ct.gov/seec. Click on the link to "Lobbyist/Contractor Limitations."

ATTACHMENT A: Description of CCIP Transformation Plans

The CCIP Transformation Vendor will provide guidance and support to assist the CONTRACTOR in developing an individualized CCIP Transformation Plan. The plan shall reflect the needs, strengths, and priorities of the CONTRACTOR and should lead to the achievement of the CCIP standards by the end of the 15-month transformation period (with an option to extend by 6 months).

The Transformation Plan shall include, at a minimum, the following:

- Vision and Commitment to Change in the context of CCIP:
 - Document the Contractor's vision and goals.
 - Provide written commitments from Contractor's leadership to work with the CCIP Transformation Vendor and advance their capabilities to meet CCIP standards.
 - Identify the leadership team and other key personnel including titles, roles and functions in relation to the change management process, qualifications, and time allocated to CCIP.
- Readiness Assessment results including the gap analysis, assets, priorities, and level of readiness of the CONTRACTOR and its practices.
- Tasks and activities that the CONTRACTOR will undertake in support of practice transformation including but not limited to:
 - Management and accountability;
 - Providing quality improvement expertise and support with regard to operational, financial and business process redesign;
 - Providing clinical guidance, expertise, and support within the organization and among affiliated practices to support dissemination;
 - Engaging the affiliated practices and providers and sustaining that engagement throughout the transformation period;
 - Preparing protocols for coordination with Intensive Care Management Programs administered by Beacon Health Options and Community Health Network of Connecticut, care coordination services provided by or with the facilitation of the Child Development info-line.
- Tasks and activities that the vendor will undertake with respect to technical assistance and support.
- Target populations including summary analysis of issues affecting the populations and the ecosystem in which an organization operates.
- Progress Monitoring:
 - Document the baseline and targets of chosen clinical process and outcome measures for each core and selected elective standard.
 - Document the milestones, deliverables, pace indicators and associated sequence and timeline, which will lead to the achievement of each core and selected elective standard.

If it is determined by the CCIP Transformation Vendor and the CONTRACTOR that it will not be possible to fulfill all core standards over the 15 months, the vendor and the CONTRACTOR may prioritize which standards will be implemented first. The CONTRACTOR will be required to submit a plan for meeting the remaining standards during an extension period not to exceed six months.

In addition to the above, the Transformation Plan should document any accommodations needed based on the gap analysis. The Transformation Plan must capture this request, justification, and alternative strategy to advance in that capability.

ATTACHMENT B: Transformation Award Project Management Timeline

CHCI and Weitzman Institute Project Plan Clinical & Community Integration Program (CCIP) Scope of Work								
Activities	Key Deliverables	Staff	RASCI R: Responsible A: Accountable S: Supportive C: Consulted I: Informed			Timeframe		
			R	A	S	C	I	
1. Key Stakeholder Engagement								
	Overview of CCIP eConsult and Care Coordination	Project Director eConsult Director	x	x				Q1
	Identify CCMC Pediatric Specialty Providers	Systems Design Specialist Research Assistant			x	x		
	Identify CHCI BH Providers	CCMC Ped CMO CHCI BH Dir				x	x	
	Stakeholder Analysis & Communication Plan	QI Redesign Specialist			x			
2. Orientation and Onboarding								
	Project staff finalized	Project Director eConsult Director	x	x				Q1-Q2
	Orientation to eConsult and Referral protocols	Systems Design Specialist Research Assistant			x	x	x	

