



165 Capitol Avenue
Hartford, CT 06106-1658

April 30, 2014

John Corson
Client Executive
Morpho Trust USA, Inc.
296 Concord Road Ste 300
Billerica, MA 01821

Re: Master Agreement #B-00-012

Dear Mr. Corson,

I have received your recent request to update the Product Schedule associated with the above noted Master Agreement. **This change adds to the product schedule Drive Only Process Update for the Department of Motor Vehicles per the attached quotation.**

Given the terms and conditions of this agreement, the request to update the Product Schedule is approved. Please consider the services a part of the associated Master Agreement and retain this approval for future reference.

A copy of your Product Schedule Update request is attached to this letter. Thank you for your interest in doing business with the State of Connecticut.



Jean Del Greco
Contract Specialist
DAS Procurement Services

cc: Master Agreement File B-00-012



April 30, 2014

Jean Del Greco
Contract Specialist
State of Connecticut
Department of Administrative Services
Procurement Services
165 Capitol Avenue 5th Floor South
Hartford, CT 06106-1658

Dear Ms. Del Greco,

As the current provider of hardware, software and services related to the Connecticut Department of Motor Vehicles driver license program (Master Agreement Number B-00-012), the CT DMV has asked MorphoTrust USA for pricing to modify the current Driver License production system to allow for a Driver Only Credential to be designed and produced in a central location (Wethersfield Office).

Description of Goods and Services:

The CT DMV has requested MorphoTrust to quote pricing to modify the current Driver License workflow to support the issuance of Drive Only credentials through a non-originating ICW and card printer (DO Central Issuance). DMV requirements and MorphoTrust work is limited to the following:

1. The ICW at all the branches will have the [PRINT] button changed to [SUBMIT CI] depending on these fields (routing flags) added by the CTDMV host system
 - a. A data item will be added that directs the ICW action to print locally or at a central location ([PRINT] or [SUBMIT CI])
 - b. A data item will be added, target Branch-Code, to identify the location where the Drive Only transaction will be printed.
 - c. The Drive Only card type can be identified via the new SelectCT value = 'D'. The other values 'V', 'R' and 'blank' will remain unchanged.
2. Managing transactions in the ICW queue
 - a. The ICW continuously polls the CIS for new transactions and places them in the ICW queue
 - b. Credentials that will not be printed for a prolonged period will be able to be removed from the ICW queue by the operator. A confirmation prompt: "Are you sure? (Y/N)" will be issued prior to removal
 - c. If a credential will subsequently be needed for printing and issuance, the operator will initiate a duplicate request via the CTDMV host system
 - i. Such transactions will also be routed to the central ICW by the CTDMV host system routing flags
 - d. The CI-ICW queue will display the transactions in this order: Request-Date-Time. Also displayed is Last Name, First Name, and DL#
 - e. The CI-ICW operator will have the option to search and retrieve a subset of ICW transactions by date of transaction.

- i. Once the Search Subset is returned the ICW will stop polling the CIS for new work until the search is reset (terminated). The ICW will have a new function added to reset the search [SHOW ALL]
3. Printing the credentials
 - a. The Central ICW operator will have the option to mark selected transactions from the main screen or the 'Search Subset' screen to be released for printing in small batches (estimated to be around 100) by:
 - i. Selecting all transactions
 - ii. Selecting individual transactions
 - iii. Deselecting all transactions
 - iv. Deselecting individual transactions
 - b. The Central ICW operator will have the option to print one-at-a-time
4. Changes to the **Daily Transaction Report**.
 - a. MorphoTrust provides a report that summarizes counts of 'camera transactions' by Operator, Type and Status. Since some of the credentials will now be printed centrally, another status column will be needed in Sections -1 and 2 to subtract the items for branch reconciliation.
 - b. All CI transactions will be accounted for on the Central Issuance Unit **Daily Transaction Report**.
 - c. CTDMV will provide a sample report indicating the location and computation for the new columns.

The following are existing system capabilities, which MorphoTrust confirms are accurate:

5. Reports needed from the central ICW are:
 - a. All reports presently available at the branch
 - b. Daily transaction report
 - c. ICW Scrapped or Missing Cards Report
 - d. ICW Reprints, Voids, Recovered and Removed Transaction Report

Assuming a timely PO from the CT DMV, MorphoTrust will make these changes available for testing to CT DMV as follows:

- Card Design will be started by ASAP, approved ready by October 1, 2014
- System changes will be ready for integrated testing by October 30, 2014.

Card Design:

The system will produce a new card type for Drive Only driver license cards. Each new document/card type will have separate under 18, under 21, over 21 card designs.

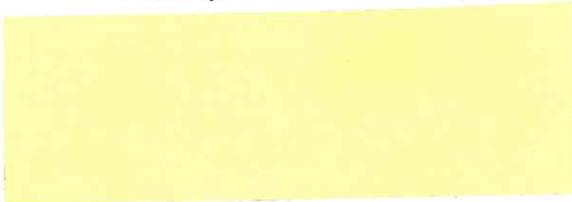
The following assumptions were made when pricing this effort:

- This quote is dependent on agreement of final specifications with the customer
- CT DMV and MorphoTrust will mutually agree to the card design during the implementation.
- DriveOnly applicants will go through the same FR processes as normal applicants
- Other than a new queue for DriveOnly applicants, MorphoTrust will not add new functionality to their FR applications.
- MorphoTrust will not add any gating logic to existing applications for central ICW printing.
- Central ICW operator is responsible for printing/deleting requests from central ICW queue
- Since there is no automatic/software-driven gating process, CT DMV is ultimately responsible for deciding whether an applicant receives their DriveOnly credential
- Other than addition of a new flag for DriveOnly applicants to an existing message, there will be no new messages/files for data flow between the mainframe and MorphoTrust applications.
- This estimate is for ONE new card type with separate designs for under18, under 21, and over 21 cards

MorphoTrust has included price quotations in the following pages to include the professional services to perform the task as described above. We respectfully request that you approve this update to the current Product Schedule.

Thank you for your consideration. Please do not hesitate to contact me with any questions you may have.

Sincerely,



John Corson
Client Executive
MorphoTrust USA
Ph: 518-956-0347
JCorson@MorphoTrust.com

| Description of Goods as per Quote Letter | Total Price | |
|---|-------------------------------|------------------|
| Drive Only Process Update Program Management – 60 hours Card Design – 160 Hours Development and Implementation – 710 Hours Quality Assurance – 136 Hours Configuration Management – 40 Hours Trainging and Documentation – 80 Hours Technical Support – 20 Hours | 1206 Hours @ \$165/Hour | \$198,990 |
| TOTAL | | \$198,990 |