



165 Capitol Avenue
Hartford, CT 06106-1658

January 21, 2014

Robin Espinoza McDonald
Senior Contract Administrator, Professional Services
Esri
380 New York Street
Redlands, CA 92373-8100

Re: Master Agreement #B-03-003

Dear Ms. Espinoza McDonald,

I have received your recent request to update the Product Schedule associated with the above noted Master Agreement. **This change adds the attached Time and Materials Rate Schedule for Esri Professional Services to the current product schedule.**

Given the terms and conditions of this agreement, the request to update the Product Schedule is approved. Please consider the services a part of the associated Master Agreement and retain this approval for future reference.

A copy of your Product Schedule Update request is attached to this letter. Thank you for your interest in doing business with the State of Connecticut.

Very Truly Yours,



Jean Del Greco
Contract Specialist
DAS Procurement Services

cc: Master Agreement File B-03-003



January 21, 2014

Jean DelGreco
Contract Specialist
State of Connecticut
Department of Administrative Services
Procurement Services
165 Capitol Avenue 5th Floor South
Hartford, CT 06106-1658

Re: Contract B-03-003- Esri Professional Services Rate Update for 2014

Dear Jean:

Enclosed please find Time and Material rate schedules for Esri Professional Services for 2014. Esri neglected to request an update to our consulting service rates in our last product schedule request to you. It was an oversight on our part and in the future we will be certain to observe the product schedule update requirements as set forth in the Master Purchase Agreement. Please confirm acceptance of these rates at your earliest convenience. We have a number of upcoming proposals for CT entities and we will be using these rates as the basis of our pricing.

I appreciate your assistance getting the rates incorporated on your side so that the users will have visibility of them as soon as possible.

If you have any questions or concerns, please call me at (909) 793-2853, extension 3918.



Robin Espinoza McDonald
Senior Contracts Administrator, Professional Services

Attachment: Esri 2014 Time and Material Rates



TIME AND MATERIALS RATE SCHEDULE

Effective January 1, 2014- December 31, 2014

Hourly time and materials labor rates have been provided for each labor category for calendar year 2014. For T&M Services, the Services are provided and invoiced in accordance with the not to exceed total cost. Labor is invoiced based upon actual hours provided. For Services provided beyond the date the quote is effective or delivered in a new fiscal year, beginning July 1 of each year Esri reserves the right to increase the labor rates at the then current rate schedule not to exceed five percent (5.0%) per year. Other direct costs included in the quote such as travel will be invoiced at actual cost in accordance with the rate allowed by the federal joint travel regulations. Meals are invoiced on a per diem basis. Licensee will be invoiced on a monthly basis for work provided in the previous month.

Esri reserves the right to provide fixed price quotations for professional services requests that require deliverables other than hours. Work performed under fixed price orders will require additional terms and conditions and will be invoiced monthly based on percentage completed.

GIS Technical Specialist/Engineer (S1)

Hourly Rate: \$210

Staff members in this labor category work collaboratively with software designers to perform software coding and the writing of software documentation according to design specifications developed by senior technical staff described below. As a group, these staff members are experienced in the coding of software and the creation of digital databases, as well as in software development associated with Esri's commercial off-the-shelf (COTS) software products; web, desktop, or server software development languages; geospatial data formats; and other technologies. These individuals also develop effective database designs, implement data conversion processes and procedures, and perform software and database quality control.

GIS System/Software Developer (S2)

Hourly Rate: \$267

Staff members in this labor category support the design of technical project specifications for the implementation of application software projects and database development projects. They support the day-to-day technical activities of the project team and ensure that standard system methodologies are employed. They also perform detailed software design and detailed database conversion design and are directly involved in the coding and implementation of complex and strategic portions of application software and database conversion projects. As a group, these staff members are proficient in Esri COTS software products; web, desktop, and server software development languages; geospatial data formats; and other technologies. These staff members design and develop QA/QC programs and support design and code reviews, database reviews, and other QA/QC activities throughout the project life cycle.

Senior GIS System/Software Architect (S3)

Hourly Rate: \$326

Staff members in this labor category provide the overall technical vision and system architecture for large, complex systems. They support the application of sound software engineering principles and life cycle methodologies to programs/projects. These individuals are actively involved in systems architecture design, application software design, database process design, and the directing of coding development including the supervision of design and code reviews. These staff members may serve as principal investigators in focused studies or research and development projects. Individuals in this labor category have broad technical knowledge of geographic information system (GIS) applications and related information technologies and may also provide specific expertise in areas such as web-based software applications, service-oriented architectures, data warehousing, spatial analysis, and modeling. As a group, these staff members are proficient with Esri COTS software products; software and database design



methodologies; web, desktop, and server software development languages; geospatial data formats; and other technologies.

GIS Consultant/Project Manager (M1)

Hourly Rate: \$256

Staff members in this labor category provide day-to-day consulting and management for contracted projects within Esri. These individuals work under the guidance of senior Esri managers described herein and support the design and implementation of project work plans. These staff members may provide consulting services and design and management support to software application development projects and database conversion projects. They may also conduct detailed requirements interviews, document application requirements, develop logical and physical database designs using standard engineering diagramming methodologies, design software and database QA/QC programs, and provide management oversight of daily technical activities. These staff members work with senior consulting and technical staff to design comprehensive work plans that employ standard system methodologies that define project deliverables and milestones and realistic schedules. These individuals work with Esri administrative staff to ensure that progress and financial reporting is provided according to contract requirements.

Senior GIS Consultant/Project Manager (M2)

Hourly Rate: \$317

Staff members in this labor category work as project managers or project advisers, providing strategic consulting and project management activities for GIS and information technology (IT) projects. These staff members have market/application domain expertise using extensive experience in GIS and related geospatial technologies to support the successful completion of a project. Consulting activities may include strategic planning, GIS workshops and seminars development, requirements definition, application and database design, and system integration. Management activities may include defining project requirements and objectives, establishing budgets and schedules, allocating staff and other resources, and managing and overseeing subcontractor activities. These individuals may also design comprehensive work plans that employ standard system methodologies that define project deliverables and milestones and realistic schedules.

Principal GIS Consultant/Program Manager (M3)

Hourly Rate: \$414

Staff members in this labor category work as program directors or project advisers, providing project vision, strategic consulting, and program management activities for GIS and IT projects. These staff members apply market/application domain expertise using extensive experience in GIS and related geospatial technologies to support the successful completion of the program. Consulting activities may include strategic planning, review and oversight of requirements definitions, application and database design, and system integration. Management activities may include defining program requirements and objectives, establishing budgets and schedules, allocating staff and other resources, and managing and overseeing subcontractor activities. Staff members in this labor category work with senior client staff in coordination with Esri senior management to resolve issues and support successful project completion.

GIS Database Specialist/Analyst (DB)

Hourly Rate: \$180

Staff members in this labor category provide database development support in creating cartographic and digital data products. These staff members have expertise that includes the performance of hard copy to digital data conversion tasks, data migration, and translation activities utilizing advanced processing techniques in ArcGIS. These individuals design, develop, and implement efficient production tools and workflows in accordance with approved project plans and design parameters.