	Project ACCESS Train-the-Trainer for Care Coordinators	CCMC Pediatric Leadership Project ACCESS		x	x	
3. Systems & Workflow Analysis	<p>Gather and finalize system requirements</p> <p>System customization and configuration</p> <p>Develop workflow for eConsult referral and hand-off to coordinator(s)</p> <p>Enhanced PCP-Specialist and Patient Engagement</p> <p>Care Coordinator(s) and community linkages, community resources, develop care coordination playbook for scale-up</p>	<p>Project Director</p> <p>System Design Specialist</p> <p>QI Redesign Specialist</p> <p>eConsult Director</p> <p>Care Coordinators</p> <p>SafetyNet Connect</p>	<p>x</p> <p>x</p> <p>x</p> <p>x</p>	<p>x</p> <p>x</p> <p>x</p>	<p>x</p> <p>x</p> <p>x</p>	<p>Q1-Q2</p>
4. Project Plan and Launch Phase Rollout	<p>Establish accountability and identify project milestones throughout the project</p> <p>CHCI/CCMC Steering Committee to develop project plan roll-out</p>	<p>Project Director</p> <p>eConsult Director</p> <p>System Design Specialist</p> <p>QI Redesign Specialist</p> <p>Research Assistant</p> <p>Care Coordinators</p>	<p>x</p> <p>x</p> <p>x</p> <p>x</p> <p>x</p>	<p>x</p> <p>x</p> <p>x</p> <p>x</p>	<p>x</p> <p>x</p> <p>x</p> <p>x</p>	<p>Q1-Q2</p>

		Establish recurring meetings Pedi eConsult Playbook BH eConsult Playbook	CCMC Coordinator eConsult Specialists SafetyNet Connect				x				x	
5. Monitoring of Project Milestones		Track Referrals Track Care Coordination Reports Assess facilitators and barriers to eConsult Playbook Re-Assess Care Coordinator Training needs Data Collection Plan	Project Director eConsult Director System Design Specialist CCMC Coordinator Project ACCESS Research Assistant UCONN Health	x x			x				x	Q2-Q5
6. Data Plan for Business Analysis		CHCI Pedi referral data Provider Satisfaction Survey Developed IRB Approval ID study population Data request submitted to DSS/CHN	Project Director UCONN Health Disparities Institute Research Assistant CCMC Ped CMO CHC BH Dir	x x			x x					Q3
7. Monthly Progress Reports		Report will be concise, identify issues/challenges and learnings.	Project Director eConsult Director Research Assistant CCMC Coordinator	x	x						x x	Q2-Q5

	<p>Progress reports for Pedi/BH eConsults and PCPs</p> <p>Quarterly Reporting to CCIP</p> <p>Care Coordinator tracking of patient engagement, specialty appointments, community linkages</p>	<p>CCMC Ped CMO CHC BH Dir</p>		<p>X X</p>	<p>X X</p>
<p>8. Data Analysis</p>	<p>Data 'scrubbing' Variable categorization Statistical Analysis Stakeholder Engagement to evaluate initial results</p>	<p>Project Director UConn Health Disparities Institute Research Assistant CCMC Ped CMO CHC BH Dir Project ACCESS</p>	<p>X X X</p>	<p>X X X X</p>	<p>Q4-Q5</p>
<p>9. Final Report</p>	<p>Report will include Significance of use and integration of model, provider survey results, highlights of areas of improvement or concern, and overall impact on health disparities, and economic impact</p>	<p>Project Director UConn Health Disparities Institute eConsult Director Research Assistant CCMC Ped CMO CHC BH Dir Project ACCESS</p>	<p>X X X X</p>	<p>X X X X</p>	<p>Q5</p>

ATTACHMENT C: Transformation Award Budget Narrative

A. Overall Budget Calculation for PY1

Budget Category	Total Budget 1/1/2017- 3/31/2018	Budget Considerations for PY1	Budget 1/1/2017- 9/27/2017
Personnel	255,520	255,520@60%= 153,312	153,312
Fringe 23.1%	59,025	59,025@60%= 35,415	35,415
Equipment	10,800	10,800 will be expended in PY1	10,800
Supplies	3,575	3,575 will be expended in PY1	3,575
Indirect 10%	45,454	279,402*10%= 27,940.20	27,940.20
Contracts	124,625		75,700
SafetyNet	36,300	Q1/Q2 Costs= 16,729 Q3 Costs= 50% Q3/Q4= 4,071	20,800
Project Access	10,000	10,000 will be expended in PY1	10,000
CCMC	28,125	10 hours* 39 weeks * 39.335 rate= 15,340.65 + 10% IDC 1,534.07	16,875
UConn HDI	50,000	Q1/Q2 Costs= 20,350 Q3 Costs= 50% Q3/Q4= 7,675	28,025
Other	1,000	1,000@60%	600
TOTAL	\$ 499,999		\$307,342

