

DOIT MASTER AGREEMENT NUMBER:

B-03-012

DOIT APPROVAL DATE:

10/1/2006

VENDOR NAME: AT&T CORP.

FEIN: 13-4924710

SERVICE/PRODUCT NAME: Long Distance Service: Interstate Directory Assistance

SERVICE/PRODUCT DESCRIPTION:

AT&T Business Directory Assistance Service provides the following types of calls and features to customers: AT&T Business Directory Assistance is a directory service that allows callers to obtain telephone numbers for locations in the Mainland, Hawaii, Alaska and Puerto Rico as well as in Canada.

- Local and National Directory Assistance Services
- Business/Category Search - The Agent shall search for and provide the caller listings for businesses by requested category and city (e.g., florist in Corona, CA). Requested by category within a city and state.
- Reverse Number Search - The Agent shall search for and provide the published name and address requested by telephone number.
- Expanded Search – Enables the caller to increase the geographical area in searching the listing.
- Up to two look-ups per call

SERVICE LEVELS:

There are no service levels agreements available.

SERVICE AVAILABILITY/LIMITATIONS:

The customer must program their PBX to direct 00, 411, 555-1212-, NPA 555 1212 to our platform using either a DID DNIS # or the customers 8YY number programmed to terminate on the Directory Assistance platform.