B. Salaries and Wages

Positon Title & Name	Annual	Time	Months	Amount Requested
Project Director, Dr. Daren Anderson	\$185,100.00 (capped)	5.404%	15 Months	\$12,503
CHCI VP for Operations, Systems Redesign Specialist, Amy Taylor	\$150,000.00	20%	15 Months	\$37,500
Quality Improvement Trainer/Systems Redesign Specialist, Patti Feeney	\$94,265.05	20%	15 Months	\$23,017
eConsults Operations Director, Jose Villagra	\$100,000.00	20%	15 Months	\$25,000
TBH: Referral Care Manager	\$40,000.00	100%	15 Months	\$50,000
TBH: Referral Care Manager	\$40,000.00	100%	15 Months	\$50,000

TBH: Research Assistant	\$46,000.00	100%	15 Months	\$57,500
TOTAL Salaries and Wages				\$255,520

Job Descriptions

Project Director - Daren Anderson, MD, is a primary care provider who has worked in Federally Qualified Health Centers his entire career. He has led the eConsult project team since its inception and was the principle investigator on two previous, grant-funded projects focused on developing and studying the impact of eConsults in Connecticut. Dr. Anderson's expertise and deep understanding of primary care and the needs of the underserved are critical for the success of this project. As a member of the senior leadership team at CHCI (CQO), Dr. Anderson is well positioned to ensure agency commitment and buy-in to fully execute this project.

CHCI Regional VP, Systems Redesign Specialist - Amy Taylor has extensive experience directing health center operations and has supported the implementation of eConsults across CHCI and in multiple health centers across the country. Working in collaboration with the quality improvement trainer, Amy will be responsible for the development of new workflows and training plans and will supervise the implementation of the expanded eConsult process across all of CHCI's practice sites.

Quality Improvement Trainer/Systems Redesign Specialist - Patti Feeney has a black belt in six sigma/lean and experience in primary care engaging staff to design and implement new processes. She is an expert coach and trainer and will conduct "workout" sessions with health center staff to design the new referral processes and train staff in their use. Patti's deep experience leading quality improvement projects and using change management strategies to support effective implementation of new processes will be critical to ensure project success.

eConsults Operations Director - Jose Villagra is the operations manager for CHCI's eConsult platform and has expertise in all aspects of eConsult operations. Jose managed the eConsult project since its inception and has in-depth knowledge and expertise in all aspects of eConsult operations. Jose will be responsible for the day-to-day operations of the new, expanded eConsult programs and will specifically oversee the customization of the Safety Net platform, implementation of data reporting process, quality assurance processes, billing, coding, and will supervise the referral coordination staff.

Referral Care Manager – Two referral care managers will be hired and trained in the new care management process to be developed with support from Project Access. These two staff members will be responsible for identifying patients with high risk/high urgency face-to-face referrals and engaging them telephonically or in person to support them through the entire consult process. They will implement a patient-centered plan for each patient by conducting needs assessments, patient interviews, and by helping each patient overcome any identified barriers to receiving the care they need.

Research Assistant – The research assistant will be hired and principally responsible for data management and quality measurement. This will include running recurring operational reports, overseeing the collection and integration of data from different data sources, coordinating with DSS to conduct the claims data analysis, and supporting the evaluation team.

C. Fringe Benefits

Payroll Taxes 6.9% of total salary of \$255,520	= 17,631
Health Insurance 11.6% of \$255,520	= 29,640
Pension 2.0% of \$255,520	=5,110
Workman's Compensation 1.5% of \$255,520	= 3,833
EE Benefits 1.1% of \$255,520	= 2,811
TOTAL	\$59,025

D. Contractual Costs

Contract	Total Amount
Safety Net Connect	\$36,500
Project Access	\$10,000
CCMC Specialty Coordinator	\$28,125
UConn HDI	\$50,000
TOTAL	\$124,625

Contract Descriptions and Detail

Safety Net Connect: Safety Net Connect (SNC) is a software development company that has created a flexible, highly effective and secure eConsult platform currently used by CHCI. Funding will be used to facilitate the further development and customization of the platform to accommodate the addition of new provider groups, new specialties, and development of new features to enhance our ability to integrate with care management, and build new reporting capabilities to enable advanced data reporting. This platform redesign will support integration of data between SNC and CHCI's data warehouse and provide additional analytic support and health risk stratification for referred patients. The additional reporting capability will allow CHCI to implement additional tracking and analysis of measures related to specialty care quality and referral outcomes, measures that fall outside the PCMH+ (MQISSP) measure set but that are essential for ensuring improved outcomes.

Year	Quarter	Development Expense	Travel & Incidentals
2017	Q1-Q2	\$ 16,429	\$ 300
2017	Q3-Q4	\$ 7,857	\$ 285
2018	Q1	\$ 11,429	\$ 200
Sub-totals		\$ 35,715	\$ 785
Total Platform Expenses			\$ 36,500

Project Access: The CONTRACTOR will sub-contract with Project Access for technical assistance to help develop new clinical processes to provide patient-centered care management for urgent, high-risk face-to-face referrals. Project Access staff will provide education and technical “train the trainer” support to help develop a referral care management “playbook” that will be implemented at CHCI. Project Access has seven years of experience developing and implementing a community based program aimed at securing specialty consultations for low resource patients in the New Haven area. They have pioneered an approach that uses care coordination and community health workers combined to secure needed specialty care and support patients throughout the consult process. Their ground-breaking work has helped to provide care for many patients in the New Haven region. Their expertise will markedly enhance CHCI’s care management processes and further reduce health disparities by improving access to critical referrals. Technical assistance is budgeted at **\$100 per hour for an estimated 100 hours of service= \$10,000**

CCMC Specialty Coordinator: 0.25 FTE: The CCMC specialty coordinator will work closely with the CHCI eConsult Director of Operations to coordinate and support the recruitment, training, and day-to-day supervision of specialist eConsult reviewers at CCMC. This support will include maintaining and coordinating specialist rosters and schedules, supporting effective communication between CHCI and CCMC, and helping to implement effective quality control processes. The CCMC coordinator will be the central coordinator for all specialists from CCMC taking part in this project. The specialty coordinator will work 10 hours a week for 65 weeks at a rate of \$39,335 per hour. $10\text{hrs} \times 65 \text{ wks} \times \$39.335 = \$25,568$
+\$2,557 (10%IDC) = **\$28,125**

UCONN HDI: Emil Coman, PhD and Victor Villagra, MD will provide guidance, expertise, and support to conduct a comprehensive financial, clinical, and business process analysis for the eConsult project. Dr. Coman has advanced statistical skills in the area of claims data analysis and causal modeling. Dr. Villagra has substantial experience in healthcare finance and payment models and was a co-investigator, along with Dr. Coman, on CHCI’s economic analysis of the cardiology eConsult trial. Drs. Coman and Villagra will work closely with the Project Director, the research assistant, and the project staff to design a scientifically robust, comprehensive economic and clinical evaluation of the project. This evaluation will include all operational data from CHCI’s data warehouse, the eConsult platform, and claims data provided by DSS. The analysis will include an appropriate control group to ensure that conclusions are valid and unbiased. These data will be used to fully inform the future funding and scaling of the intervention at CHCI and across the state.

Year	Quarter(s)	Consulting Expense	Consulting Days	Travel & Incidentals
2017	Q1-Q2	\$ 20,000	8.3	\$ 350
2017	Q3-Q4	\$ 15,000	6.3	\$ 350
2018	Q1	\$ 14,000	5.8	\$ 300
Sub-totals		\$ 49,000	20.4	\$ 1,000
Total Consulting Expense			\$ 50,000	

E. Equipment

Item Requested	Units/Number	Unit Cost	Amount
Server	1	\$8,400.00	\$8,400.00
Laptops with docking stations	2	\$1,200.00	\$2,400.00
TOTAL Equipment			\$10,800

F. Supplies

Tracking software to monitor and report coordination activities among all team members, communication between CHCI Referral Care Coordinator and CCMC Specialty Coordinator, client needs assessment and phone calls, flag urgent cases for core elements of case management to alert coordination team, client communication preferences, transportation scheduler, community linkages, status and closeout of referral in need of in-person visit, track level of FTE effort and duration days for business analysis, geographic service gaps. (Customizable: Salesforce). **Software = \$3,575**

G. Other

Meeting and Conference Expenses = **\$1,000.00**

CHCI will host stakeholder analysis and planning sessions with CCMC, UCONN HDI, Project Access and community partners. Onsite meetings to track pediatric and behavioral health workflows led by system design and QI redesign specialists. Presentations at conferences to disseminate best practice changes and cost analysis of pediatric and behavioral health eConsults

H. Total Direct Costs

The total direct costs for the 15-month period as outlined in sections A-F above are as follows:

Budget Category	1/1/2017-3/31/2018
Personnel	255,520
Fringe 23.1%	59,025
Equipment	10,800
Supplies	3,575
Contracts	124,625
Other	1,000
Total	\$ 454,545

I. Indirect Costs

Community Health Center, Inc. has a current approved indirect cost rate agreement established with the Cognizant Federal Agency of 35%; the 10% cap has been applied based on the RFA guidelines. The indirect costs are therefore **\$45,454**.

ACCEPTANCES AND APPROVALS

Documentation necessary to demonstrate the authorization to sign must be attached.

CONTRACTOR

Community Health Center, Inc
Contractor (Corporate/Legal Name of Contractor)

M. J. Miller
Authorized Official (Signature)

1/24/2017
Date

president / CEO
Title

OFFICE OF THE HEALTHCARE ADVOCATE

Demian Fontanella
DEMIAN FONTANELLA, HEALTHCARE ADVOCATE

1/25/17
Date

OFFICE OF THE ATTORNEY GENERAL

Joseph Rubin
~~ATTORNEY / ASSOC. ATTORNEY GENERAL~~ (Approved as to form & legal sufficiency)
Joseph Rubin

2/7/17
Date



**STATE OF CONNECTICUT
CERTIFICATION OF STATE AGENCY OFFICIAL OR EMPLOYEE
AUTHORIZED TO EXECUTE CONTRACT**

Certification to accompany a State contract, having a value of \$50,000 or more, pursuant to Connecticut General Statutes §§ 4-250 and 4-252(b), and Governor Dannel P. Malloy's Executive Order 49.

INSTRUCTIONS:

Complete all sections of the form. Sign and date in the presence of a Commissioner of the Superior Court or Notary Public. Submit to the awarding State agency at the time of contract execution.

CERTIFICATION:

I, the undersigned State agency official or State employee, certify that: (1) I am authorized to execute the attached contract on behalf of the State agency named below, and (2) the selection of the contractor named below was not the result of collusion, the giving of a gift or the promise of a gift, compensation, fraud or inappropriate influence from any person.

Sworn as true to the best of my knowledge and belief, subject to the penalties of false statement.

Community Health Center, Inc.

Contractor Name

Office of the Healthcare Advocate

Awarding State Agency

State Agency Official or Employee Signature

Printed Name

Demran Fontanelle
Demran Fontanelle

Date

Title

1/26/17
Acting Healthcare Advocate

Sworn and subscribed before me on this 26th day of January, 2017.

[Signature]
Commissioner of the Superior Court
or Notary Public

My Commission Expires.



**STATE OF CONNECTICUT
CERTIFICATION OF STATE AGENCY OFFICIAL OR EMPLOYEE
AUTHORIZED TO EXECUTE CONTRACT**

Certification to accompany a State contract, having a value of \$50,000 or more, pursuant to Connecticut General Statutes §§ 4-250 and 4-252(b), and Governor Dannel P. Malloy's Executive Order 49.

INSTRUCTIONS:

Complete all sections of the form. Sign and date in the presence of a Commissioner of the Superior Court or Notary Public. Submit to the awarding State agency at the time of contract execution.

CERTIFICATION:

I, the undersigned State agency official or State employee, certify that (1) I am authorized to execute the attached contract on behalf of the State agency named below, and (2) the selection of the contractor named below was not the result of collusion, the giving of a gift or the promise of a gift, compensation, fraud or inappropriate influence from any person.

Sworn as true to the best of my knowledge and belief, subject to the penalties of false statement.

Community Health Center, Inc.

Contractor Name

Office of the Healthcare Advocate

Awarding State Agency

[Signature]
State Agency Official or Employee Signature

1/26/17
Date

Demian Fontanelle
Printed Name

Acting Healthcare Advocate
Title

Sworn and subscribed before me on this 26th day of January, 2017.

[Signature]
Commissioner of the Superior Court
or Notary Public

My Commission Expires _____



STATE OF CONNECTICUT
CONSULTING AGREEMENT AFFIDAVIT

Affidavit to accompany a bid or proposal for the purchase of goods and services with a value of \$50,000 or more in a calendar or fiscal year, pursuant to Connecticut General Statutes §§ 4a-81(a) and 4a-81(b). For sole source or no bid contracts the form is submitted at time of contract execution.

INSTRUCTIONS:

If the bidder or vendor has entered into a consulting agreement, as defined by Connecticut General Statutes § 4a-81(b)(1): Complete all sections of the form. If the bidder or contractor has entered into more than one such consulting agreement, use a separate form for each agreement. Sign and date the form in the presence of a Commissioner of the Superior Court or Notary Public. If the bidder or contractor has not entered into a consulting agreement, as defined by Connecticut General Statutes § 4a-81(b)(1): Complete only the shaded section of the form. Sign and date the form in the presence of a Commissioner of the Superior Court or Notary Public.

Submit completed form to the awarding State agency with bid or proposal. For a sole source award, submit completed form to the awarding State agency at the time of contract execution.

This affidavit must be amended if there is any change in the information contained in the most recently filed affidavit not later than (i) thirty days after the effective date of any such change or (ii) upon the submittal of any new bid or proposal, whichever is earlier.

AFFIDAVIT: [Number of Affidavits Sworn and Subscribed On This Day: ____]

I, the undersigned, hereby swear that I am a principal or key personnel of the bidder or contractor awarded a contract, as described in Connecticut General Statutes § 4a-81(b), or that I am the individual awarded such a contract who is authorized to execute such contract. I further swear that I have not entered into any consulting agreement in connection with such contract, except for the agreement listed below:

Form with fields for Consultant's Name and Title, Name of Firm (if applicable), Start Date, End Date, Cost, and Description of Services Provided.

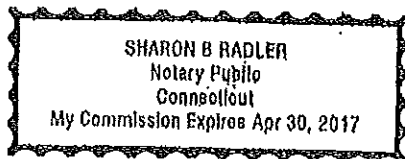
Is the consultant a former State employee or former public official? [] YES [] NO

If YES: Name of Former State Agency, Termination Date of Employment

Sworn as true to the best of my knowledge and belief, subject to the penalties of false statement. Community Health Center, Inc. Mark Masselli, CEO/President. Dept. of Social Services. Awararding State Agency.

Sworn and subscribed before me on this 18th day of August, 2016.

Sharon B. Radler, Commissioner of the Superior Court or Notary Public. April 30, 2017. My Commission Expires





STATE OF CONNECTICUT
GIFT AND CAMPAIGN CONTRIBUTION CERTIFICATION

Written or electronic certification to accompany a State contract with a value of \$50,000 or more, pursuant to C.G.S. §§ 4-250, 4-252(c) and 9-612(f)(2) and Governor Dannel P. Malloy's Executive Order 49.

INSTRUCTIONS:

Complete all sections of the form. Attach additional pages, if necessary, to provide full disclosure about any lawful campaign contributions made to campaigns of candidates for statewide public office or the General Assembly, as described herein. Sign and date the form, under oath, in the presence of a Commissioner of the Superior Court or Notary Public. Submit the completed form to the awarding State agency at the time of initial contract execution and if there is a change in the information contained in the most recently filed certification, such person shall submit an updated certification either (i) not later than thirty (30) days after the effective date of such change or (ii) upon the submittal of any new bid or proposal for a contract, whichever is earlier. Such person shall also submit an accurate, updated certification not later than fourteen days after the twelve-month anniversary of the most recently filed certification or updated certification.

- CHECK ONE:** Initial Certification 12 Month Anniversary Update (Multi-year contracts only.)
 Updated Certification because of change of information contained in the most recently filed certification or twelve-month anniversary update.

GIFT CERTIFICATION:

As used in this certification, the following terms have the meaning set forth below:

- 1) "Contract" means that contract between the State of Connecticut (and/or one or more of its agencies or instrumentalities) and the Contractor, attached hereto, or as otherwise described by the awarding State agency below;
- 2) If this is an Initial Certification, "Execution Date" means the date the Contract is fully executed by, and becomes effective between, the parties; if this is a twelve-month anniversary update, "Execution Date" means the date this certification is signed by the Contractor;
- 3) "Contractor" means the person, firm or corporation named as the contractor below;
- 4) "Applicable Public Official or State Employee" means any public official or state employee described in C.G.S. §4-252(c)(1)(i) or (ii);
- 5) "Gift" has the same meaning given that term in C.G.S. § 4-250(1);
- 6) "Principals or Key Personnel" means and refers to those principals and key personnel of the Contractor, and its or their agents, as described in C.G.S. §§ 4-250(5) and 4-252(c)(1)(B) and (C).

I, the undersigned, am a Principal or Key Personnel of the person, firm or corporation authorized to execute this certification on behalf of the Contractor. I hereby certify that, no gifts were made by (A) such person, firm, corporation, (B) any principals and key personnel of the person firm or corporation who participate substantially in preparing bids, proposals or negotiating state contracts or (C) any agent of such, firm, corporation, or principals or key personnel who participates substantially in preparing bids, proposals or negotiating state contracts, to (i) any public official or state employee of the state agency or quasi-public agency soliciting bids or proposals for state contracts who participates substantially in the preparation of bid solicitations or request for proposals for state contracts or the negotiation or award of state contracts or (ii) any public official or state employee of any other state agency, who has supervisory or appointing authority over such state agency or quasi-public agency.

I further certify that no Principals or Key Personnel know of any action by the Contractor to circumvent (or which would result in the circumvention of) the above certification regarding Gifts by providing for any other Principals, Key Personnel, officials, or employees of the Contractor, or its or their agents, to make a Gift to any Applicable Public Official or State Employee. I further certify that the Contractor made the bid or proposal for the Contract without fraud or collusion with any person.

CAMPAIGN CONTRIBUTION CERTIFICATION:

I further certify that, on or after January 1, 2011, neither the Contractor nor any of its principals, as defined in C.G.S. § 9-612(f)(1), has made any campaign contributions to, or solicited any contributions on behalf of, any exploratory committee, candidate committee, political committee, or party committee established by, or supporting or authorized to support, any candidate for statewide public office, in violation of C.G.S. § 9-612(f)(2)(A). I further certify that all lawful campaign contributions that have been made on or after January 1, 2011 by the Contractor or any of its principals, as defined in C.G.S. § 9-612(f)(1), to, or solicited on behalf of, any exploratory committee, candidate committee, political committee, or party committee established by, or supporting or authorized to support any candidates for statewide public office or the General Assembly, are listed below:

Lawful Campaign Contributions to Candidates for Statewide Public Office:

Contribution Date	Name of Contributor	Recipient	Value	Description

Lawful Campaign Contributions to Candidates for the General Assembly:

Contribution Date	Name of Contributor	Recipient	Value	Description

Sworn as true to the best of my knowledge and belief, subject to the penalties of false statement.

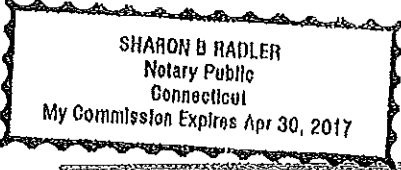
Community Health Center, Inc.
Printed Contractor Name

Signature of Authorized Official

Mark Masselli - CEO/President
Printed Name of Authorized Official

Subscribed and acknowledged before me this 18th day of August 2016

Sharon B. Radler
Commissioner of the Superior Court (or Notary Public)



April 30, 2017
My Commission Expires



STATE OF CONNECTICUT
NONDISCRIMINATION CERTIFICATION -- Affidavit
By Entity
For Contracts Valued at \$50,000 or More

Documentation in the form of an affidavit signed under penalty of false statement by a chief executive officer, president, chairperson, member, or other corporate officer duly authorized to adopt corporate, company, or partnership policy that certifies the contractor complies with the nondiscrimination agreements and warranties under Connecticut General Statutes §§ 4a-60 and 4a-60a, as amended

INSTRUCTIONS:

For use by an entity (corporation, limited liability company, or partnership) when entering into any contract type with the State of Connecticut valued at \$50,000 or more for any year of the contract. Complete all sections of the form. Sign form in the presence of a Commissioner of Superior Court or Notary Public. Submit to the awarding State agency prior to contract execution.

AFFIDAVIT:

I, the undersigned, am over the age of eighteen (18) and understand and appreciate the obligations of an oath. I am CEO/President of Community Health Center, Inc., an entity
Signatory's Title Name of Entity

duly formed and existing under the laws of Connecticut
Name of State or Commonwealth

I certify that I am authorized to execute and deliver this affidavit on behalf of
Community Health Center, Inc. and that Community Health Center, Inc.
Name of Entity Name of Entity

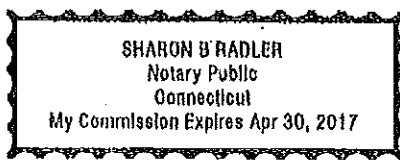
has a policy in place that complies with the nondiscrimination agreements and warranties of Connecticut General Statutes §§ 4a-60 and 4a-60a, as amended.

Mark Masselli
Authorized Signatory

Mark Masselli
Printed Name

Sworn and subscribed to before me on this 18th day of August 2016.

Sharon B. Radler April 30, 2017
Commissioner of the Superior Court/ Notary Public Commission Expiration Date



Ring, Patrick T.

From: Schaefer, Mark C
Sent: Monday, January 30, 2017 4:22 PM
To: Lupi, Jenna
Subject: FW: idv Final Disposition for Purchase of Service POS 2017_26386

Thanks Jenna

From: robert.dakers@ct.gov [mailto:robert.dakers@ct.gov]
Sent: Monday, January 30, 2017 1:10 PM
To: Schaefer, Mark C <Mark.Schaefer@ct.gov>
Cc: Dakers, Robert <Robert.Dakers@ct.gov>
Subject: Final Disposition for Purchase of Service POS 2017_26386

The Office of Policy and Management has Approved the following Purchase of Service POS

CCIP Transformation Awards (2017_26386)

Contractor: N/A
Effective Date: 2/1/2017 - 4/30/2018
Estimated Cost: \$2,000,000.00
Comments/Conditions: Approved RSD 1-30-17

Robert Dakers
Executive Financial Officer